



PROBLEM WITH INEFFICIENT SPIN CYCLE IN TOP LOADED WASHING MACHINE

DESCRIPTION:

After the washing cycle, user notices that clothes are still wet (insufficiently centrifuged). In some cases alarm 'EF5' may be stored in electronic board memory

SOLUTION:

Use SideKick to reprogram main electronic board with latest software.

IMPORTANT: Update Sidekick before performing this action to have the latest required update available.

QES CODE:

During the intervention please use work codes:

Component	G10	607 Main control PCB
Defect	G10	31 Software fault

In the section for Tech. Comments, depending of the test result start the description with the following:

- Machine reconfigured, EF5 alarm appeared
- Machine reconfigured, alarm did not appear machine does not spin

MODELS INVOLVED:

Problem occurs in following appliances:

PNC	FACTORY
913 101 xxx	PLT
913 102 xxx	PLT
913 103 xxx	PLT
913 104 xxx	PLT
913 105 xxx	PLT
913 107 xxx	PLT
913 112 xxx	PLT
913 114 xxx	PLT
913 115 xxx	PLT
913 122 xxx	PLT
913 123 xxx	PLT
913 217 xxx	FFH

REVISION:

Revision	Date	Description	Author	Approved by – on
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