

FREESTANDING COOKERS WITH GAS OVEN

DESCRIPTION:

How to identify gas thermostat versus oven gas tap and correct allocation of qes component code

From analysis of service orders the factory found out that many claims related to oven cooking gas thermostat are incorrectly allocated to QES component code defined for oven gas tap, and vice versa.

SOLUTION:

HOW to differentiate fast if the gas cooker is fitted with gas thermostat or gas tap:

1. **Cooker fitted with gas thermostat will have printed position 1 to 8 on the oven knob or on the control panel, like visible in the photos below:**



QES CODE to use:

During the intervention on a cooker under case 1, please use the following QES Code:

| | |
|------------------|---|
| Component | D10 405 Main oven thermostat |
| Defect | D10 ... defect code appropriate to diagnostic put by technician |

2. Cooker fitted with oven gas tap will always have printed symbol of minimum and maximum flame on the control panel, like visible in the photo below:



QES CODE to use:

During the intervention on a cooker under case 2, please use the following QES Code:

| | |
|------------------|---|
| Component | D10 553 Gas Tap |
| Defect | D10 ... defect code appropriate to diagnostic put by technician |

MODELS INVOLVED:

ALL MODELS WITH PNC 943 003 XXX

REVISION:

| Revision | Date | Description | Author | Approved by - on |
|----------|---------|-------------------|--------------------|------------------------------------|
| 00 | 11/2021 | Document Creation | Gabriela Marginean | Mihai-Flaviu Pop – Quality manager |