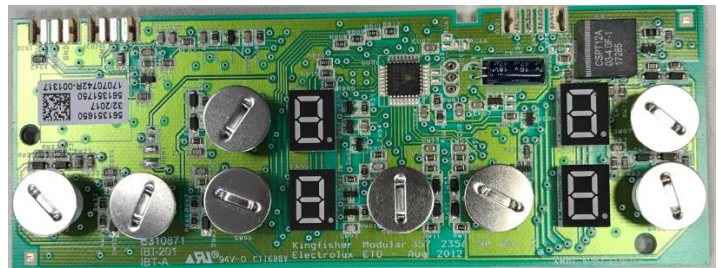


USER INTERFACE KINGFISHER “E9” DEFECT

DESCRIPTION:

Built in hobs Radiant products PNC 949 492 XXX, fitted with User interface Kingfisher part number 561351750 can present the defect E9.

This type of claim increased on Portugal and UK market.



INDICATION FOR SERVICE TECHNICIAN in markets Portugal and UK:

If defect E9 occurs and you replace the User interface, during the replacement please follow the procedure below:

- Take out the faulty user interface, carefully, without touching the electronic components and contacts
- Do not deteriorate or contaminate the user interface
- Please pack the faulty part in ESD protective foil/ bag
- Seal the bag to prevent further contamination
- Send the faulty part to the following address:

Electrolux Romania

B-dul Traian nr. 23-29

440078, Satu Mare, ROMANIA

Contact person: Monica Mihalca

Phone number: + 40 770210644

DHL account : 961395968 (factory supporting the cost)

SPARE PART NUMBER:

561 35 17-50 / 6	User interface board,not configured electronic,Kingfisher Comment: The part needs specific software and trained technicians for installation
982561 43 02-11 / 6	Configured electronic,user interface board,KINGFISHER

QES CODE:

During the intervention please use the following QES Code:

Component	615; 724
Defect	22; 17

MODELS INVOLVED on Portugal and UK markets:

PNC	Model	Brand
94949207002	ZEV6240FBA	Zanussi
94949207101	ZEV6240FBA	Zanussi
94949208901	ZEV6240FBV	Zanussi

REVISION:

Revision	Date	Description	Author	Approved by - on
00	05/2018	Document Creation	Gabriela Marginean	