



Hob switches off and shows E4 error

DESCRIPTION:

If a customer puts a large volume of very cold substance (for example big pot of water) over the field and keeps it there for a long time without turning on the power he might experience problems while trying to start cooking. When the power is turned on the hob may switch off and show E4 error.

The reason for this is that the sensor in the coil under the field is cooled down and once power is turned on the system is not able to recognise the temperature correctly in required time.

SOLUTION:

After switching off and on again, the hob returns to normal operation.

No exchange of components or repair is necessary.

SPARE PART NUMBER:

This problem has been observed in appliances using coils below:

3572510497

3572496572

REVISION:

Revision	Date	Description	Author	Approved by - on
00	03/2015	Document Creation	Marcin Kobiałka	Kurt Reul – 2015-04-03