

SERVICE MANUAL

DISHWASHERS



		Dishwashers with electronic control system	
© ELECTROLUX HOME PRODUCTS Customer Care - EMEA	Publication number	DOROTEA	
Training and Operations Support Technical Support		With	
	599 80 18 - 22	2 nd Generation Door lock	
	EN	Comfort Rails	
Edition: 02/2018 - Rev. 03			

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1. Purpose of this manual

The purpose of this Service Manual is to provide Service Engineers with technical information regarding the new range of "Dorotea" dishwashers and to give a description of the service functionality.

This Manual describes:

- General characteristics
- Technical characteristics
- Guide to diagnostics

2. Precautions



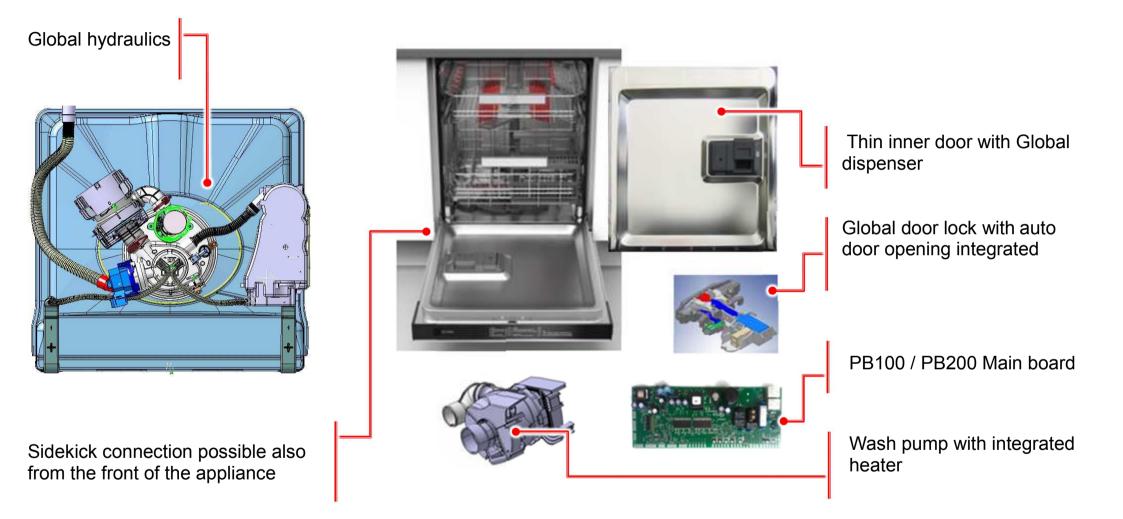
- Electrical appliances must be serviced only by qualified Service Engineers.
- Always remove the plug from the power socket before touching internal components.

Document Revisions

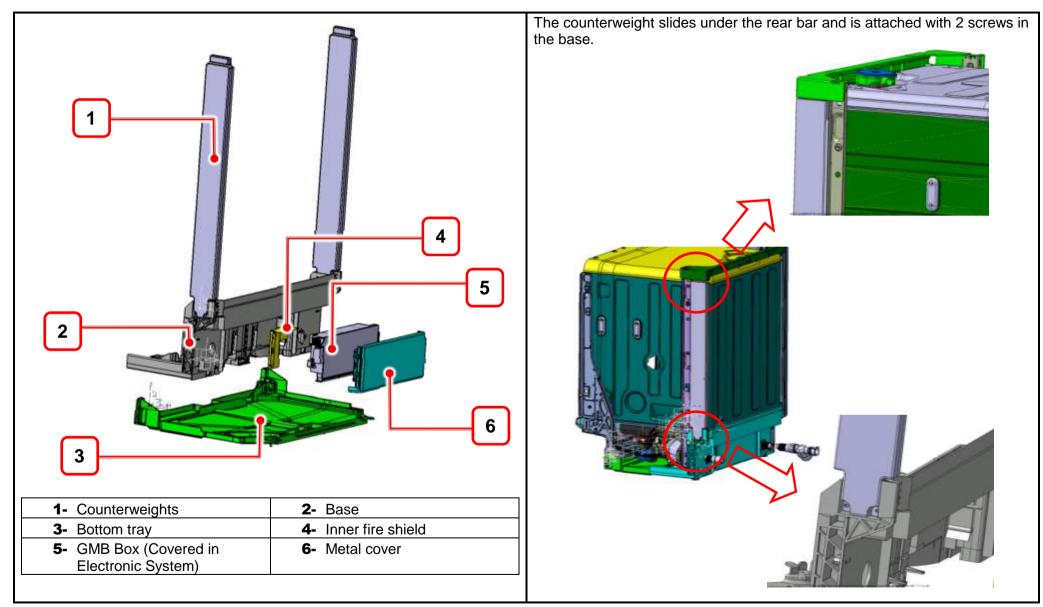
Revision	Date	Description
v0.0	10/2016	Document creation
v0.1	03/2017	Components check, Door Lock with Auto Door Opening – 2nd generation
v0.2	08/2017	Main board PB150
v0.3	02/2018	Spray zone, Machine care programme, Door Lock with Auto Door Opening – 2nd generation

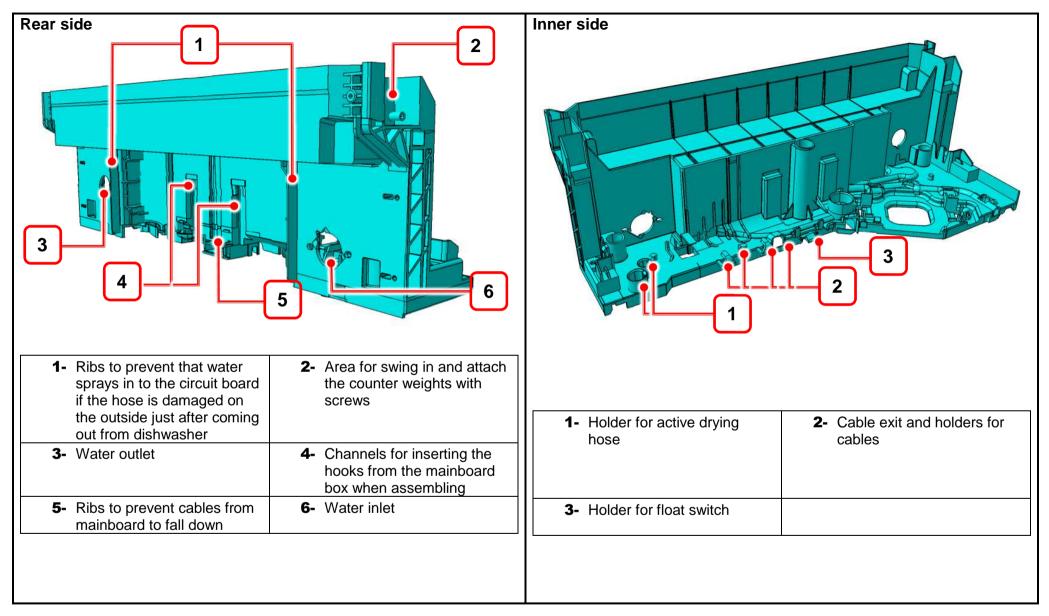
3. Technical details

3.1. Product overview



3.2. Structural Parts

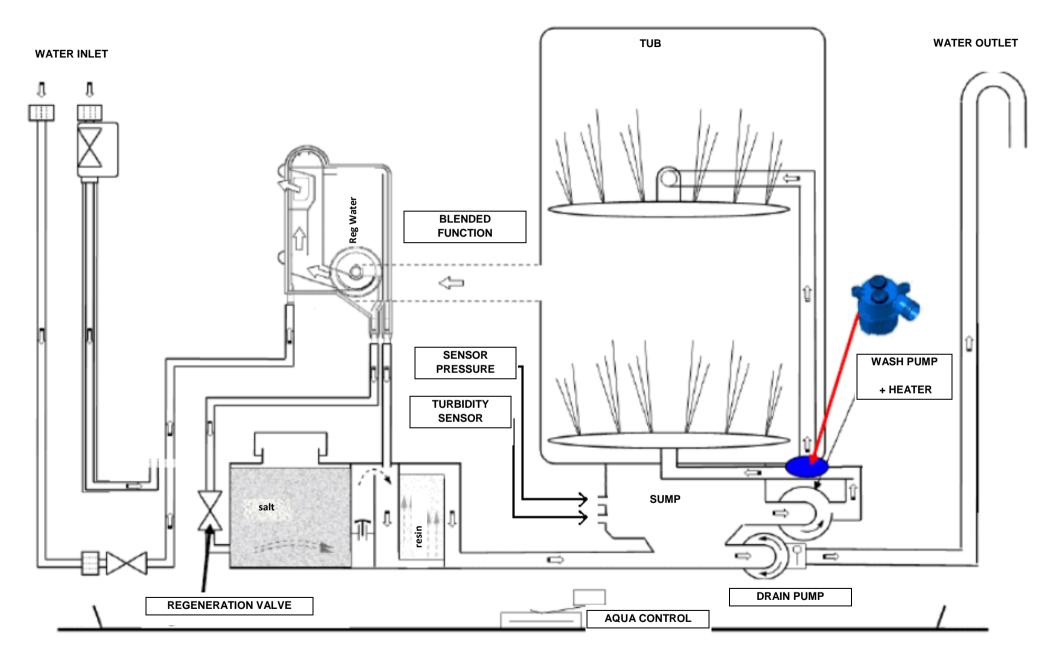




3.4. Bottom tray

Details		Assembly instructions	
 Screw bosses that is only planned to be backup if the snaps fails 	 Snaps for assembling tray to base 	 Insert bottom tray (without metal feet), the tabs on the 	 Keeping bottom tray pushed inwards, rotate it into place
3- Ribs to help controlling the movement when assembling the tray	 4- Ribs to lift cable to prevent them from reaching the water 	tray must match the slots in the base. The tray should be horizontal if the machine	
5- Dents for rubber fixation of motor		lays on its back	

3.5. Water circuit

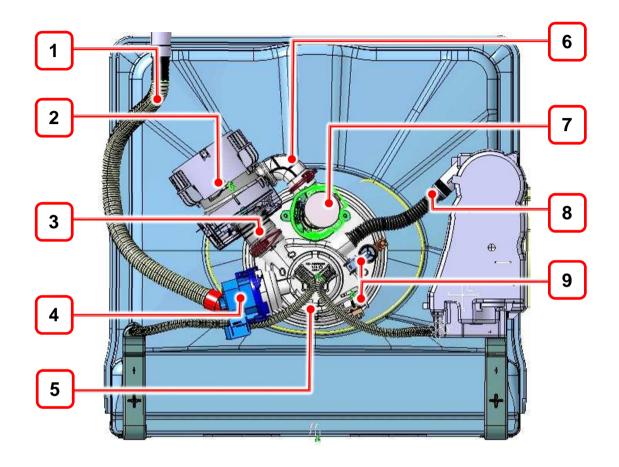


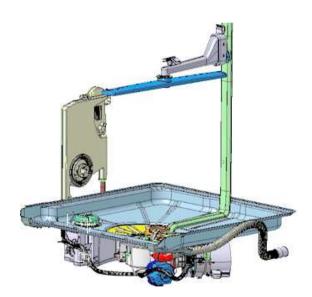
Technical Support – A.R.

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3.6. Hydraulic circuit

1-	Drain hose.	2-	Wash pump with integrated heater
3-	Hose pump-sump (included with sump)	4-	Drain pump
5-	Sump	6-	Hose pump- FC/FD (included with pump)
7-	Flow controller (FC) or Flow distributor (FD)	8-	Hose softener- sump
9-	Sensors		



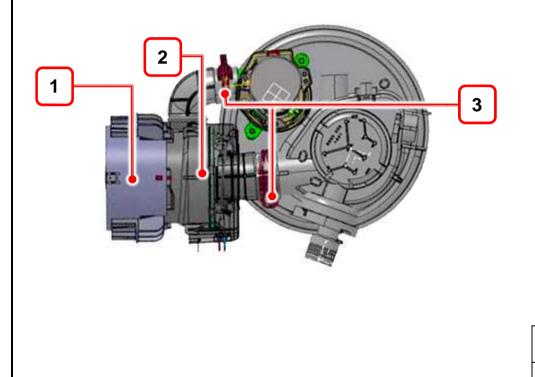


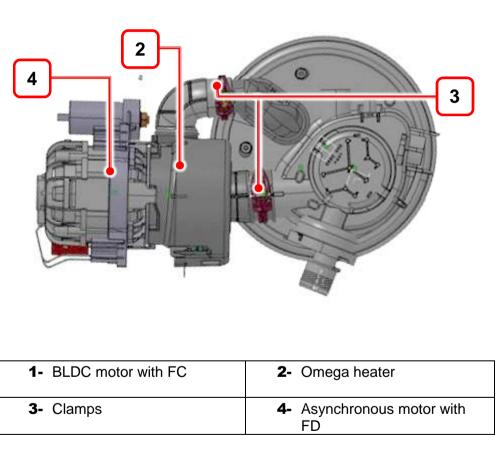
		1 Softener-sump hose: 2 Overflow hoses: 1 Softener-sump hose: 2 Dverflow hoses: 1 Softener-sump hose: 1 2 Dverflow hoses: 1 Softener-sump hose: 1 2 Dverflow hoses:		
1- Pressure sensor with radial sealing	 2- Pressure sensor snap: robust snap from bottom ribs in sump to limit rotation half round rib to limit move upward 	 Softener-sump hose: Corrugated pressed and sealed using o-ring compression. Symmetrical connectors from sump and softener side. 	 Overflow hoses: The same parts for both sides. Position provided by friction with sump ribs. Ribs are indicating correct assembly position 	
3- Harness snaps		Proper assembly: must put hose to the sump and than to the softener.		
		3- Secure that the hose pointing towards the front of the DW is not routed outside indicated yellow circle.		

3.7. Sump Circ Motor and Heater

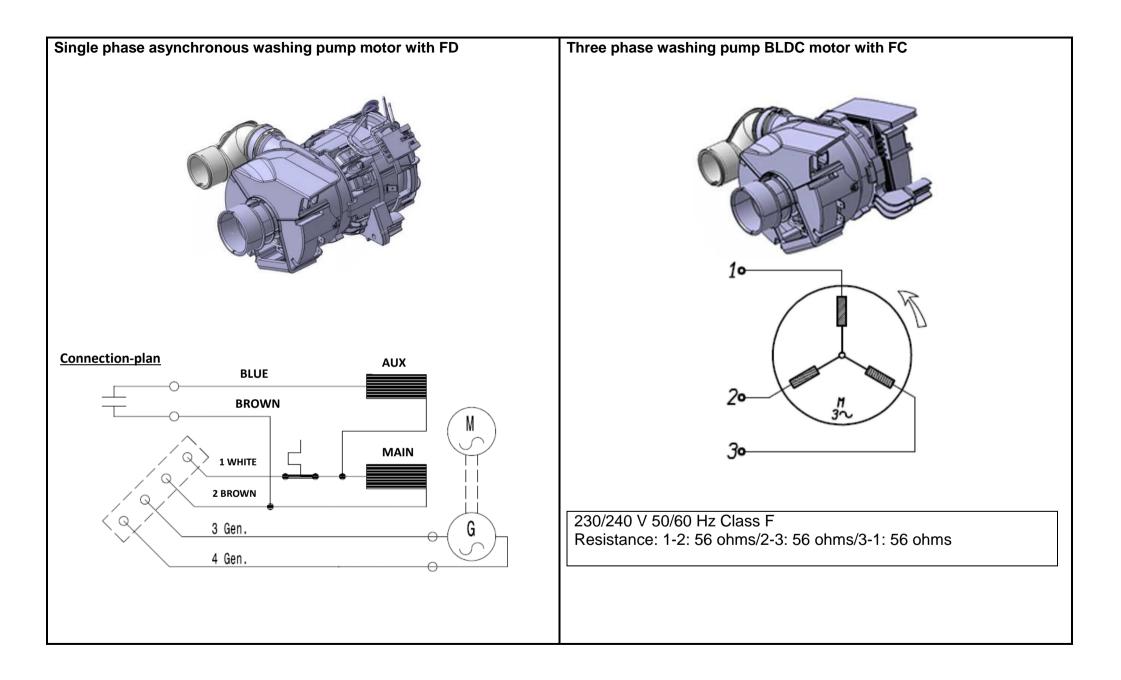
Main Pump assembly:

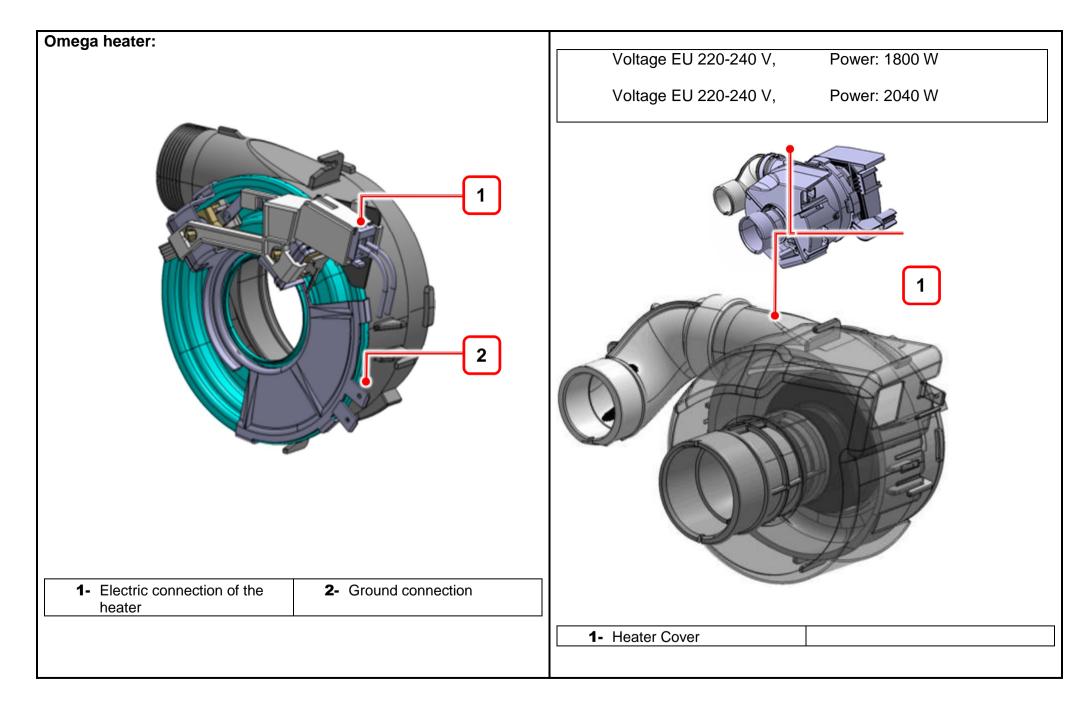
- Common interface with new volute
- Basement fixation same has D2
- Includes hose to flow controller
- Includes pump-sump hose
- Includes Omega heater
- Includes steel shield around





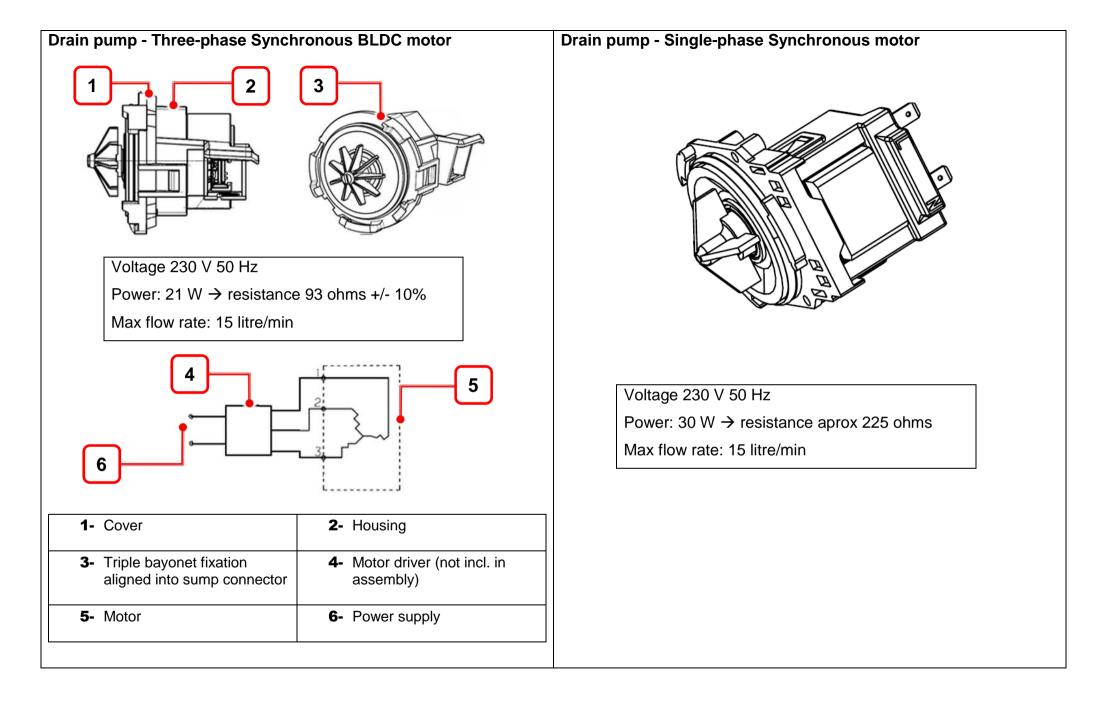
For both motors the heater is available as separate spare part





3.8. Sump and drain system

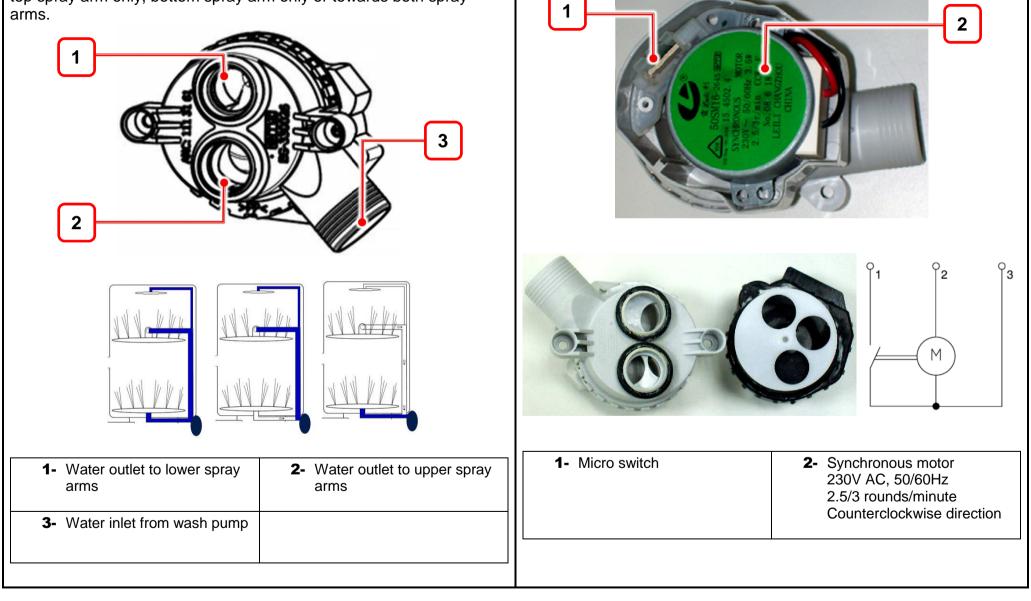
Three-phase Synchronous BLDC motor	Single-phase Synchronous motor
 1- Cuff on drain hose: Clamped to drain outlet. Positioned by rib in sump and ribs in cuff. 2- Drain pump (Three-phase Synchronous BLDC motor): Fixed directly in sump built-in volute using Bayonete system Back of protection hook provided for motor 	 3- Cuff on drain hose: Clamped to drain outlet. Positioned by rib in sump and ribs in cuff. Fixed directly in sump built- in volute using Bayonete system Back of protection hook provided for motor

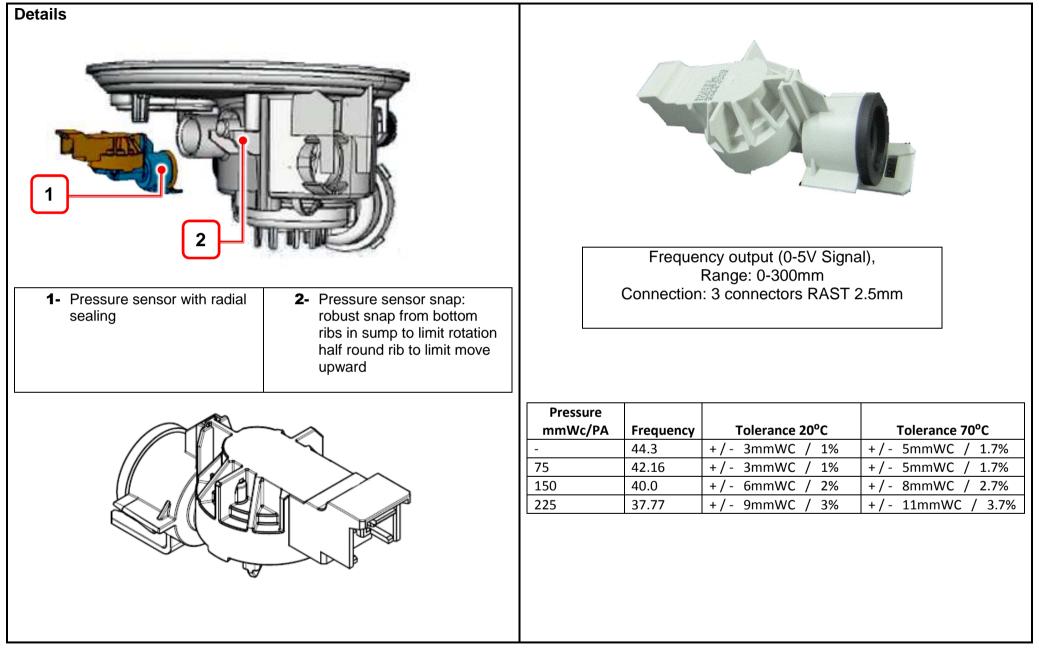


3.9. Flow controller

Details

The flow controller is designed to control the water flow towards the top spray arm only, bottom spray arm only or towards both spray arms.





3.11. Turbidity sensor (High power sensor)

Control both the temperature and the turbidity of the washing water.

Positioned externally on the sump in direct contact with the water.

Fitted with an NTC sensor for control of the temperature.

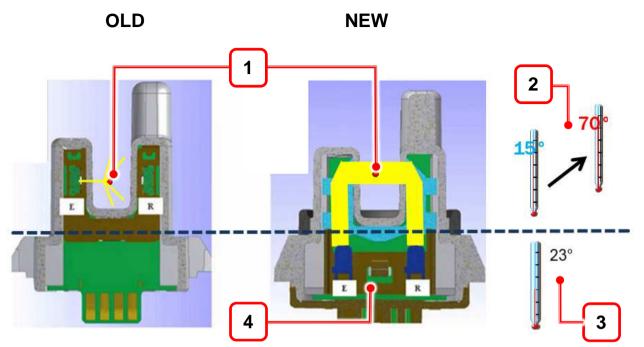
Fitted with an infra-red system for control of the turbidity of the water (i.e. the quantity of dirt in the water).

Constantly transmits the two signals to the electronic control system for processing.

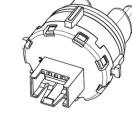
By correctly combining the signals received from the two sensors (NTC and turbidity), enables the appliance to perform "automatic" washing cycles which automatically optimize the washing cycle according to the type of load, the quantity of the load and the degree of soiling.

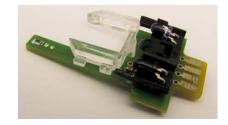
The light is collected by a new technology and guides the light into the measurement zone.

- Use of larger LEDs
 - the light area increases from 3 to 20sqmm
 - small dirt pieces cannot block the light beam anymore
- LEDs are located in a colder area
- less temperature fluctuations around the LED's
- higher precision during measurement
- improved signal stability
- measurement during higher pump speed is possible



1- Dirt pieces	 Temperature between 15-70°C in water
3- Constant 23°C measured, because LEDs are outside the hot water area	 4- The temperature sensitive electronical components are out of the water zone, where the temperature is colder and more constant





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3.12. Automatic Cycle: AutoSense

- The AutoSense software
 - Washes the dishes and detaches the dirt continuously _
 - In this way the turbidity sensor can detect the degree of _ dirtiness
 - And will define, if additional rinses are necessary. _
 - The measurements will be done continuously during the _ cycle.
- Temperature, water consumption and duration is adjusted to the degree of dirtiness.

Comparison Auto 45-70 vs AutoSense 45-70



AUTO

45°-70°







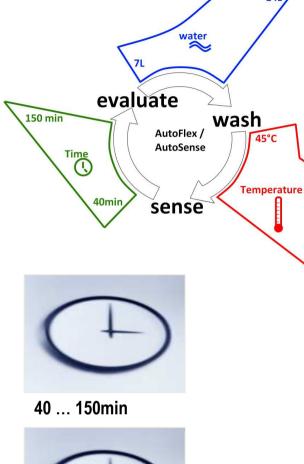
0.9 ... 1.6kWh



7 ... 14 |



8...151



70°C



90 ... 160min

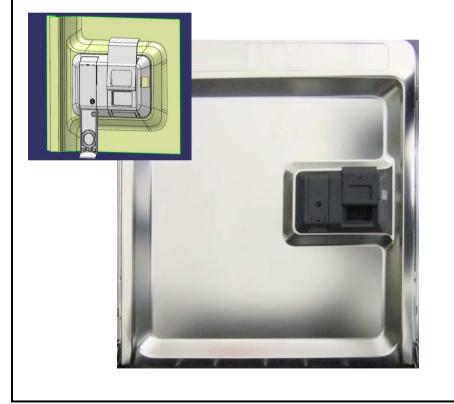
3.13. Global Dispenser

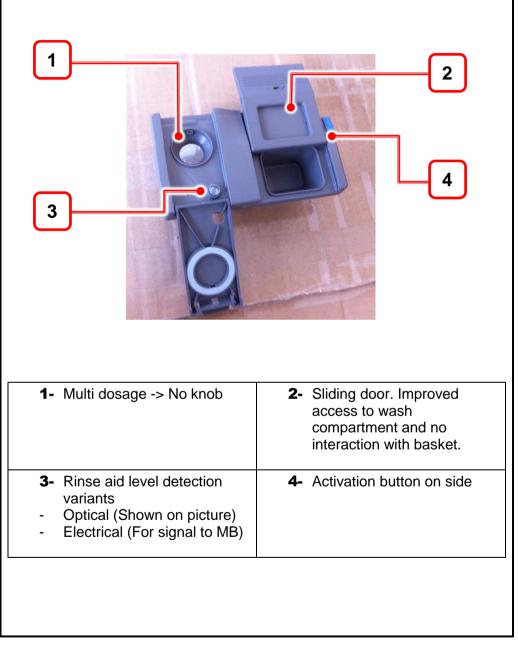
Details

The dispenser have the following main features:

- Low voltage driving 5VDC => Safety improvement
- Multiple dosage => Performance/Quality improvement
- Sliding lid => Performance/Quality improvement

It's present on dishwashers with "Thin inner door". Assembly process as today. It is screwed in to door cut out in an automated line.





3.14. Multi Dosage – Specification

PERFORMANCE

The dosage of the rinse-aid has to be independent of the filling status of the container, as long as the refill indication isn't reached. After indicating the refill minimum for another 2 dosage cycles the nominal volume has to be guaranteed.

Dosage procedure – Multiple dosage

The first activation impulse opens the detergent lid, no rinse aid should be dosed into the tub.

With each further activation impulse a dosage volume of 1,5 ml has to be dosed into the tub.

The allowed dosage time for 4 dosage cycles is max. 7 minutes.

The nominal dosage volume with 4 dosage cycles is 6 ml.

The maximum number of dosage cycles is 6.

The maximum dosage volume with 6 dosage cycles is 9 ml.

Rinse aid volume

The rinse aid container must have an available volume of 120 ml +-3%. All dead volumes in the container have to be minimized. The design has to avoid air chambers in the container, which might influence the available volume or the exactness of the dosage.

During main wash phase – Detergent lid opening:

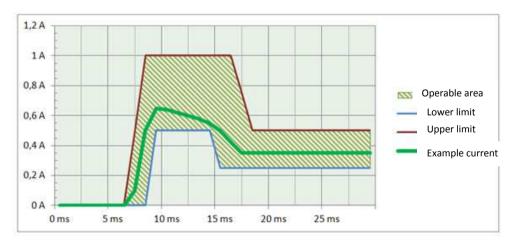
Step	Action	Time	Purpose	
------	--------	------	---------	--

1 Activation of coil 0,3 s Opening the detergent lid to release detergent

During hot rinse phase – Rinse aid delivery:

Step	Action	Time	Purpo	se
1	Dosage check	-	Check if rinse aid should be delivered	
			If 0 \rightarrow	no delivery the rinse aid delivery process should be stopped.
2	Activation of co	oil	5 s	Delivery of dose of rinse aid – 1,5ml nominal
3	Pause		10 s	Refill of dosage chamber
4	Repeat from st	ep 2	-	Number of dosages according to set level.

Rise time	$0.5 \leq T_r \geq 4$	ms
Pulse amplitude	$0.5 \le P_A \ge 1.0$	A
Pulse width	$5 \le P_w \ge 15$	ms
Holding current	$0.25 \leq I_h \geq 0.5$	А



Visualization of current pulse specification

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3.15. XtraDry option

The XtraDry option increases drying performance and impact the following:

- Extension of the drying phase
- Higher temperature in the rinse cycle
- Increase adding of rinse aid

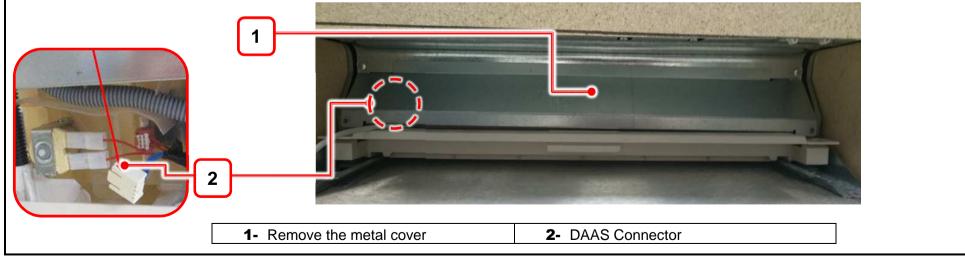
PROGRAM	DRYING PHASE	TEMPERATURE HOT RINSE	RINSE AID
Intensive 70°C	+30min	+1°C (70°C)	+3 ml
Auto 45°C - 70°C	+30min	+1°C (70°C)	+3 ml
Eco 50°C	+0min	+15°C (70°C)	+1,5 ml
Glass 45°C	+30min	+5°C (60°C)	+3 ml
30 Min. 60°C	+30min	+10°C (70°C)	+3 ml

The XtraDry option (extending time for better drying) and Time Saver option (reducing time) are not compatible.

3.16. DAAS / Sidekick connector

Details

The Sidekick can connect from the front of the appliance. The DAAS connector is available behind the lower front cover on the dishwasher. By removing the metal cover the DAAS connecter is reached.



3.17. Machine Care programme

It's a dedicated maintenance programme that the consumer should run every two months. It will remove build-up of grease and limescale and maintain the efficiency of the dishwasher.

The cycle needs to be run on an empty machine using the descaler detergent.

The descaler is available at shop.electrolux.com

This maintenance programme is complementary with the normal procedures of maintenance of the dishwasher:

- Have the correct water hardness setting, and refill salt when necessary. (always remove salt that is spilled on the tub with a cloth)
- Check the rinse aid level regularly and refill when necessary.
- Regularly check the filters are clean and correctly placed.

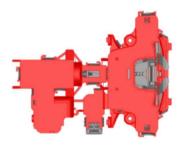
Doorlock

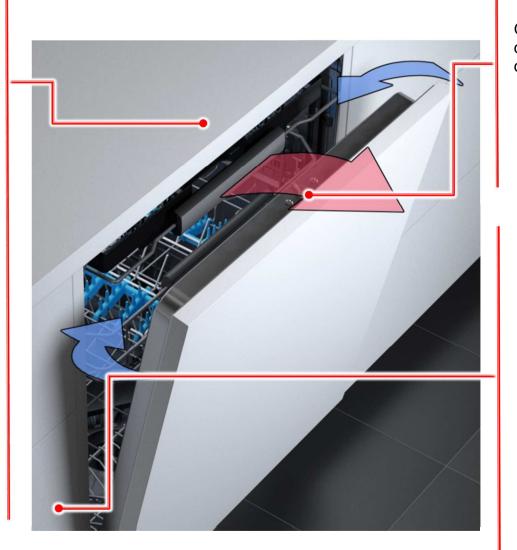
The door lock is fixed on the upper front cross bar, springs are adjusted to 50/60N.



Doorlock with Auto door opening

The mechanism to open the door is integrated in the locking device to guarantee process control





Diamond

Opening and Closing feeling are defined by the shape of the diamond sitting in the door



Hinges

After the locking is disengaged the hinges balance the door at 10 cm opening, to guarantee air flow for drying efficiency and furniture protection.



Auto door opening (ADO) – working description

When the machine is done with the washing cycle, the door will open:

- The Wax motor in the auto door opening (ADO) is activated
- Latest 2min later the door lock release the door.
- The door falls through the weight of the door itself to 10cm opening, because the hinges are balanced for 10cm opening.
- The 10 cm opening allows for faster exchange of moist and dry air, and provides better drying performance.
- When the drying is done, the machine beeps. The door remains open even after the cycle is finished.

The door opens during the program at the drying phase. The cycle when the door opens is not finish yet. The time from the moment the door opens until the end of the program depends on the selected program. For most of the programs it is 5min, for quick cycle it is 2min, and for Eco program it is 80min. On the Auto program it is from 0 to 5 min.

The Auto door opening (ADO) is default on with option AirDry enabled.

The consumer may deactivate AirDry option on user mode for:

- Child safety feature
- Protection of the kitchen furniture, if customer is unsure.





Increased opening allows for faster exchange of moist and dry air

- Increased drying speed
- Decreased risk for condensation

How to check the Auto door opening (ADO)

- Open the door
- Activate service mode
- Go to actuator position 10
- Close door
- The step test 10 must be called twice, because the test time is 60 seconds, and in most cases that's not enough time to open the door
- Check if the door opens 10cm between the upper front cross bar and inner door

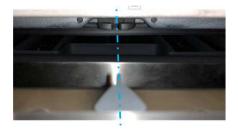
Door not opening

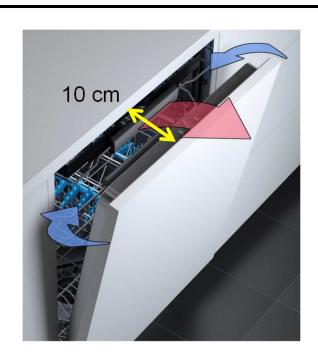
- For a correct door opening the dishwashers must be installed straight and leveled.
- Check that the instaled door panel or the fixation screws of it do not hit or interfere with the top or side panels of the kitchen.

Door not closing

- Probably the Auto door opener is still active. The Wax motor is still warm, because it take about 3 min for cooling and allow the door to close.
- For a correct door closing the dishwashers must be installed straight and leveled.

Make sure that after installation the diamond on the top of the door is aligned with the center of the door lock of the machine.





Door opens:

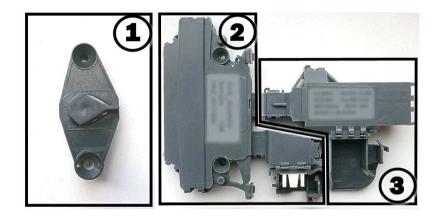
5 to 10cm - Drying results are as expected.

10 to 20cm – According to specification

More than 20 cm – The door might fall all the way open and this could mean that panel might be too heavy.

The door lock will have in the same part also the auto door opening. The door will open because of the new door hinges. The door lock, auto door opening and door hinges allow this new integrated system for better drying performance.

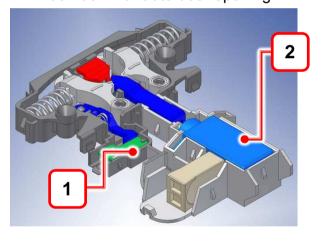
1 – Diamond
 2 – Door lock
 3 – Auto door opening



On fully integrated models there is a "pusher" (damper) located on the hinge to assure that the door goes open.



Dor lock



- 1 micro switch 28V DC
- 2 Wax actuator 220/240V AC

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The diamond is fixed on the door, and it's possible to adjust the diamond position.

How to adjust the Diamond position

 Loosen the right screw of the diamond until it spins. Do not loosen the left screw at the same time. Push downwards with the screwdriver on the screw to loosen the clamping lever. 	 Lift up the diamond between 2 fingers. Push forward or backward (according to needed adjustment) Push down until locked in position. 	 Fix the right screw again to lock the diamond.

If door is hard to keep closed: adjust diamond forward into the dishwasher. If door is closing too much: adjust out of the dishwasher.

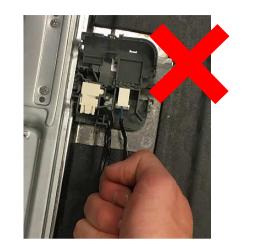


Disassembly:

The door lock is snapped and fixed with 2 screws on the upper front cross bar, to exchange it, the crossbar has to be taken.

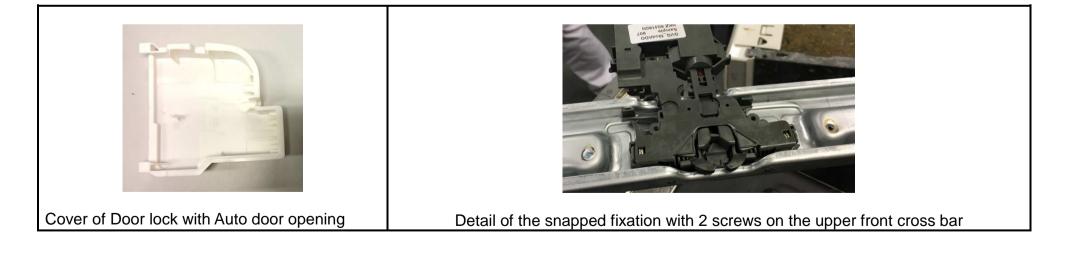


Door lock with Auto door opening assembly





When replacing the Door lock or Door lock with Auto door opening do not Pull on the wire's – use plyers to pull off connector.



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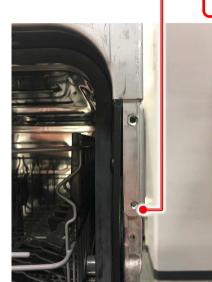
Assembly:

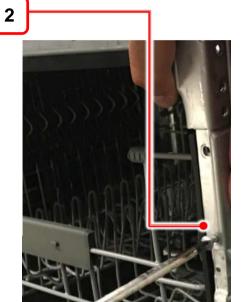
- Use manual screw driver to avoid overturning and damaging the screws
- Make sure wires are not twisted or damaged
- Regarding the Wax motor polarization does not matter
- Put the wires in the cable channel
- Put the new cover of the door lock
- Functional test with Service menu after assembly

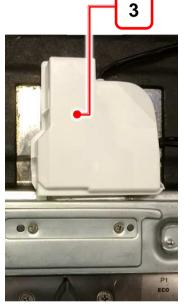
Details











3.19. Electronic Main Boards

- The main board is placed on the rear side of the appliance in the basement area.
- The electronic board is assembled in a fire protected area.
- The metal cover works as fire protection and avoids mechanical damages on the main board.

PB 100



PB 150





PB 300





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PB100	PB150	PB200	PB300
Y	N	Y	N
Y	Y	Y	N
Y	Y	Y	Y
Y	Y	Y	Y
Y	Y	N	N
Y	N	N	N
N	N	Y	Y
N	Y	Y	Y
N	N	Y	Y
Y	Y	Y	Y
Y	Y	N	Y*
N	Y	Y	Y
Y***	Y***	N	N
Y	Y	Y	Y
Y	Y	Y	N
Y	Y	Y	Y
Y	Y	Y	Y
Y	Y	Y	Y
Y	Y	Y	Y
Y	Y	Y	Y
Y	Y	Y	Y
Y	N	Y	Ν
Y	Y	Y	N
Y	Y	Y	Ν
Y	Y	Y	Y
Y	Y**	Y **	N
Y	Y	Y	Y
	Y Y Y Y Y Y N N Y	Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y N N N Y Y	Y Y Y Y Y Y Y Y Y Y Y Y Y Y N Y Y N Y N N Y N N N Y Y N Y Y N Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y Y

PB100

- High and Mid range covering all platforms.
 Supports both EU and NA via population options.
- BLDC wash and drain motors.

PB150

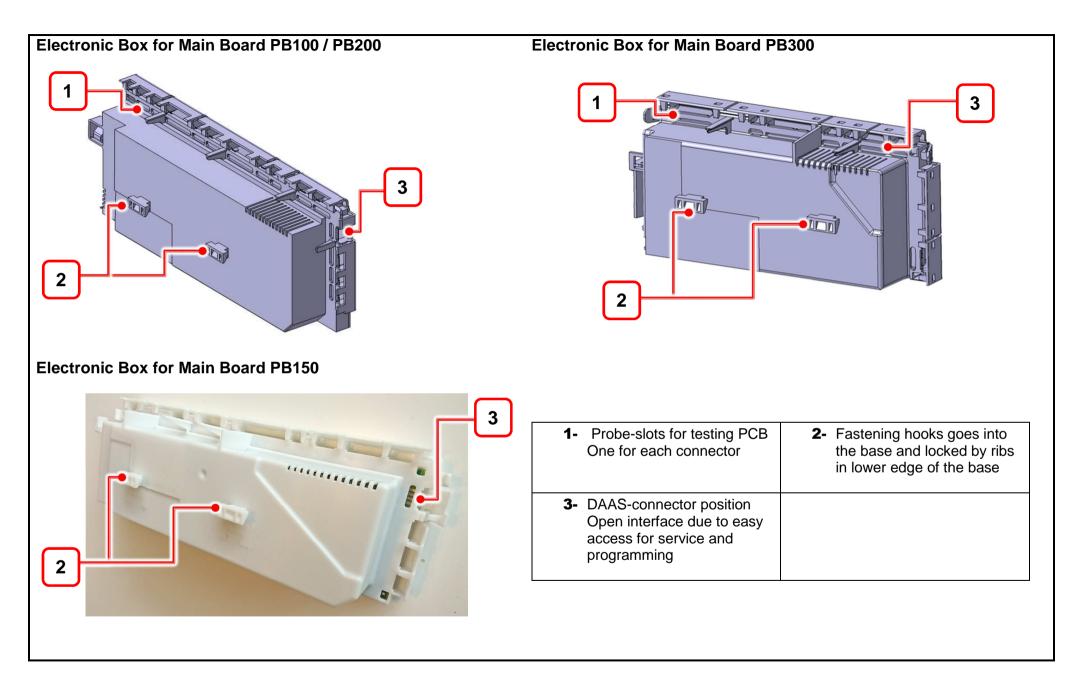
- Mid and Low range. Supports EU and NA.
- BLDC wash and SINC drain motors.

PB200

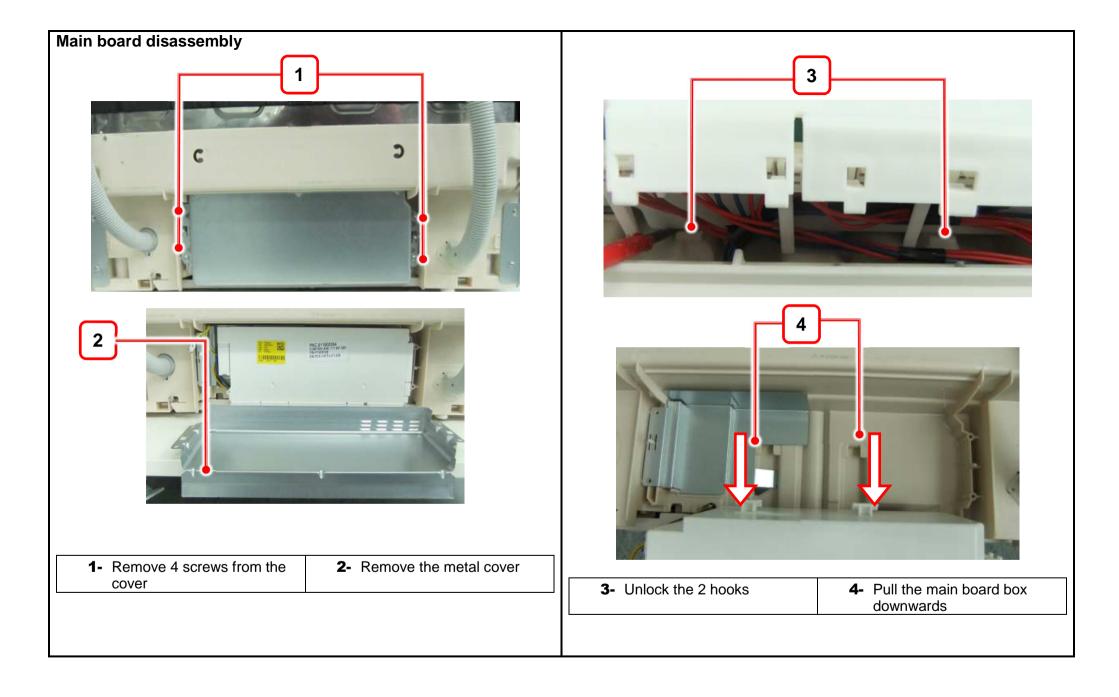
- Mid and Low range. Supports EU.
- ASYNC wash and SINC drain motors.

EDW-PB300

- Low range. Supports EU.
- ASYNC wash and SINC drain motors.



Metal cover for Main Board	Inner fire shield
<image/>	
 1- The yellow/green wire must be connected to the metal cover when the part is put back in position 2- Hole for pin, holding cover in place before screwing it to the base 	1- Inner fire shield 2- Metal cover to be assembled on top of
3- Holes for ventilation	electronic box



3.20. Components check

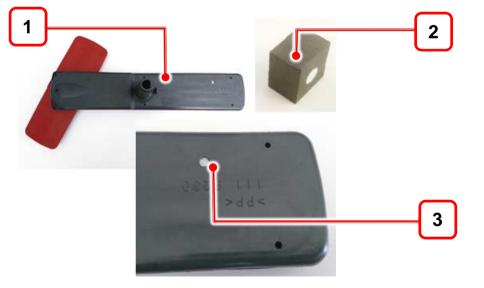
PARTS	PB100 BLDC LEAD CONNECTIONS	PB150 BLDC LEAD CONNECTIONS	PB200 ASY LEAD CONNECTIONS	PB300 ASY LEAD CONNECTIONS	CORRECT VALUE	REMARKS
	$A5 \leftrightarrow L$	$A5 \leftrightarrow L$	$A5 \leftrightarrow L$	A5 ↔ L	0 Ω	
POWER CABEL	$A6 \leftrightarrow N$	$A6 \leftrightarrow N$	$A6 \leftrightarrow N$	$A6 \leftrightarrow N$	0 Ω	
ON/OFF SWITCH	E5 ↔ E6	\leftrightarrow	$D5 \leftrightarrow D6$	\leftrightarrow	0 Ω	
AUTO OFF COMMAND	E3 ↔ E4	\leftrightarrow	D3 ↔ D4	\leftrightarrow	130 Ω ± 8%	DW off
Heating ELEMENT 2040W + Safety THERMOSTAT	A2 ↔ A1	$A2 \leftrightarrow A1$	A2 ↔ A1	A2 ↔ A1	25.9 Ω + 11.1% - 4.7%	Serial connection 2040W
Heating ELEMENT 1800W + Safety THERMOSTAT	A2 ↔ A1	$A2 \leftrightarrow A1$	A2 ↔ A1	$A2 \leftrightarrow A1$	28,7 Ω +/- 5%	Serial connection 1800W
DOOR SWITCH	N5 ↔ N6	\leftrightarrow	$M5 \leftrightarrow M6$	\leftrightarrow	0 Ω	Door closed
DISPENSER	E1 ↔ E2	$(F1 \leftrightarrow F2)$	D1 ↔ D2	D1 ↔ D2	3900 8%	PB150 -> AC dispenser
	11		14		0 Ω	Without Rinse Aid
RINSE AID SENSOR	J1 ↔ J2	\leftrightarrow	J1 ↔ J2	\leftrightarrow	INFINITE	With Rinse Aid
SALT SENSOR	SALT SENSOR $J4 \leftrightarrow J3$ $H8 \leftrightarrow H7$	J4 ↔ J3	E1 ↔ E2	0 Ω	Without Salt	
SALT SENSOR	J4 ↔ J3		J4 ↔ J3	ET↔E2	INFINITE	With Salt
TEMPERATURE SENSOR	L4 ↔ L5	H1 ↔ H2	K4 ↔ K5	G4 ↔ G5	$4836\ \Omega \pm 2.5\%$	At 25 ⁰ C
TEMPERATORE SENSOR	L4 ↔ L3	111 ↔ 112	K4 ↔ K3	64 ↔ 65	915 $\Omega \pm 4\%$	At 70 ⁰ C
TACHO SENSOR			G3 ↔ G1	E4 ↔ E3	$223 \ \Omega \pm 5\%$	The motor has stopped
REGENERATION solenoid valve	$G4 \leftrightarrow G3$	E4 ↔ E3	$F4 \leftrightarrow F3$	D7 ↔ D6	3800 Ω ± 8%	
FILL solenoid valve	G1 ↔ G2	E5 ↔ E6	F1 ↔ F2	D4 ↔ D5	4100 $\Omega \pm 10\%$	solenoid valve in fill pipe
			11012	04 ↔ 05		3750 Ω ± 10%
ASY WASHING MOTOR			B4 ↔ B3	$B6 \leftrightarrow B5$	95 Ω ± 7%	ASY Motor
BLDC WASHING MOTOR	H4↔H5↔H6	C1↔C2↔C3			56 Ω +5/-10%	BLDC Motor (phase-to-phase)
ASY DRAIN MOTOR + Anti-flooding		E7 ↔ E8	B1 ↔ B2	B1 ↔ B2	$230 \Omega \pm 8\%$	Serial connection
BLDC DRAIN MOTOR	H1↔H2↔H3				93 Ω ± 10%	BLDC Motor (phase-to-phase)
FLOW CONTROLLER	F1 ↔ F2	G1 ↔ G2	E1 ↔ E2	\leftrightarrow	10400 Ω ± 8%	Motor
	F1 ↔ F3	$\text{G1}\leftrightarrow\text{G3}$	E1 ↔ E3	\leftrightarrow	0 / INFINITE	Micro-switch

3.21. Spray zone

Spray zone feature activates a dedicated zone designed specifically to accommodate items of any size or shape. Providing an intensive cleaning treatment that eliminates anything remaining on dishes.

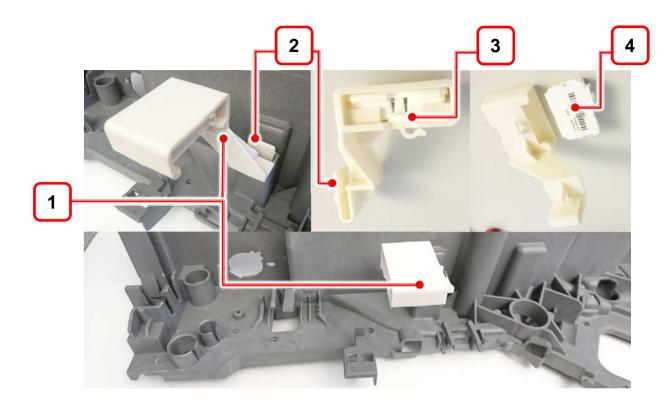


The system consists of magnet inside the spray arm that provides input to a sensor located underneath the tub, every time the spray arm passes by. This allows to increase the motor speed during a certain period in order to create an increased pressure zone.

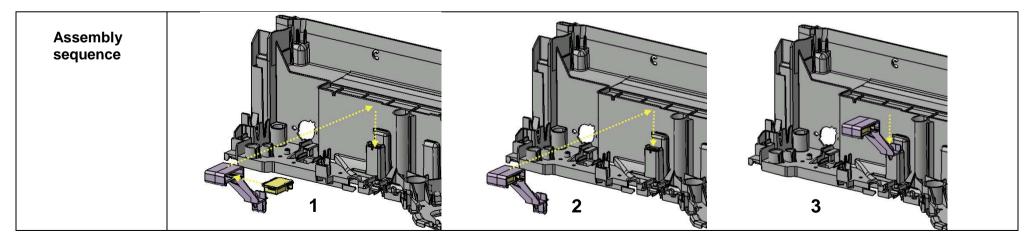


1- Spray arm	2- Magnet with one white dot on one side. This defines the correct assembly (polarity) inside the spray arm.
3- The white dot of the magnet is visible through a small hole in the spray arm when the magnet is correctly placed.	

Technical Support – A.R.



 Support part with box with sensor (electronic board). 	 Snap that locks the support part.
 Snap that locks box with sensor (electronic board). 	4- Box with sensor (electronic board).



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3.22. Water Reuse

A water Reuse tank is placed on the right side of the dishwasher.

The tank purpose is to save 3,5 It of water from the cold and hot rinse in Elabel & Intensive programs and use them in the Pre wash of next cycle.

This allows reducing the water consumption.

The tank is conditioned after every 6 cycles.

5-6 It of hot water are used to clean the tank, water contained in the tank is pumped out and replaced by fresh water.

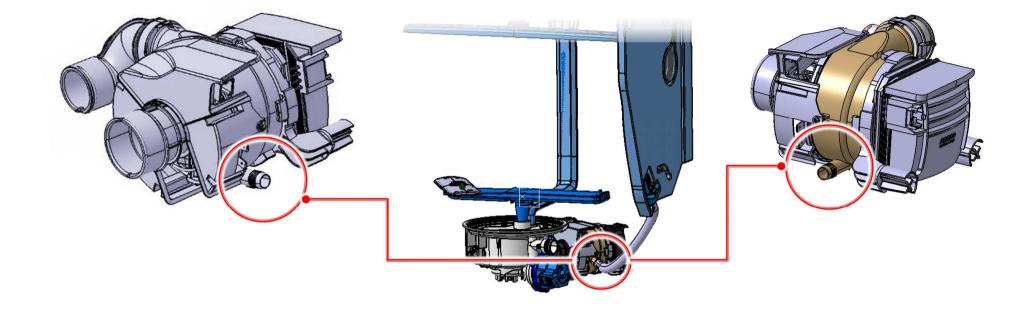
The 'Sanitize' or 'Extra Hygiene ' option.

Can be run to also clean the tank and the dishwasher not only the load.

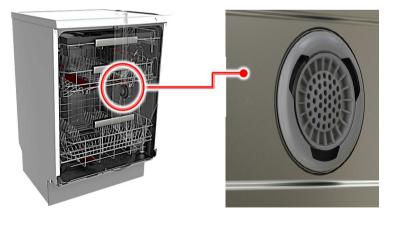


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Three phase washing pump BLDC for water reuse



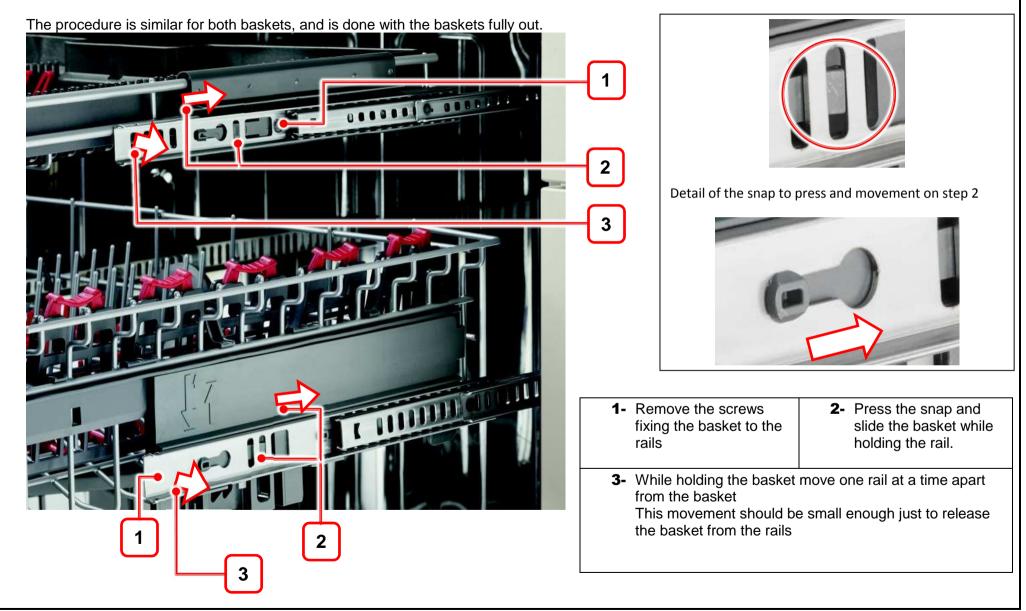
The only part that is visible is the nut inside the tub in the location of the internal light on the right side.

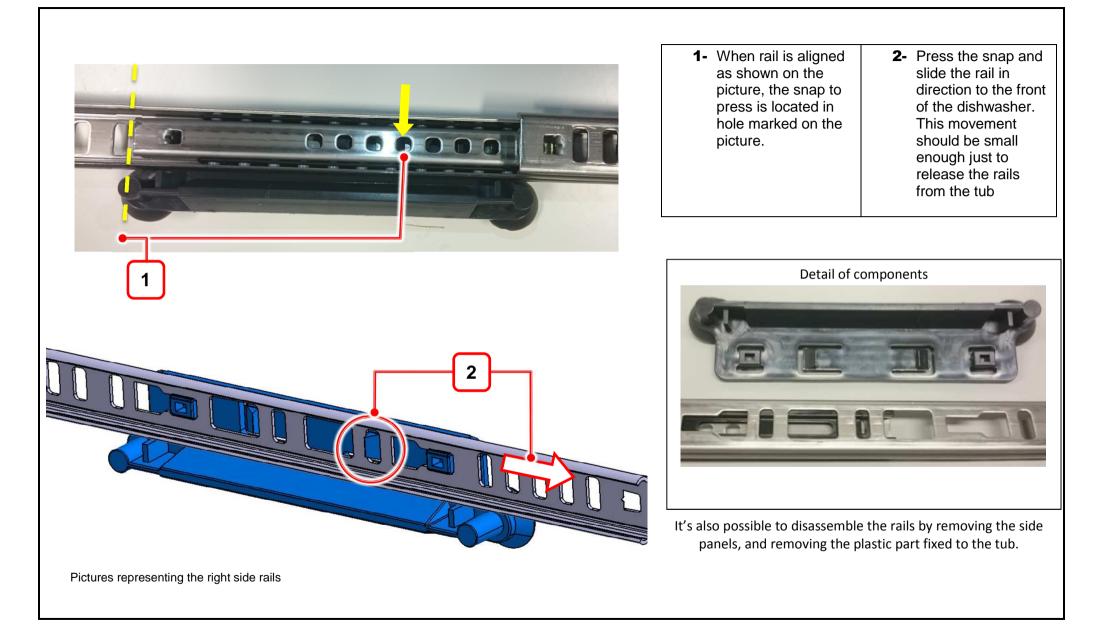


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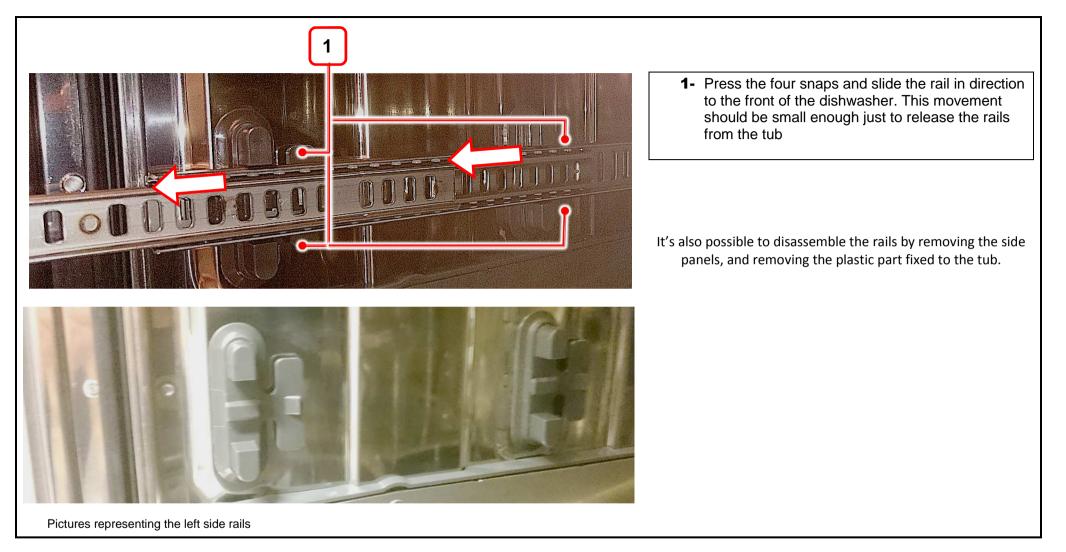
3.23. Comfort rails

Basket disassembly





Intermediate rails disassembly



Cutlery Basket comes out

When the dishwasher is not level and there is inclination to the front, the cutlery basket may come out by itself since this one do not have a retaining system. To properly level the dishwasher use the feet regulation.

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