



Change Affected

- Model Affected Spare parts detail Service instruction update

Title: Refrigerator Door Misalignment

Detail: The purpose of this service bulletin is to provide the service instruction and part change in order to improve door alignment on refrigerator by adding a washer to level a door.

Model Affected

PNC	Model Name	Serial Number Range	Model	Market
925060611	WQE6870SA	all	MDR4 Dingo, Bobcat	AU
925060612	WQE6870BA	all	MDR4 Dingo, Bobcat	AU
925060707	EQE6870SA	all	MDR4 Dingo, Bobcat	AU
925060708	EQE6870BA	all	MDR4 Dingo, Bobcat	AU
925060576	GRQC2255AF	all	MDR4 Dingo, Bobcat	AU

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0	27/7/2021	APMEA CoE	Wareerat Lerchakittikul	Vatcharapong Simadamrong

1 SPARE PART CHANGE

1.1 Spare part affected

Part No	Description	Serial Number Range	Model
14005956702	Door Levelling Washer, 1.0 mm	all	MDR4 Dingo, Bobcat
14005956703	Door Levelling Washer, 2.0 mm	all	MDR4 Dingo, Bobcat



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1.2 Spare part solution (Process further step in current inventory)

- Scrap current spare part.
- Continue use current spare part for current ELC. (Last buy awareness)
- Alternative source.

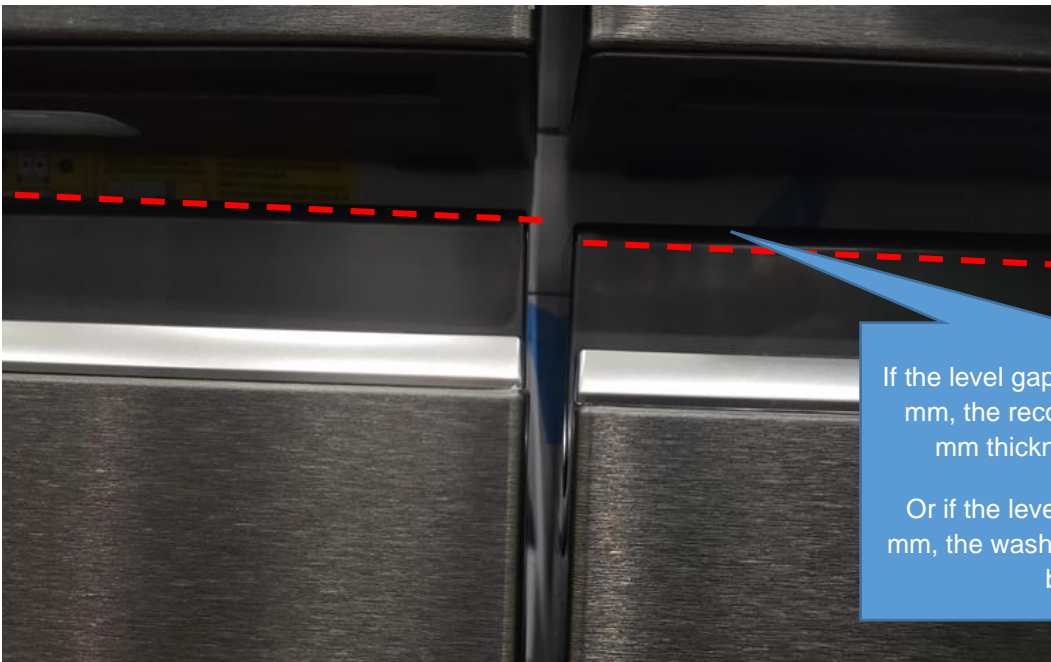
1.3 Process further step in ERP

- New spare part number register.
- Supersede new spare part number with current spare part number.
- Keep current spare part number and update supplier part number code.

2 SERVICE INSTRUCTION UPDATE

2.1 Description

The Refrigerator VCZ and FZ door are not leveled.



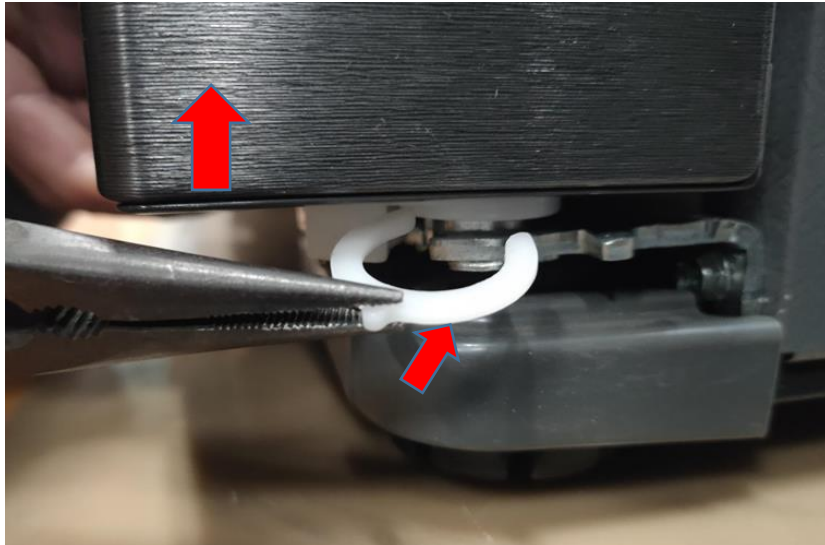
If the level gap is obvious larger than 2 mm, the recommended washer 2.0 mm thickness can be applied.

Or if the level gap is less than 2.00 mm, the washer thickness 1.0mm can be applied.

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2.2 Change/Installation

2.2.1 Lift the lower side door and insert the Door Levelling Washer in between gap Busher and Endcap



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2.2.2 After inserting the washer, visual check by observing both doors, the gap should be less than 1.5 mm. If necessary, the washer should be selected either 1.0 mm or 2.0 mm to be adjusted.



2.2.3 Ensure the Door Levelling Washer completely insert in a position and try to open and close doors several time. Doors must be freely moved not have an abnormal noise.

2.3 Tools/Handle

Identification of Special Handle: lizard nose pliers



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