

HOB - E8 when switching on or no touch recognition

DESCRIPTION:

On Hobs with Budgies or Roadrunner UI

- E8xx when switching on the Hob
- Hob does not react to on/off key on UI but reacts on permanent key press (longer as 10 seconds) and does not show E9 error (Key error)
- Hob does not switch on when pressing on/off key (but if finger stays 10 sec permanent on main switch, there is permanent key press beeps)
After reset this is “gone” and appliance working again for some time (weeks/ months).
- After switching on from Standby there is sometimes an E8xx communication alarm.
After reset this is “gone” and appliance working again for some time (weeks/ months).

SOLUTION:

Budgies:

- Use sidekick to update Budgies to SW29.
- Check UI assembly position and contact to the glass

Roadrunner:

- Since sidekick update is not possible, exchange all UI's from appliance with spare parts with SW36.

SPARE PART NUMBER:

For spare parts check TDS.

QES CODE:

During the intervention please use work code 11 and:

Component	617
Defect	31

MODELS INVOLVED:

All Hobs with Budgies or Roadrunner UI.

REVISION:

Revision	Date	Description	Author	Approved by - on
00	01/2021	Document Creation	Erika Schützer	Claus Meider