PROBLEM WITH INEFFICIENT SPIN CYCLE IN FRONT LOADED WASHING MACHINE

DESCRIPTION:

After the washing cycle, user notices that clothes are still wet (insufficiently centrifuged). In some cases alarm 'EF5' may be stored in electronic board memory

SOLUTION:

Use SideKick to reprogram main electronic board with latest software.
IMPORTANT: Update Sidekick before performing this action to have the latest required update available.

QES CODE:

During the intervention please use work codes:

Component	G10	607 Main control PCB
Defect	G10	31 Software fault

In the section for Tech. Comments, depending of the test result start the description with the following:
- Machine reconfigured, EF5 alarm appeared
- Machine reconfigured, alarm did not appear machine does not spin

MODELS INVOLVED:

Problem occurs in following appliances:

PNC	FACTORY
914 910 xxx	PLT
914 911 xxx	PLT
914 912 xxx	PLT
914 913 xxx	PLT
914 915 xxx	PLT
914 916 xxx	PLT
914 917 xxx	PLT

REVISION:

Revision	Date	Description	Author	Approved by – on
00	04/2016	Document Creation	Krzysztof Łazowski	Adam Słoma – 27.04.2016
00	04/2017	Models update	Marcin Pluta	Adam Słoma – 12.04.2017