

**WASHING MACHINE DOES NOT WORK. NO ALARM DISPLAYED OR E23 ALARM  
INSTEAD OF EF3 WATER SAFETY.****DESCRIPTION:**

Washing machine stops the cycle selected by customer and goes in Safety Drain Cycle, drains the water and stops the machine with the door unlocked. In case of high temperature inside the drum the machine perform 2/3 loads and water drainage to reduce the temperature inside before unlocking the door.

Due to software bug the EF3 alarm (in diagnostic mode) and the corresponding EF0 is not shown on display. In diagnostic mode E23 is displayed. All other alarms are displayed correctly.

**SOLUTION:**

1. Enter diagnostic mode (see related Service Manual).
2. Skip the first steps of diagnostic mode and set programme selector in the position of displaying the alarms.
3. Verify if there is E23 alarm memorised (check all 3 alarms).
4. In case of E23 alarm check the machine for water leaks.
5. If there is no water leak follow the indications of service manual for alarm E23.

**MODELS INVOLVED:**

All the G60 washing machines and washer dryers with aquacontrol.

<b>PNC</b>	<b>NOTE</b>
914531xxx	From SN 425xxxxx up to SN 435xxxxx
914533xxx	From SN 425xxxxx up to SN 435xxxxx
914535xxx	From SN 425xxxxx up to SN 435xxxxx
9146045xx	From SN 425xxxxx up to SN 435xxxxx
9146046xx	From SN 425xxxxx up to SN 435xxxxx
9146047xx	From SN 425xxxxx up to SN 435xxxxx
9146056xx	From SN 425xxxxx up to SN 435xxxxx
9146057xx	From SN 425xxxxx up to SN 435xxxxx
9146058xx	From SN 425xxxxx up to SN 435xxxxx
9146059xx	From SN 425xxxxx up to SN 435xxxxx

All the C4 top loaded washing machines with aquacontrol.

<b>PNC</b>	<b>NOTE</b>
913217137	From SN 428xxxxx up to SN 435xxxxx
913217138	From SN 428xxxxx up to SN 435xxxxx
913217312	From SN 428xxxxx up to SN 435xxxxx
913217313	From SN 428xxxxx up to SN 435xxxxx
913217314	From SN 428xxxxx up to SN 435xxxxx
913217319	From SN 428xxxxx up to SN 435xxxxx
913217320	From SN 428xxxxx up to SN 435xxxxx
913217325	From SN 428xxxxx up to SN 435xxxxx
913217327	From SN 428xxxxx up to SN 435xxxxx
913217328	From SN 428xxxxx up to SN 435xxxxx
913217345	From SN 428xxxxx up to SN 435xxxxx
913217346	From SN 428xxxxx up to SN 435xxxxx
913217353	From SN 428xxxxx up to SN 435xxxxx
913217367	From SN 428xxxxx up to SN 435xxxxx
913217375	From SN 428xxxxx up to SN 435xxxxx
913217380	From SN 428xxxxx up to SN 435xxxxx
913217390	From SN 428xxxxx up to SN 435xxxxx
913217452	From SN 428xxxxx up to SN 435xxxxx
913217455	From SN 428xxxxx up to SN 435xxxxx
913217456	From SN 428xxxxx up to SN 435xxxxx
913217457	From SN 428xxxxx up to SN 435xxxxx
913217462	From SN 428xxxxx up to SN 435xxxxx
913217518	From SN 428xxxxx up to SN 435xxxxx
913217525	From SN 428xxxxx up to SN 435xxxxx

**REVISION:**

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