



### ALARM E20 OR E25 ON DISPLAY OF WASHING MACHINE WITH EWX13 ELECTRONIC BOARD.

#### DESCRIPTION:

Washing machine stops and displays E20 (normal mode) or E25 (diagnostic mode) alarm. Appliance is stopped with E25 alarm (defect in the "Sensing Circuit" of the AquaControl). There is no mechanical problem in the machine.

#### SOLUTION:

Problem is caused by "Aqua Control" Sensing in the Electronic EWX13 being too sensitive to the Power supply interference.

To resolve the problem update the main electronic board software to new one with modified lower and upper frequency limits.

#### MODELS INVOLVED:

All the G50/G50Xc EWX13 models with AquaControl produced in ZP before week 30/2015 (SN up to 530xxxxx). UKE and PLT production are not involved because they don't produce EWX13 models with Aqua Control.

#### REVISION:

Revision	Date	Description	Author	Approved by - on
00	09/2015	Document Creation	Krzysztof Łazowski	Fabio Scodeller – 17.09.2015