

## Steam Ovens – Display of Error F142 (ProfiSteam1)

**DESCRIPTION:**

- Error Code F142 showing on display of Steam Ovens.
- F142 appears because of low amount of water inside the steam module. When water tank has lower filling, the flow rate decreases causing a temperature raise on the steam generator and interrupting the program. Root cause is the inlet valve not water tank or steam generator.

**SOLUTION:**

- Short time solution is to orient the consumer to always start the Steam programs with completely full water tank. If using a program with longer duration refill the water tank even before the pop-up comes, around every 30 minutes to keep always a relatively high water level.
- Orientation to consumer should be provided via Phone by the Calltaker (CSP). A service intervention by a technician it is not required at this moment.
- Final solution for this issue will come with an improvement of the inlet valve. Review of this Service Bulletin will then be released.

**SPARE PART NUMBER:**

No need to exchange any spares at this moment.

**QES CODE:**

During the intervention please use work code 19 and:

Component	363
Defect	06

**MODELS INVOLVED:**

All ProfiSteam 1 Steam Ovens with serial number starting with 9xxxxxxx.

PNC List:

944182300	944184755	944184873	944187761	944187874	944271451
944182404	944184761	944184875	944187763	944187877	944271454
944184634	944184820	944184926	944187774	944187886	944271488
944184635	944184821	944187309	944187775	944187888	944271491
944184636	944184825	944187500	944187782	944187915	944271492
944184637	944184827	944187560	944187783	944187928	944271495
944184641	944184828	944187741	944187784	944187946	944271498
944184643	944184830	944187742	944187785	944187994	944271499
944184645	944184861	944187743	944187828	944188017	944271502
944184646	944184863	944187748	944187830	944188027	
944184720	944184869	944187749	944187837	944188045	
944184721	944184870	944187755	944187840	944188065	
944184723	944184871	944187757	944187844	944188210	
944184724	944184872	944187759	944187856	944188218	

**REVISION:**

Revision	Date	Description	Author	Approved by - on
00	17/09/2019	Document Creation	Erika Schützer	Flavia Maffei