

### STEAM OVENS – CONDENSATION INSIDE & OUTSIDE THE PRODUCT

#### DESCRIPTION:

High humidity inside the ovens and water dripping on the furniture; our ovens are equipped with cool doors so that it's normal that the steam condensates in the inner glass (see examples below) and that some water drips when opening the door.



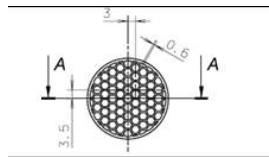
#### SOLUTION:

- Manual Check to ensure proper cooling fan functioning and to check that the exhaust at the top of the cavity is "free";

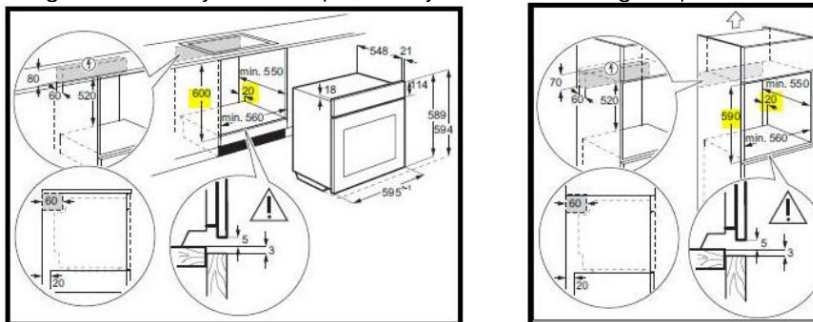
- Non-Pyro ovens: Since no catalytic filter simply passing a small screwdriver through the sheet metal support up to the conveyor




- Pyro Ovens: Check it visually at the exhaust area, since there is a catalytic filter (check the drawing)



- to check that the cabinet size and the vents comply with the UM installation requirements (the below diagrams are only for example, always refer to the original product instructions)



- to suggest to the consumer to preheat the oven for about 10 minutes as per UM instructions



Clean the oven cavity after each use. Fat accumulation or other food remains may cause fire.

**Moisture can condense in the oven or on the door glass panels. To decrease the condensation, operate the oven for 10 minutes before cooking. Dry the cavity with a soft cloth after each use.**

**Everyday Use**

Steam and condensation settle on the food and in the cavity of the oven.	You left the dish in the oven for too long.	Do not leave the dishes in the oven for longer than 15 - 20 minutes after the cooking process ends.
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- if the water dripping occurs during the operation with the door closed, check the sealing by passing on all sides a 4-5cm wide strip with the length of an A4 sheet between gasket and glass; both in cold and hot condition the paper should always grip (*if not replace the gasket and in this case please use Component 123 Defect 11*)



**QES CODE:**

During the intervention please use work code 11 and:

Component	901
Defect	15

**MODELS INVOLVED:**

Sputnik Update Ovens equipped with Top Cover 140064666039

**REVISION:**

Revision	Date	Description	Author	Approved by
00	12/2020	Document Creation	BSP	Massimo Collini