



**CATA sign appearing on Hexagon display**

In some cases cleaning reminder information is shown on ovens without catalytic enamel. This results in a CATA sign shown on Hexagon display and oven being turned off.

**DESCRIPTION:**

The intention is to remind customers to clean their oven as a regular maintenance task. Due to software error this message may appear on appliances without catalytic capabilities.

**SOLUTION:**

To discard the message and enable further oven operation press '+' and '-' buttons simultaneously. It is possible to eliminate this issue either by reprogramming the board with newest software using Sidekick, or replacing the user interface with a new spare part.

**MODELS INVOLVED:**

PNC	DATE	MODEL	BRAND
94418593100	20120315	BE5304001M	AEG
94418593101	20131211	BE5304001M	AEG
94418593102	20140930	BE5304001M	AEG
94418595600	20120209	BE5304401M	AEG
94418595601	20130415	BE5304401M	AEG
94418595602	20140115	BE5304401M	AEG
94418595603	20141008	BE5304401M	AEG
94418724800	20140714	BE531400KM	AEG
94418718600	20130919	BE5304001M	AEG
94418718601	20141001	BE5304001M	AEG
94418593000	20120315	BE5304001B	AEG
94418593001	20140108	BE5304001B	AEG
94418595500	20120210	BE5304401B	AEG
94418595501	20130305	BE5304401B	AEG
94418595502	20140220	BE5304401B	AEG

If you have a different PNC that exhibits this issue, please contact Electrolux Technical Department by e-mail.

**REVISION:**

Revision	Date	Description	Author	Approved by - on
00	11/2014	Document Creation	Marcin Kobińska	Uwe Irmer – 2014-11-11