

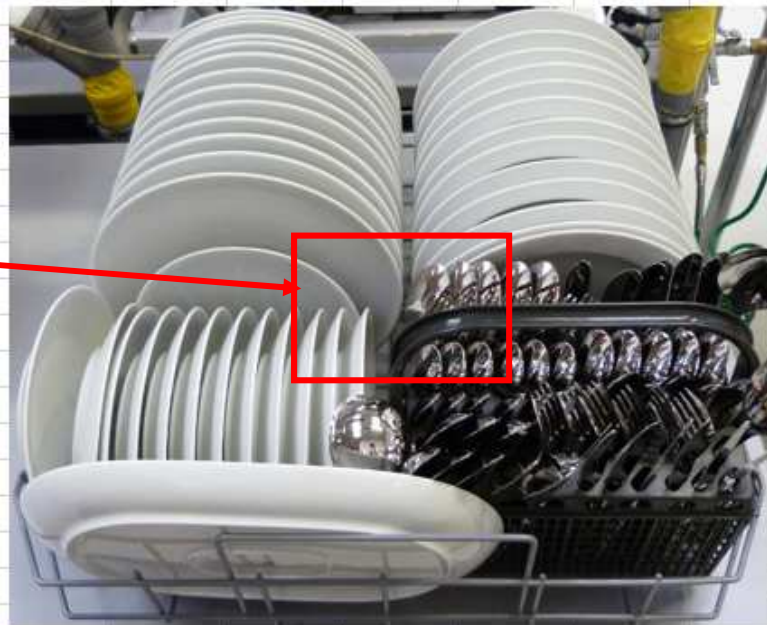
## DOMODOSSOLA: Lower Rack Issues

### DESCRIPTION:

In Domodossola 60cm platform (Poland production) it is possible that lower rack can be damaged by:

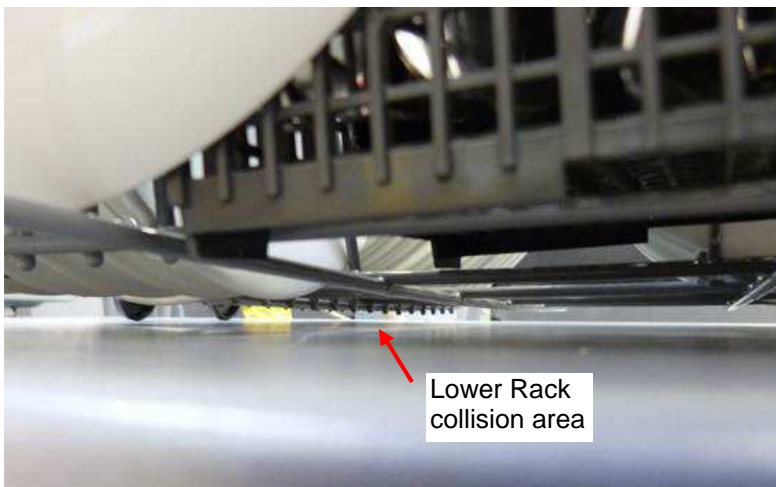
- 1) Overloading (more than 22 kg)

Area, where Lower Rack can be bended down when overloading (more than 22kg)



Outcome:

- a. Lower rack roots bending which can be reason of collision with lower spray arm. It can be recognised by specific knocking noise during the cycle.



Spray arm nozzles damaged because of collision with Lower Rack

- b. Lower rack wheels support bending – rack is too low and collision with spray arm possible. Lower rack movement on outer door rails deteriorated.

- 2) Lower rack movement with twist – it is possible when customer moves the rack pushing on one side instead of pushing the lower rack by the holder.



Outcome:

- a. Lower rack wheels supports can be damaged and it can be the reason of collision with lower spray arm.
- b. Lower rack wheels supports can be damaged and it can be reason of lower rack falling into the bottom, blocking lower spray. Impossible to close the door.

- 3) Lower rack tilting issue.



Outcome:

- a. Lower rack falls in the space between bottom and inner door. The reason is dishes loading on the rear side of lower rack. Possible dishes destroying.

**SOLUTION:**

Lower rack replacement for the new one, prepared as a countermeasure solution.  
Customer advice about maximum 22 kilos loading range and correct lower rack movement way.

**SPARE PARTS:**

Lower Rack:

**CURRENT:**

8090030050  
8090030076  
1561219328

**REPLACE FOR 4-FOLDABLE:**

140133729032

**CURRENT:**

8090030134

**REPLACE FOR 2-FOLDABLE GLASS CARE:**

140133729040

**MODELS CONCERNED:**

- Models 60cm platform produced in Poland / Zarow
- Serial numbers from: 501xxxx

**REVISION:**

Revision	Date	Description	Author	Approved by - on
01	15.03.2018	Lower Rack Issue	Tomasz Kalbarczyk Rui Almeida	