



Error E9 or switching errors on Pelican user interface

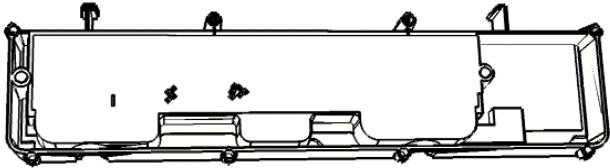
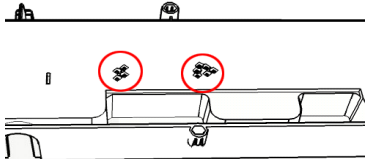
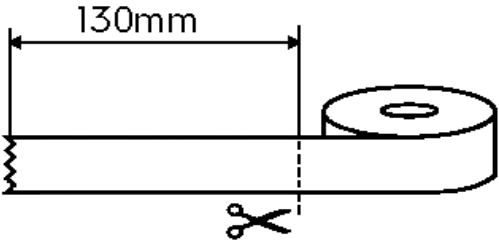
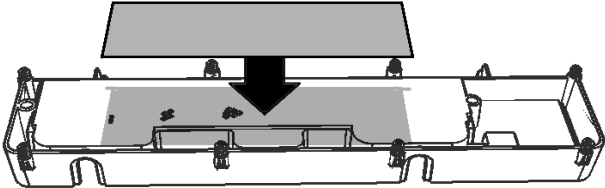
DESCRIPTION:

During operation of a radiant heater, rise of temperature may cause a rise of humidity level. If the humidity enters the Everest protection box, it condenses and causes malfunctions. This can be observed as either an E9 error or various errors switching on the display

SOLUTION:

To prevent this error it necessary to block the possibility of humidity entering the inside of the box. This should be done as a pre-emptive action during any repair on hobs listed at the end of this bulletin.

To perform this repair it is required to order aluminium adhesive tape 1525001002 and follow instructions below.

	
<p>1. Remove the power board protection box from the appliance. Be careful not to lose the springs.</p>	<p>2. Locate ventilation holes on the bottom.</p>
	
<p>3. Prepare a 130mm strip of adhesive tape 1525001002.</p>	<p>4. Place tape as shown on the picture. Be sure that it completely covers the holes.</p>

QES CODE:

During reporting please use code 'D10 724 Touch control circuit board'.

MODELS INVOLVED:

PNC	MODEL
949595016	HK854080XB
949597109	HK854870XB
949595017	HK854080FB
949595020	HK955070XB
949595124	HK955070FB
949597124	HK854870FB
949595181	HK854080FB
949595018	HK854080IB
949596329	KT8421XE
949595210	KFA78DM
949597125	HK854870IB
949596502	GK78TSHO
949595635	ZEV8757FBA
949595423	HK955070XB
949596093	KT8421XE
949596415	EHF85471FK
949595369	HK585408FB
949595371	HK595507XB
949595420	HK854080XB

REVISION

Revision	Date	Description	Author	Approved by - on
00	11/2016	Document Creation	Marcin Kobiałka	Josef Leis - 2016-11-16