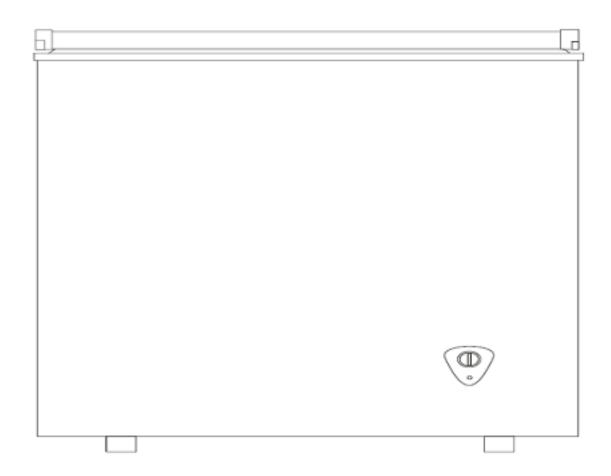


# SERVICE MANUAL REFRIGERATION



© ELECTROLUX HOME PRODUCTS Customer Care - EMEA Training and Operations Support Technical Support Publication number

599 78 58-78

EN

7KL Chest Freezer A51020HSW0 A51020HSW0 EC1005AOWRC 1006ADWRC100 5AOWRSP100A ZFC1042WA ZFC1040WA ZFC1040WA JLCH102

Edition: 03/2015 - Rev. 00

EN	599 78 58 -78	03 / 2015	Rev. 00	European Technical Support	- ZSM -	1/13	ĺ
----	---------------	-----------	---------	----------------------------	---------	------	---

NOTE: This is a basic model. The shape and specification of freezer is subject to change

#### Contents

Warnings and precautions for safety	3
Parts Description	
CIRCUIT DIAGRAM	
COOLING DIAGRAM	5
The guide for disassembling common parts of the freezer	
♦ Instructions	
TROUBLESHOOTING	
■ Common default tests method	
■ The common problem judgment method	<u>9</u>
■ Solution for the common problems	
■ Note:	

### Warnings and precautions for safety

Please observe the following safety precautions in order to use safely and correctly the refrigerator and to prevent accident and danger during repair.

1. Be care of an electric shock. Disconnect power cord from wall outlet and wait for more than three minutes before replacing PCB parts.

Shut off the power whenever replacing and repairing electric components.

- 2. When connecting power cord, please wait for more than five minutes after power cord was disconnected from the wall outlet.
- 3. Please check if the power plug is pressed down by the refrigerator against the wall.

If the power plug was damaged, it may cause fire or electric shock.

- 4. If the wall outlet is overloaded, it may cause fire. The refrigerator must be plugged into its own dedicated electric outlet
- 5. Please make sure the outlet is properly earthed, particularly in wet or damp area.
- 6. Use standard electrical components when replacing them.
- 7. Make sure the hook is correctly engaged.

Remove dust and foreign materials from the housing and connecting parts.

- 8. Do not damage, bend heavily, pull out or twist the power cord.
- 9. Please check the evidence of moisture intrusion in the electrical components.

Replace the parts or mask it with insulation tapes if moisture intrusion was confirmed.

- 10. Do not touch the icemaker with hands or tools to confirm the operation of geared motor.
- 11. Do not let the customer repair, disassemble and reconstruct the refrigerator by them.

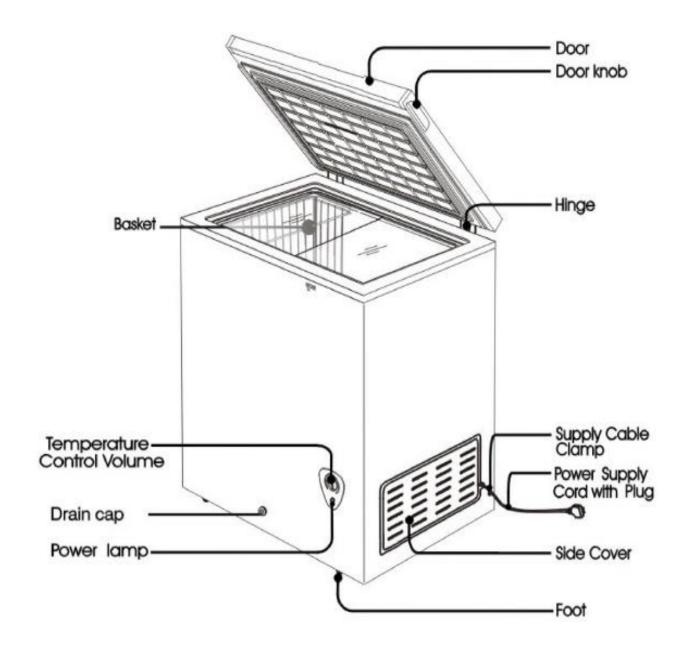
It may cause accident, electric shock, or fire.

- 12. Do not store flammable materials such as ether, benzene, alcohol, chemicals, gas, or medicine in the refrigerator.
- 13. Do not put flower vase, cup, cosmetics, chemicals, etc., or container with full of water on the top of the refrigerator.
- 14. Do not put glass bottles with full of water into the freezer.

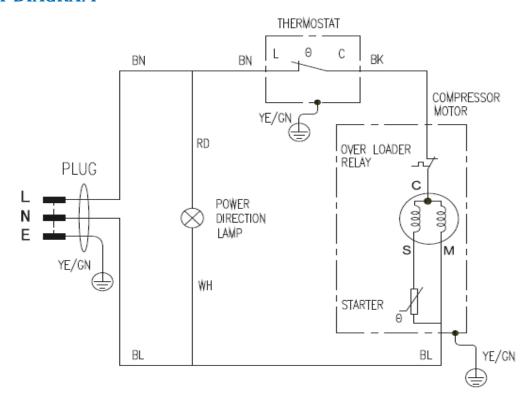
The contents shall freeze and break the glass bottles.

15. When you scrap the refrigerator, please disconnect the door gasket first and scrap it.

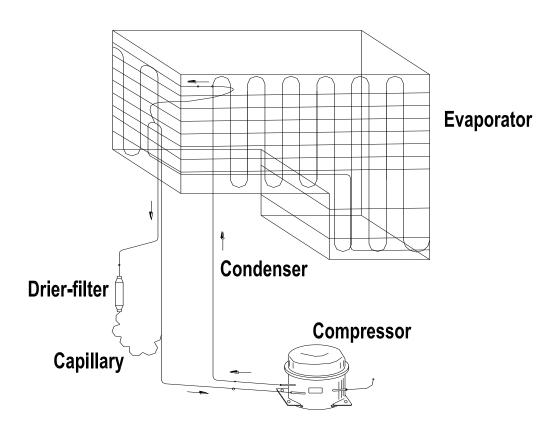
## **Parts Description**



## **CIRCUIT DIAGRAM**



#### **COOLING DIAGRAM**



# The guide for disassembling common parts of the freezer

# **♦**Instructions

Instruction of replacing the thermostat				
The location of thermostat	MID. MID. MID. MID.			
Remove the screws of the Side cover				
Loose the fixing buckle of the thermostat panel with a screwdriver				
Cut off the lace and remove the screw of the thermostat panel				

EN	599 78 58 -78	03 / 2015	Rev. 00	European Technical Support	- ZSM -	6/13

Unplug the connecting wire



Instructions of replacing PTC starting relay and overload protector

Use a screwdriver to take down spring tap and cover





Loose the screws





Unplug the connecting wire of the PTC starting relay and of the overload protector



## **TROUBLESHOOTING**

# **■** Common default tests method

Check the problem by observing			
Request	Details		
a) Check whether the temperature is according to the specifications	Temperature should be between 18-43 degrees		
b) Good ventilation with enough room for heat dissipation around the freezer	The appropriate space for running unit will be below: Freezer back $\geq 10$ mm Freezer two sides $\geq 20$ mm Freezer top side $\geq 30$ mm		
C) Whether the voltage range meet the requirement of the rating plate	On normal conditions voltage fluctuation is allowed to be between 10% of rated voltage whilst if it exceeds or changing often the compressor would be effected and even burned down. When voltage is too high the motor coil will be burnt down whilst if it is too low, it would be difficult for the compressor to restart and too frequent restarts would burn down of the motor.		
Check if the freezer's appear	ance and internal parts are in good condition		
a) Check the gasket	Open the freezer door to see whether the gasket is tight and if there's gap between the cabinet and seal.		
b) Check the door switch	If the lamp is in good condition but it doesn't work when you open the doorcheck the door switch		
c) Check the thermostat knob	Checking the location of thermostat knob is directly connected with the freezer's cooling.		
Observe all parts of the freezer			
a) Check the cooling speed	Check the cooling speed of freezing cabinet with electronic thermometers. Check whether the freezer is able to lock the cooling and if it is in good cooling condition.		
b)Check the outside tube	Check the freezer's pipeline system. Check if there is leakage:         Carefully examine:         the seal of process tube         the suction pipe         the exhaust pipe welding         the connection of drying filter and whether it is prone to leak         Checking method is to wipe the connection of the tube with a         piece of white cloth and see if there's oil. If there is, it's leakage.		
Define default by temperatur	e		
a)Check the default by measuring compressor's temperature	When the compressor is in normal operation it will obviously hot.		
b)Check the default by measuring dry filter's temperature	When the dry filter is in normal condition it will be obviously a little hot.		
c)Check the default by measuring suction tube's temperature	When the suction tube is in normal condition it will be obviously cold.		
d)Check the default by measuring discharge tube's	When the discharge tube is in normal condition it will be obviously a little warm.		

EN 599 78 58 -78 03 / 2015 Rev. 00 European Technical Support - ZSM - 8/13
--

temperature	
e) Check the default by	When the condenser is in normal operation by testing its temperature
measuring condenser's	we can assure that the temperature from the entrance to the exit is
temperature	regressive (the entrance is hotter than the exit).
f)Check the default by	During normal operation there is frost on the evaporator that should
touching the evaporator	not be easy to remove.
Define default by running no	ises
a)Check the compressor's	When the compressor is running it shall go with rhythmic
noise	low-frequency sound.
b)Check the freezer flow's If there's "sisi" sound between capillary and evaporator's transition	
noise	the freezer works normally

# ■ The common problem judgment method

Problem	Cause
	1.1 Is the power cord connecting well?
	1.2 Is the power voltage too low?
	1.3 Is the thermostat irrational setting?
Freezer can't start	1.4 Is the ambient temperature too low?
ricczei can i start	1.5 Is the circuit on power?
	1.6 Is there some default in compressor
	1.7 Is the refrigeration system is blocked by ice or dirt, please stop the unit
	and restart after 10 minutes to see if the compressor can restart
	2.1 Is there any heat source around the freezer?
	2.2 Is there enough space around the freezer for rejection of heat?
	2.3 Is the setting of the thermostat appropriate?
Weak cooling effects	2.4 Is there too much food or overheated food in it?
weak cooling effects	2.5 Have you opened the door frequently?
	2.6 Is the door completely closed?
	2.7 Is the gasket destroyed or distorted?
	2.8 Does the refrigeration leak?
	3.1 Is there any heat source around the freezer?
	3.2 Is there enough space around the freezer for rejection of heat?
	3.3 Is the setting of the thermostat appropriate?
The unit cannot stop	3.4 Is there too much food or overheated food in it?
running	3.5 Have you opened the door frequently?
Tummig	3.6 Is the door completely closed?
	3.7 Is the gasket destroyed or distorted?
	3.8 Is the thermostat operating well?
	3.9 Does the refrigeration leak?
	4.1 Is the setting of the thermostat appropriate?
	4.2 Is there high-moisture food or is the food too close to the back wall of the
There is too much	freezer?
frost and ice inside of	4.3 Is the ambient temperature too low?
the appliance	4.4 Are the electric parts in good condition? (especially the thermostat which
	is in case of failure will be out of control and the appliance will work
	continuously.)
	5.1 Is the freezer placed stably?
Abnormal noise	5.2 Does the freezer bump other objects?
	5.3 Is the internal accessory of the freezer in the right place?
	5.4 Is the water plate of compressor fallen out from the unit?

EN	599 78 58 -78	03 / 2015	Rev. 00	European Technical Support	- ZSM -	9/13

	<ul> <li>5.5 Does the tube of the refrigeration system bump each other?</li> <li>5.6 The noise sound likes water flow inside the freezer in fact it is normal. This is caused both when the freezer starts and shut-downs; in addition, frost-dissolving causes this sound too which is a normal phenomenon.</li> <li>5.7 When the cabinet or cabinet accessories are contracting or expanding there will be a cracking sound which is normal.</li> <li>5.8 The operation sound in the compressor seems to be louder at night or when the appliance starts running that is a normal phenomenon.</li> <li>Uneven placing can cause too much noise as well.</li> </ul>
There is a peculiar smell in the unit	<ul><li>6.1 Is the food with special smell sealed tight?</li><li>6.2 Have you stored food for too long or do you have spoiled food in the appliance?</li><li>6.3 Does the internal cabinet need cleaning?</li></ul>
The forefront or the middle part of the cabinet heats	7.1 As the appliance's anti-condensation tube is placed here it causes the above phenomenon, which is normal.
The sides and the back of the appliance is warm	8.1 As condensation tube is placed here it causes the above phenomenon, which is normal.
There is condensation on the surface of the cabinet	9.1 Air humidity is too high.

# **■** Solution for the common problems

599 78 58 -78

EN

03 / 2015

1.Cooling is not good enough					
(Many reasons might cause that cooling not good enough see below )					
Reason	Analysis	Solution			
1) Leakage of gas	If some gas leaked, the unit will not work well.  Phenomenon of failure:  a) lower pressure of liquid in the cycle system  b) high temperature of copper tube because of discharging gashands feel very hot  c) much noisesounds like "ZZZZZZ", comes from outlet of the capillary  d) there is no or less ice on the evaporator	Solution: First, find out the point of leakage on the tube and then seal it by vacuuming it, finally recharge it with gas. Attention! If you find oil somewhere, it is possible that the leakage point is there.			
2) The quantity of gas is too much	If too much gas was charged into the cycle system, the extra gas will occupy some space from the evaporator, so that the area of heat exchange becomes less, the unit will not work well.  Phenomenon of failure:  a) higher pressure of liquid in the cycle system than normal b) higher temperature of condenser c) bigger electric current of the compressor	Solutions: First stop unit for several minutes, and then open charging tube, discharge all of gas. Change a new filter, and then recharge gas, finally sealed the system.			

Rev. 00

10/13

European Technical Support - ZSM -

d) there is less ice on evaporator, but there is ice on the absorbing tube e) when gas is too much, some gas liquid might go back into compressor—the compressor will be damaged by the liquid.  The air in the system will cause lower efficiency of cooling. Phenomenon of failure:  a) in higher pressure of liquid cycle system than normal, but the pressure is not over the limit b) higher temperature of discharging tube and discharge all of the gas. Change to a new filter then recharge the gas, finally seal the system.  4) Low working efficiency of compressor were outworn so that compressor were outworn so that compressor discharge less gas out and unit does not work strongly. Phenomenon of failure:  a) lower pressure of discharging check the pressure of the system with pressure meter to see if it is normall  b) higher temperature of compressor surface  c) cut off the discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator  6) There is specificated in the defrost ice regularly to defrost ice regularly in the compressor of discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator of the filter of the liquid cycle system than normal. In order to defrost the freezer you need to defrost ice regularly to the filter of the liquid cycle system so the unit is not cooling.  Common reasons of failure are below):  Reason  Analysis  One on sound of liquid flowing a leaking fast tube—no gas goes out  2) There is something d) cut off the charging tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no gas goes out  2) There is something a leaking fast tube—no		1) (1 • 1 •	, 1	<u> </u>	
efficiency of cooling. Phenomenon of failure:  a) higher pressure of liquid cycle system than normal, but the pressure is not over the limit (b) higher temperature of discharging tube and discharge all of the gas. Change to a new filter then recharge the gas, finally seal the system.  4) Low working efficiency of compressor work strongly. Phenomenon of failure:  a) lower pressure of discharging; check the pressure of discharging; check the pressure of discharging; check the pressure of the system with pressure meter to see if it is normal  b) higher temperature of compressor surface c) cut off the discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator  6) There is something that blocked the liquid cycle system  with pressure meter to see if it is normal  b) higher temperature of compressor surface c) cut off the discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator  6) There is something that blocks the filter of the liquid cycle system so the unit is not cooling. Phenomenon of failure: a) lower pressure of discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator  6) There is sometimes there is something that blocks the filter of the liquid cycle system so the unities not cooling. Phenomenon of failure: a) lower pressure of discharging b) lower temperature of discharging  5) In order to defrost the freezer you need to defrost the freezer you		there is ice on the absorbin  e) when gas is too much, so liquid might go bac compressor—the compress be damaged by the liquid.			
## any years some parts of the compressor were outworn so that compressor discharge less gas out and unit does not work strongly.  Phenomenon of failure:  a) lower pressure of discharging; check the pressure of the system with pressure meter to see if it is normal  b) higher temperature of compressor surface  c) cut off the discharging tube to see if you can block the gas coming out of the tube when the compressor is working  5) There is thick ice on the evaporator  6) There is something that blocks the filter of the liquid cycle system so the unit is not cooling.  Phenomenon of failure:  a) lower pressure of discharging tube to see if you can block the gas coming out of the tube when the compressor is working  Solutions:  Turn off the unit open the doors for defrosting  Solutions:  Change a to new compressor for defrosting  Solutions:  Turn off the unit open the doors for defrosting  Solutions:  Change to a new filter  Change to a new filter  Phenomenon of failure:  a) lower pressure of discharging  b) lower temperature of discharging  First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas.  Attention!  If you find oil somewhere, it is possible that leakage point is there.		efficiency of cooling. Phenomenon of failure:  a) higher pressure of liqui system than normal, I pressure is not over the lim b) higher temperature of discussed tube	d cycle but the iit	First, stop the unit for several minutes then open the charging tube and discharge all of the gas. Change to a new filter then recharge the gas, finally seal the	
Sometimes there is something that blocks the filter of the liquid cycle system so the unit is not cooling.  Phenomenon of failure:  a) lower pressure of discharging b) lower temperature of discharging b) lower temperature of discharging c) Reason  Analysis  Phenomenon of failure:  a) leaking fast b) leaking slowly c) no sound of liquid flowing d) cut off the charging that blocks the filter of the liquid cycle system so the unit is not cooling.  Phenomenon of failure:  a) lower pressure of discharging b) lower temperature of discharging c) Solutions:  Change to a new filter  Solutions:  Change to a new filter  Solution:  First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas.  Attention!  If you find oil somewhere, it is possible that leakage point is there.	efficiency of	many years some parts of the compressor were outworn so that compressor discharge less gas out and unit does not work strongly.  Phenomenon of failure:  a) lower pressure of discharging; check the pressure of the system with pressure meter to see if it is normal  b) higher temperature of compressor surface  c) cut off the discharging tube to see if you can block the gas coming out of the tube when the			
6) There is something that blocked the liquid cycle system so the liquid cycle system so the liquid cycle system  blocked the liquid cycle system  a) lower pressure of discharging  b) lower temperature of discharging  2.NOT COOLING  (Common reasons of failure are below):  Reason  Analysis  Solutions:  Change to a new filter  Change to a new filter  Solution:  First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas.  Attention!  d) cut off the charging If you find oil somewhere, it is possible tube no gas goes out that leakage point is there.	· '	In order to defrost the freezer you	need to	Turn off the unit open the doors	
Common reasons of failure are below):    Reason	something that blocked the liquid	the filter of the liquid cycle system so the unit is not cooling.  Phenomenon of failure:  a) lower pressure of discharging			
Reason  Analysis  Solution  Phenomenon of failure:  a) leaking fast b) leaking slowly  1) Leakage of gas  c) no sound of liquid flowing d) cut off the charging tube no gas goes out  Solution: First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas. Attention!  If you find oil somewhere, it is possible tube no gas goes out that leakage point is there.					
Phenomenon of failure:  a) leaking fast b) leaking slowly 1) Leakage of gas c) no sound of liquid flowing d) cut off the charging tube no gas goes out  Phenomenon of failure:  Solution: First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas. Attention! If you find oil somewhere, it is possible tube no gas goes out that leakage point is there.					
a) leaking fast b) leaking slowly c) no sound of liquid flowing d) cut off the charging tube no gas goes out  First, find out the point of leakage on the tube, seal it, vacuum it and in the end recharge with gas. Attention! If you find oil somewhere, it is possible that leakage point is there.	Reason	·			
2)There is something a) Ice blocking Solution:	1) Leakage of gas	Phenomenon of failure:  a) leaking fast b) leaking slowly c) no sound of liquid recharge flowing d) cut off the charging If you is		nd out the point of leakage on the al it, vacuum it and in the end with gas.  n!  ind oil somewhere, it is possible	
	2)There is something	a) Ice blocking	Solution	:	

EN 599 78 58 -78 03 / 2015 Rev. 00 European Technical Support - ZSM - 11/1
--

that blocked the liquid cycle system

Sometimes because of unknown reason water comes into liquid cycle system, the capillary will be blocked by water after unit runs for a certain period of time. Phenomenon of failure:

At the beginning the unit works well. After a certain period of time more ice appears in the capillary until it blocks the hole of capillary completely. You can find the ice on the evaporator. The noise of liquid flow disappears. The pressure of absorbance becomes negative. The above phenomenon will appear again and again.

The way to check ice blocking: Warm the capillary with a hot towel. After a while the ice in the capillary melts and you can hear the sound of the gas flow coming from the capillary. The pressure of absorbance becomes higher. It is ice blocking.

b) there is offal that blocks the capillary

Phenomenon of failure:

If the capillary is blocked by something such as offal etc., the sound of liquid flow disappears.

The ice defrosts on the evaporator

The pressure of absorbance becomes negative.

The temperature of the discharging tube is higher.

Check offal blocking in the following way:

Warm the capillary the same way as in the case of ice blocking. If you cannot see any changes then it must be offal blocking.

First, stop the unit for several minutes. Open the charging tube, discharge all of the gas. Blow the cycle system with gas of nitrogen, recharge the gas and finally seal the system.

Solution:

First stop the unit for several minutes, open the charging tube and discharge all of the gas. Blow the cycle system with gas of nitrogen. Change to a new capillary and filter, recharge the gas and finally seal the system.

#### **COMPRESSOR NEVER STOPS**

Reason	Solution			
1) The temperature setting is not reasonable	Readjust the thermostat			
2) Thermostat is broken	Replace the thermostat			
3) The sealing of the door is damaged	Replace the gasket			
4)Too much food in the freezer	Please put the food properly			
5) Wind door is broken	Replace wind door			

EN	599 78 58 -78	03 / 2015	Rev. 00	European Technical Support	- ZSM -	12/13

## 6) Fan motor is broken Replace fan motor

#### ■ Note:

- Unplug the appliance before carrying out any maintenance operation. Failure to do could result electrical shock or personal injury.
- If you need any detailed technical information please check with the technical specifications.