



HOB - PELICAN UI BAD REACTION TO TOUCH

DESCRIPTION:

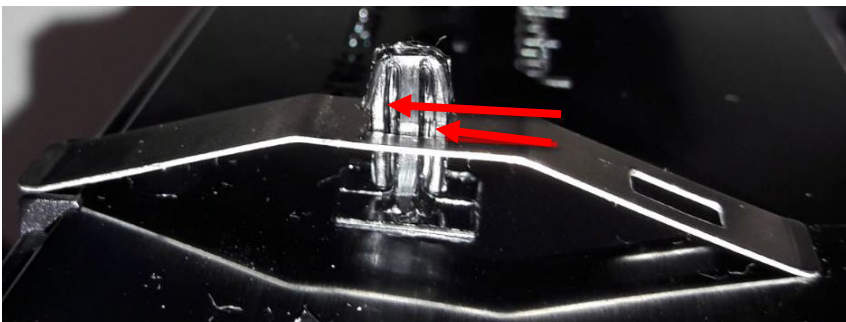
Hobs with Pelican UI where consumer is claiming:

- Low touch performance
- Bad reaction to touch
- Bad touch behavior

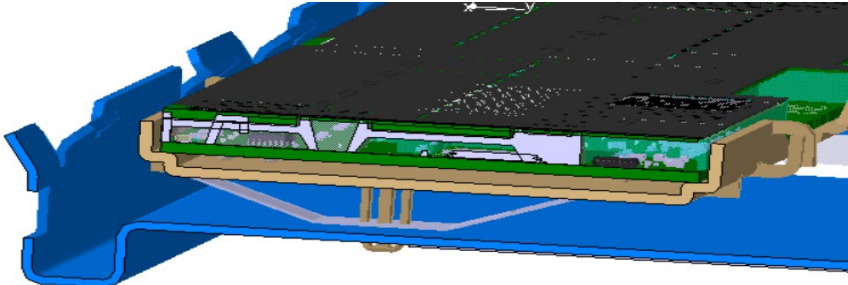
SOLUTION:

On the UI carrier, a burr on the plastic clip was making the correct assembly of the springs difficult:

- Check if this is the case and remove the burr to assemble the spring in a correct way.
- Check that the spring is moving freely on the plastic clip.
- Check the force of the spring. If necessary, bend it a little more to have more pressure.
- Make sure UI is in good contact with hob glass



(picture of UI carrier plastic clip and spring)



(Assembly view)

SPARE PART NUMBER:

No spare part exchange is needed.

QES CODE:

During the intervention please use work code 11 and:

Component	617
Defect	07

MODELS INVOLVED:

All Hobs with Pelican UI on UI Carrier 5616308-13/5

REVISION:

Revision	Date	Description	Author	Approved by - on
00	03/2021	Document Creation	Erika Schützer	