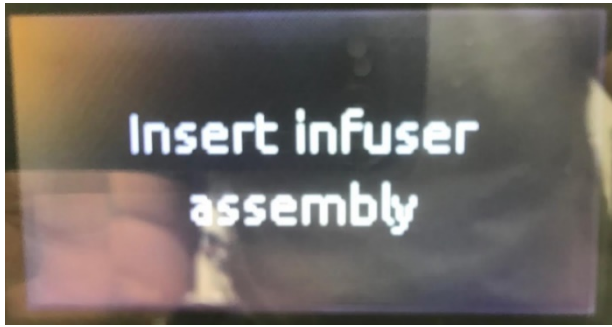



Coffee Machines – INSERT INFUSER ASSEMBLY

DESCRIPTION:

Solution to the Occurrence of the Message “INSERT INFUSER ASSEMBLY” on Fully Automatic Coffee Machines

This document would like to help to find the solution to the occurrence of the message “Insert Infuser Assembly” in all the models of De’ Longhi Fully Automatic Coffee Machines.

“Insert Infuser Assembly” on Coffee Machines with Display	“Insert Infuser Assembly” on Coffee Machines without Display
	

CAUSE OF THE PROBLEM:

The appearance of the message “Insert Infuser Assembly” even when the infuser is physically installed in the machine is usually caused by a degradation of the reading of the maximum height by the electronics of the coffee machine.

SOLUTION:

To eliminate the occurrence of the message “Insert Infuser Assembly” it is recommended to perform the ENCODER RESET procedure to restore the correct value of the maximum height of the infuser, by following the dedicated procedure reported in the technical data sheet for the specific model of fully automatic coffee machine in which the problem occurs.

QES CODE:

During the intervention please use:

Component	358
Defect	21

MODELS INVOLVED:

All PNC’s starting with 94240120*, 94240121*,94240122*

REVISION:

Revision	Date	Description	Author	Approved by - on
00	07/2021	Document Creation	BSP	Ernes Sampaolesi