

# **SERVICE MANUAL**

Refrigeration

**Document Revisions** 

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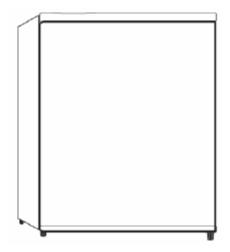
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© ELECTROLUX HOME PRODUCTS

Consumer Service - EMEA

Quality & Continuous Improvement - Technical Support

REFRIGERATOR
FS TT BOX
ARB5000AOW
ZRX51100WA
ZRX51101WA
ERB5000AOW
ERB5002AOW



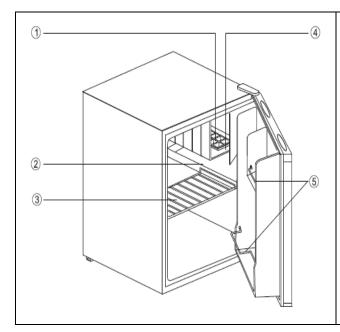
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# **Parts Description**

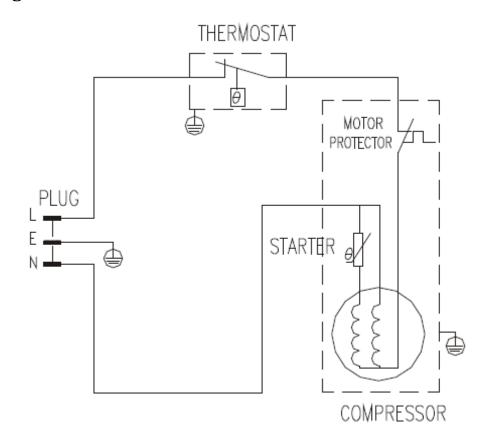


- 1 Ice Cube Tray
- ② Drip Tray
- 3 Removable Shelf
- 4 Freezer Compartment
- ⑤ Bottle Rack

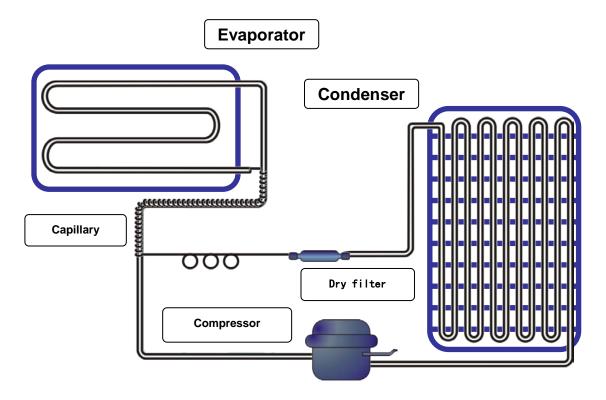
#### NOTE:

This figure is only a sketch Of the Refrigerator, and the actual Products may differ from it.

# Circuit diagram

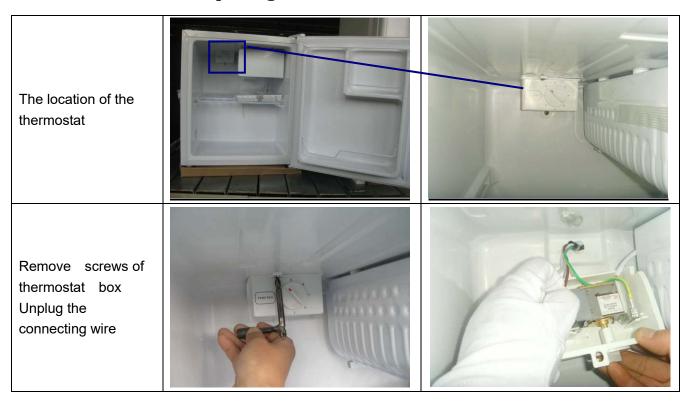


# **Cooling diagram**



# The guide for Disassembly Common parts of Refrigerator

◆ The instruction of replacing thermostat.



Take out the thermostat



# **♦** The instruction of replacing PTC Starting relay and Overload protector.

Take down Spring tap and Cover. Unplug the connecting wire





Take out the PTC Starting relay and Overload protector





# **Troubleshooting**

#### **♦** The common problem judging method

Problem	Cause
	1.1 Is the power cord connecting well?
	1.2 Is the power voltage too low?
Defrigerator con't	1.3 Is the ambient temperature too low?
Refrigerator can't	1.4 Is the circuit on power?
start	1.5 Is there some default in compressor
	1.6 Is the refrigeration system blocked by ice or dirty, please stop the unit and
	restart after 10 minutes to see if the compressor can start.
	2.1 Is there any heat source around the refrigerator?
Weak cooling effects	2.2 Is there enough space around the refrigerator for rejection of heat?
	2.3 Is the setting of the temperature appropriate?

	2.4 Is there too much food or overheating food in it?	
	2.5 Does there open the door frequently?	
	2.6 Is the door completely closed?	
	2.7 Does the gasket destroyed or distort?	
	2.8 Does the gas leak?	
	3.1 Is there any heat source around the refrigerator?	
	3.2 Is there enough space around the refrigerator for rejection of heat?	
	3.3 Is the setting of the temperature appropriate?	
The unit can not stop	3.4 Is there too much food or overheating food in it?	
•	3.5 Does there open the door frequently?	
running	3.6 Is the door completely closed?	
	3.7 Does the gasket destroyed or distort?	
	3.8 Is the thermostat good operation?	
	3.9 Does the gas leak?	
	4.1 Is the setting of the temperature appropriate?	
les en in the feet animal	4.2 Is there multi-moisture food and too close to the back wall of the refrigerator?	
Ice up in the freezing	4.3 Is the ambient temperature too low?	
chamber	4.4 Is the electric parts on good condition, specially the thermostat wich will	
	cause the unit non-stopping .	
	5.1 Is the refrigerator stably placed?	
	5.2 Does the refrigerator bump other objects?	
	5.3 Whether the internal accessory of the refrigerator is in the right place.	
	5.4 Whether the water plate of compressor is fall from the unit.	
	5.5 Does the tube of the refrigeration system bump each other?	
	5.6 The noise sound likes Water flow inside the refrigerator, in fact,it is normal,	
Abnormal noise	which is caused both when refrigerator start and shut-down; in addition,	
	frost-dissolving causes this sound, too, which is a normal phenomenon.	
	5.7 There will be a cracking sound in the cabinet ,when the cabinet or cabinet	
	accessory contracting or expanding, this sound will be made, which is normal.	
	5.8 The motor operation sound in the compressor is appears to be louder at night	
	or begin starting, which is a normal phenomenon; also the uneven placing would	
	lead to too much running noise.	
	6.1 Is the food with special smell sealed tight?	
There is a peculiar	6.2 Does it have long time storing food or degenerated food?	
smell in the units	6.3 Whether the internal cabinet needs cleaning.	
the forefront or the	7.1 As fridge Anti-condensation tube is placed here and caused the above	
middle cabinet heats	phenomenon, which is normal.	
Refrigerator's two		
sides or the back	8.1 As condensation tube is placed here and caused the above phenomenon,	
heat	which is normal.	
the cabinet surface		
condensation	9.1 Air humidity is too large.	

# $\spadesuit$ The solution for the common problem.

#### 1.Cooling is not enough good

(Many reasons might cause that cooling not enough good, as blow :)

Reason	analysis	Solutions
	If some gas leaked unit will work not well.	First find out the point of leaking
	Phenomenon of failure:	on tube, and then sealed it,
	a. lower pressure of liquid cycle system	vacuuming it, finally recharge with
4)	b. high temperature of copper tube of	Gas.
1) Leakage of Gas	discharging gas, hand feels very hot.	Note:
	C. much noise, sounds like "ZZZZZ", comes	If you find oil on somewhere, it is
	from outlet of capillary.	possible that leakage point is
	d. the temperature fell down very slowly.	there.
	If too much Gas was charged into the cycle	
	system, the extra gas will occupy some	
	space of evaporator, so that the area of heat	
	exchange becomes less, unit will work not	
	well.	First stop unit for several minutes,
	Phenomenon of failure:	and then open charging tube,
2) The quantity of	a, higher pressure of liquid cycle system	discharge all of gas. Change a
Gas is too much	than norm.	new filter, and then recharge gas,
	b, higher temperature of condenser.	finally sealed the system.
	c, larger electric current of compressor	
	d, there maybe ice on the suction tube.	
	e, when gas is too much, some gas liquid	
	might goes back into compressor,	
	compressor will be damaged by liquid.	
	The air in system will cause lower efficiency	
	of cooling.	First stop unit for several minutes,
	Phenomenon of failure:	and then open charging tube,
3) There is air in the	a, higher pressure of liquid cycle system	discharge all of gas. Change a
liquid cycle system	than norm, but the pressure is not over the	new filter, and then recharge gas,
	limit.	finally sealed the system.
	b, higher temperature of discharging tube.	, ,
	C, much noise	
	General when a compressor works for many	
	years, some parts of compressor were wear,	
	so that compressor discharge less gas out,	
	unit does not work strongly.	
4)	Phenomenon of failure:	
4)Low working	a, lower pressure of discharging, check the	Change a new compressor
efficiency of	pressure of system with pressure meter to see if it is normal.	Change a new compressor.
compressor	b, higher temperature of compressor	
	surface.	
	C, cut off the discharging tube, to see if you	
	can block the gas coming out of the tube	
	when compressor is working.	
5) There is something	Some time there is something blocked the	
that blocked the liquid	filter of liquid cycle system, so that unit is not	Change a new filter
that blocked the liquid	Tilter of liquid cycle system, so that unit is not	

cycle system	cold.	
	Phenomenon of failure:	
	a, lower pressure of discharging	
	b, lower temperature of discharging.	

	b, lower temperature or discharging	•	
2.NO COOL			
(Popular failure reasons	,		
Reason	analysis	Solutions:	
1) Leakage of gas	Phenomenon of failure:  a, leaking fast b, leaking slowly c, no voice of liquid flowing d, cut off charging tube, no gas goes out.	First find out the point of leaking on tube, and then sealed it, vacuuming it, finally recharge with gas.  Note:  If you find oil on somewhere, it is possible that leakage point is there.	
2)There is some thing that blocked the liquid cycle system	A,lce blocking Sometime because unknown reason water comes into liquid cycle system, the capillary will be blocked by water after unit runs for period of time. Phenomenon of failure: The unit works well in the inception, after period of time the ice appears in the capillary and becomes more and more, till blocks the hole of capillary completely. In the moment you can find the ice on the evaporator defrosts. The noise of liquid flow disappears. The pressure of absorbing becomes negative. The phenomenon above will appear again and again. The way to check ice blocking: Warm the capillary with a hot towel, after a while the ice in the capillary melt, you can hear a sound of gas flow comes from the capillary abruptly. The pressure of absorbing becomes higher. It is Ice blocking.	First stop unit for several minutes, and then open charging tube, discharge all of gas. Blow the cycle system with gas of nitrogen, and then recharge Gas, finally sealed the system.	
	B, there is offal block the capillary Phenomenon of failure: If the capillary is blocked by something such as offal etc., the sound of liquid flow disappears. The ice on the evaporator defrosts	First stop unit for several minutes, and then open charging tube, discharge all of gas. Blow the cycle system with gas of nitrogen. Change a new capillary and filter, and then recharge Gas, finally sealed the system.	

	1	
	The pressure of absorbing	
	becomes negative.	
	Higher temperature of discharging	
	tube	
	The way to check offal blocking:	
	If you warm capillary with the way	
	of checking ice blocking, there is	
	no change. It must be offal	
	blocking.	
COMPRESSOR NEVER STOPS:		
Reason		Solutions
1)The setting temperature is not reasonable.		Readjust the temperature setting.
2) the sensor is bad.		Replace the sensor.
3)Seal of door is damaged.		Replace the gasket
4)Too much food in the refrigerator		Please put the food properly.
5)Wind door is broken.		Replace wind door.
6)Fan motor is broken.		Replace fan motor

#### Note:

- Before doing these operations above, disconnect the main power supply. Failure to do so could result
  in electrical shock or personal injury.
- In case of any detailed technical information please check with the technical specifications.