

### Drying Insufficient in Dryers with a Heat Pump

#### DESCRIPTION:

In some cases, the customer complains about insufficiently dry clothing when taken out of the dryer.

#### MODELS CONCERNED:

HP Two-C A++	main board EDR10 -	Serial number prior to 351xxxxxx
HP -50% A++	main board EDR10 -	Serial number prior to 351xxxxxx
HP -50% A++	main board EDR12 -	Serial number prior to 335xxxxxx
HP Congo A+ / B	main board EDR10 -	Serial number prior to 351xxxxxx
HP Congo A+ / B	main board EDR12 -	Serial number prior to 339xxxxxx
HP Congo 2 A+ / B	main board EDR12 -	Serial number prior to 337xxxxxx
HP One A+ / B	main board EDR10 -	Serial number prior to 344xxxxxx
HP Vario A+++	main board EDR12 -	Serial number prior to 344xxxxxx
HP Niagara A++	main board EDR12 -	Serial number prior to 333xxxxxx

#### SERVICE SOLUTION:

To improve the dryness level, simply update the software using the designated tool and re-set the value of the water conductivity according to the new table provided below.

This new software changes the parameters of the various drying logarithms as well as the values related to the water conductivity.

#### NEW WATER CONDUCTIVITY ADJUSTMENT CHARACTERISTICS

Before the modification	After the modification
<div style="background-color: #f08080; padding: 10px; text-align: center;"> <b>C≡</b> 600uS                 </div>	<b>C≡</b> Pre-set basic value
<div style="background-color: #6495ed; padding: 10px; text-align: center;"> <b>C=</b> 300uS                 </div>	
<div style="background-color: #d3d3d3; padding: 10px; text-align: center;"> <b>C-</b> 0uS                 </div>	<div style="background-color: #6495ed; padding: 10px; text-align: center;"> <b>C=</b> 150uS                 </div>
	<div style="background-color: #d3d3d3; padding: 10px; text-align: center;"> <b>C-</b> 0uS                 </div>

**PNCs CONCERNED**

<b>HP Two-C A++ main board EDR10</b>			
<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.096.694	T96690IH	Spain	351XXXXX
916.096.695	T96699IH	France	351XXXXX
916.096.696	T96699IH	Italy	351XXXXX
916.096.697	T96690IH	Greece, Portugal	351XXXXX
916.096.748	T96699IH	Ireland, U.K.	351XXXXX
916.096.792	T96685IH	Austria, Germany	351XXXXX
916.096.793	T96685IH	Belgium	351XXXXX
916.096.794	T96685IH	Netherlands	351XXXXX
916.096.795	T96699IH	Austria, Germany	351XXXXX
916.096.796	T96699IH	Belgium	351XXXXX
916.096.797	T96699IH	Netherlands	351XXXXX
916.096.832	QW9290	Sweden	351XXXXX
916.096.847	T96690IH	Australia	351XXXXX
916.096.855	T96699IH	Croatia, Czech Republic, Estonia, Finland, Greece, Hungary, Latvia, Lithuania, Poland, Romania, Russia, Slovakia, Slovenia, Turkey, Ukraine	351XXXXX
916.096.856	T96699IH	Denmark	351XXXXX
916.096.967	EDH3498RDL	France	351XXXXX
916.096.968	RDH3498RDL	Italy	351XXXXX
916.096.972	EDH3498RDL	Ireland, Overseas, U.K.	351XXXXX
916.096.973	EDH3498RDL	Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, Greece, Hungary, Kazakhstan, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Russia, Slovakia, Slovenia, Sweden, Turkey, Ukraine	351XXXXX
916.096.985	T96699IH	Finland	351XXXXX
916.097.042	T96685IH	Denmark, Finland, Norway, Sweden	351XXXXX
916.097.046	T96699IH	Spain	351XXXXX
916.097.096	T96699IHP	Poland	351XXXXX

HP -50% A++ main board EDR10			
PNC	Model	Country	Serial No.
916.096.684	T76485AH	Austria, Germany	351XXXXX tbc
916.096.685	T76489AH	Austria, Germany	351XXXXX tbc
916.096.686	T86585IH	Germany	351XXXXX tbc
916.096.687	T86589IH	Austria, Germany	351XXXXX tbc
916.096.693	T86590IH	Italy	351XXXXX tbc
916.096.698	T86590IH	Spain	351XXXXX tbc
916.096.699	T86590IH	France	351XXXXX tbc
916.096.700	T86590IH	Greece, Portugal	351XXXXX tbc
916.096.709	T86589IH	Netherlands	351XXXXX tbc
916.096.710	T86585IH	Netherlands	351XXXXX tbc
916.096.711	T76489AH	Netherlands	351XXXXX tbc
916.096.724	T86585IH	Belgium	351XXXXX tbc
916.096.725	T76489AH	Belgium	351XXXXX tbc
916.096.726	T76485AH	Belgium	351XXXXX tbc
916.096.736	T86589IH	Belgium	351XXXXX tbc
916.096.745	T75470AH	Croatia, Estonia, Finland, Latvia, Lithuania, Poland, Romania, Slovakia	351XXXXX tbc
916.096.749	T86580IH	Greece, Ireland, Overseas, U.K.	351XXXXX tbc
916.096.750	T76485AH	Ireland, U.K.	351XXXXX tbc
916.096.779	T76488AH	Austria, Germany	351XXXXX tbc
916.096.815	T75470AH	Denmark, Norway	351XXXXX tbc
916.096.816	T76480AH	Denmark, Norway	351XXXXX tbc
916.096.817	T76480AH	Finland	351XXXXX tbc
916.096.818	T86580IH	Denmark, Norway	351XXXXX tbc
916.096.819	T86590IH	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.096.831	QW8280	Sweden	351XXXXX tbc
916.096.866	TB7150NTW	Switzerland	351XXXXX tbc
916.096.867	TP8435	Switzerland	351XXXXX tbc
916.096.869	TP7325	Switzerland	351XXXXX tbc
916.096.870	TP8535	Switzerland	351XXXXX tbc
916.096.873	TWGLS7000	Switzerland	351XXXXX tbc
916.096.877	T86589IH	Finland	351XXXXX tbc
916.096.879	TW5457F	Switzerland	351XXXXX tbc
916.096.880	T86590IH	Finland	351XXXXX tbc
916.096.884	T76484EIH	Austria, Germany	351XXXXX tbc
916.096.888	T76487AH	Austria, Germany	351XXXXX tbc
916.096.890	T7648EXAH	Austria, Germany	351XXXXX tbc
916.096.894	RDH3497RDW	Italy	351XXXXX tbc
916.096.901	T76484EIH	Belgium	351XXXXX tbc
916.096.906	T76484EIH	Finland	351XXXXX tbc
916.096.907	T76484EIH	Portugal	351XXXXX tbc
916.096.908	T76484EIH	Denmark	351XXXXX tbc
916.096.909	T76486EIH	Netherlands	351XXXXX tbc
916.096.957	EDH3487RDW	Portugal	351XXXXX tbc
916.096.959	EDH3487RDW	Belarus, Bulgaria, Croatia, Czech Republic, Estonia, Hungary, Kazakhstan, Latvia, Lithuania, Norway, Other Eastern Europe, Romania, Russia, Slovakia, Slovenia, Sweden, Turkey, Ukraine	351XXXXX tbc

PNC	Model	Country	Serial No.
916.096.961	EDH3497RDW	Belgium, Luxembourg	351XXXXX tbc
916.096.962	EDH3497RDW	Finland	351XXXXX tbc
916.096.963	EDH3497RDW	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.096.964	EDH3497RDW	France, Overseas	351XXXXX tbc
916.096.965	EDH3497RDW	Spain	351XXXXX tbc
916.096.975	T86580IH	Spain	351XXXXX tbc
916.096.979	T76480AHCS	Czech Republic	351XXXXX tbc
916.096.983	T76480AH	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.096.986	T76484EIH	Croatia, Czech Republic, Hungary, Poland, Russia, Slovakia, Slovenia	351XXXXX tbc
916.096.995	EDH3497RDW	Sweden	351XXXXX tbc
916.097.029	T86589IH2	Austria, Germany	351XXXXX tbc
916.097.034	T76484AIH	Austria, Germany	351XXXXX tbc
916.097.035	T76484AIH	Netherlands	351XXXXX tbc
916.097.036	T76484AIH	Belgium, Luxembourg	351XXXXX tbc
916.097.037	T86589IH2	Netherlands	351XXXXX tbc
916.097.038	T86589IH2	Belgium	351XXXXX tbc
916.097.039	T86589IH2	Finland	351XXXXX tbc
916.097.040	T76585IH	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.041	T86582IH	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.047	T86589IH2	Spain	351XXXXX tbc
916.097.053	T76484AIH	Denmark, Finland	351XXXXX tbc
916.097.071	T76485AH	Spain	351XXXXX tbc
916.097.076	T76585V1IH	Spain	351XXXXX tbc
916.097.087	EDH3497RDW	China	351XXXXX tbc
916.097.088	EDH3497RDW	Malaysia, Overseas, Singapore	351XXXXX tbc
916.097.089	EDH3497RDW	Thailand	351XXXXX tbc
916.097.097	EDH13487RW	Poland	351XXXXX tbc
916.097.098	T75470AHP	Poland	351XXXXX tbc
916.097.124	T86589IH2CS	Czech Republic	351XXXXX tbc
916.097.128	QW8281	Sweden	351XXXXX tbc
916.097.140	TR8061TW	Switzerland	351XXXXX tbc
916.097.144	TWSL4E201	Switzerland	351XXXXX tbc
916.097.145	TWSLEEV201	Switzerland	351XXXXX tbc
916.097.146	TWSLEP201	Switzerland	351XXXXX tbc
916.097.147	TW7768	Switzerland	351XXXXX tbc
916.097.150	EDH3497RDW	U.K.	351XXXXX tbc
916.097.161	TP7070TWF	Switzerland	351XXXXX tbc
916.097.173	EDH3497RDW	Netherlands	351XXXXX tbc
916.097.184	T86580IH	Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Russia, Slovakia, Slovenia	351XXXXX tbc
916.097.185	T86580IHP	Poland	351XXXXX tbc
916.097.193	TWGL4E200	Switzerland	351XXXXX tbc
916.097.195	T86589IH2	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.237	TP8536	Switzerland	351XXXXX tbc
916.097.238	T86594EIH	Germany	351XXXXX tbc
916.097.244	T86589IH3	Austria, Germany	351XXXXX tbc
916.097.245	T86585IH3	Germany	351XXXXX tbc
916.097.305	T5.5IH	Austria, Germany	351XXXXX tbc
916.097.306	T76789IH	Germany	351XXXXX tbc

<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.097.307	T76785IH	Germany	351XXXXX tbc
916.097.308	T76788IH	Germany	351XXXXX tbc
916.097.309	T76787IH	Germany	351XXXXX tbc
916.097.310	T7678EXIH	Germany	351XXXXX tbc
916.097.311	T76786IH	Germany	351XXXXX tbc
916.097.361	RDH3887RDW	Italy	351XXXXX tbc
916.097.364	RDH3897RDW	Italy	351XXXXX tbc
916.097.374	T5.5IH	Denmark, Finland, Norway, Sweden	351XXXXX tbc

HP -50% A++ main board EDR12			
PNC	Model	Country	Serial No.
916.096.684	T76485AH	Austria, Germany	335XXXXX
916.096.685	T76489AH	Austria, Germany	335XXXXX
916.096.686	T86585IH	Germany	335XXXXX
916.096.687	T86589IH	Austria, Germany	335XXXXX
916.096.693	T86590IH	Italy	335XXXXX
916.096.698	T86590IH	Spain	335XXXXX
916.096.699	T86590IH	France	335XXXXX
916.096.700	T86590IH	Greece, Portugal	335XXXXX
916.096.709	T86589IH	Netherlands	335XXXXX
916.096.710	T86585IH	Netherlands	335XXXXX
916.096.711	T76489AH	Netherlands	335XXXXX
916.096.724	T86585IH	Belgium	335XXXXX
916.096.725	T76489AH	Belgium	335XXXXX
916.096.726	T76485AH	Belgium	335XXXXX
916.096.736	T86589IH	Belgium	335XXXXX
916.096.745	T75470AH	Croatia, Estonia, Finland, Latvia, Lithuania, Poland, Romania, Slovakia	335XXXXX
916.096.749	T86580IH	Greece, Ireland, Overseas, U.K.	335XXXXX
916.096.750	T76485AH	Ireland, U.K.	335XXXXX
916.096.779	T76488AH	Austria, Germany	335XXXXX
916.096.815	T75470AH	Denmark, Norway	335XXXXX
916.096.816	T76480AH	Denmark, Norway	335XXXXX
916.096.817	T76480AH	Finland	335XXXXX
916.096.818	T86580IH	Denmark, Norway	335XXXXX
916.096.819	T86590IH	Denmark, Finland, Norway, Sweden	335XXXXX
916.096.831	QW8280	Sweden	335XXXXX
916.096.866	TB7150NTW	Switzerland	335XXXXX
916.096.867	TP8435	Switzerland	335XXXXX
916.096.869	TP7325	Switzerland	335XXXXX
916.096.870	TP8535	Switzerland	335XXXXX
916.096.873	TWGLES7000	Switzerland	335XXXXX
916.096.877	T86589IH	Finland	335XXXXX
916.096.879	TW5457F	Switzerland	335XXXXX
916.096.880	T86590IH	Finland	335XXXXX
916.096.884	T76484EIH	Austria, Germany	335XXXXX
916.096.888	T76487AH	Austria, Germany	335XXXXX
916.096.890	T7648EXAH	Austria, Germany	335XXXXX
916.096.894	RDH3497RDW	Italy	335XXXXX
916.096.901	T76484EIH	Belgium	335XXXXX
916.096.906	T76484EIH	Finland	335XXXXX
916.096.907	T76484EIH	Portugal	335XXXXX
916.096.908	T76484EIH	Denmark	335XXXXX
916.096.909	T76486EIH	Netherlands	335XXXXX
916.096.957	EDH3487RDW	Portugal	335XXXXX
916.096.959	EDH3487RDW	Belarus, Bulgaria, Croatia, Czech Republic, Estonia, Hungary, Kazakhstan, Latvia, Lithuania, Norway, Other Eastern Europe, Romania, Russia, Slovakia, Slovenia, Sweden, Turkey, Ukraine	335XXXXX

PNC	Model	Country	Serial No.
916.096.961	EDH3497RDW	Belgium, Luxembourg	335XXXXX
916.096.962	EDH3497RDW	Finland	335XXXXX
916.096.963	EDH3497RDW	Denmark, Finland, Norway, Sweden	335XXXXX
916.096.964	EDH3497RDW	France, Overseas	335XXXXX
916.096.965	EDH3497RDW	Spain	335XXXXX
916.096.975	T86580IH	Spain	335XXXXX
916.096.979	T76480AHCS	Czech Republic	335XXXXX
916.096.983	T76480AH	Denmark, Finland, Norway, Sweden	335XXXXX
916.096.986	T76484EIH	Croatia, Czech Republic, Hungary, Poland, Russia, Slovakia, Slovenia	335XXXXX
916.096.995	EDH3497RDW	Sweden	335XXXXX
916.097.029	T86589IH2	Austria, Germany	335XXXXX
916.097.034	T76484AIH	Austria, Germany	335XXXXX
916.097.035	T76484AIH	Netherlands	335XXXXX
916.097.036	T76484AIH	Belgium, Luxembourg	335XXXXX
916.097.037	T86589IH2	Netherlands	335XXXXX
916.097.038	T86589IH2	Belgium	335XXXXX
916.097.039	T86589IH2	Finland	335XXXXX
916.097.040	T76585IH	Denmark, Finland, Norway, Sweden	335XXXXX
916.097.041	T86582IH	Denmark, Finland, Norway, Sweden	335XXXXX
916.097.047	T86589IH2	Spain	335XXXXX
916.097.053	T76484AIH	Denmark, Finland	335XXXXX
916.097.071	T76485AH	Spain	335XXXXX
916.097.076	T76585V1IH	Spain	335XXXXX
916.097.087	EDH3497RDW	China	335XXXXX
916.097.088	EDH3497RDW	Malaysia, Overseas, Singapore	335XXXXX
916.097.089	EDH3497RDW	Thailand	335XXXXX
916.097.097	EDH13487RW	Poland	335XXXXX
916.097.098	T75470AHP	Poland	335XXXXX
916.097.124	T86589IH2CS	Czech Republic	335XXXXX
916.097.128	QW8281	Sweden	335XXXXX
916.097.140	TR8061TW	Switzerland	335XXXXX
916.097.144	TWSL4E201	Switzerland	335XXXXX
916.097.145	TWSLEEV201	Switzerland	335XXXXX
916.097.146	TWSLEP201	Switzerland	335XXXXX
916.097.147	TW7768	Switzerland	335XXXXX
916.097.150	EDH3497RDW	U.K.	335XXXXX
916.097.161	TP7070TWF	Switzerland	335XXXXX
916.097.173	EDH3497RDW	Netherlands	335XXXXX
916.097.184	T86580IH	Croatia, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Russia, Slovakia, Slovenia	335XXXXX
916.097.185	T86580IHP	Poland	335XXXXX
916.097.193	TWGL4E200	Switzerland	335XXXXX
916.097.195	T86589IH2	Denmark, Finland, Norway, Sweden	335XXXXX
916.097.237	TP8536	Switzerland	335XXXXX
916.097.238	T86594EIH	Germany	335XXXXX
916.097.244	T86589IH3	Austria, Germany	335XXXXX
916.097.245	T86585IH3	Germany	335XXXXX
916.097.305	T5.5IH	Austria, Germany	335XXXXX
916.097.306	T76789IH	Germany	335XXXXX

<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.097.307	T76785IH	Germany	335XXXXX
916.097.308	T76788IH	Germany	335XXXXX
916.097.309	T76787IH	Germany	335XXXXX
916.097.310	T7678EXIH	Germany	335XXXXX
916.097.311	T76786IH	Germany	335XXXXX
916.097.361	RDH3887RDW	Italy	335XXXXX
916.097.364	RDH3897RDW	Italy	335XXXXX
916.097.374	T5.5IH	Denmark, Finland, Norway, Sweden	335XXXXX



HP Congo A+ / B main board EDR10			
PNC	Model	Country	Serial No.
916.096.896	RDH3386GDW	Italy	351XXXXX tbc
916.096.897	EDH3386PDW	Belgium, Luxembourg	351XXXXX tbc
916.096.898	RDH3284PDW	Italy	351XXXXX tbc
916.096.926	EDH3386GDW	Belgium, Luxembourg	351XXXXX tbc
916.096.927	EDH3386GDW	Denmark, Norway	351XXXXX tbc
916.096.928	EDH3386GDW	Finland	351XXXXX tbc
916.096.929	EDH3386GDW	France	351XXXXX tbc
916.096.930	EDH3386GGW	Sweden	351XXXXX tbc
916.096.931	EDH3386GDW	Ireland, U.K.	351XXXXX tbc
916.096.933	EDH3284PDW	France	351XXXXX tbc
916.096.934	EDH3284PDW	Portugal	351XXXXX tbc
916.096.935	EDH3284PDW	Spain	351XXXXX tbc
916.096.936	EDH3284PGW	Sweden	351XXXXX tbc
916.096.947	EDH3284PDW	Poland	351XXXXX tbc
916.096.948	EDH3284PDW	Czech Republic	351XXXXX tbc
916.096.949	EDH3284PDW	Bulgaria, Croatia, Estonia, Finland, Greece, Latvia, Lithuania, Romania, Slovakia, Slovenia, Sweden, Turkey, Ukraine	351XXXXX tbc
916.096.950	EDH3284PDW	Hungary	351XXXXX tbc
916.096.952	EDH13386GW	Poland	351XXXXX tbc
916.096.953	EDH3386GDW	Belarus, Czech Republic, Estonia, Greece, Hungary, Kazakhstan, Latvia, Lithuania, Russia, Slovakia, Slovenia, Turkey, Ukraine	351XXXXX tbc
916.096.954	EDH3386PDW	Bulgaria, Croatia, Czech Republic, Hungary, Other Eastern Europe, Romania, Slovenia, Turkey	351XXXXX tbc
916.096.958	EDH3386GDW	Spain	351XXXXX tbc
916.096.987	T75470IH1	Austria, Germany	351XXXXX tbc
916.096.988	T75470IH1	Belgium, Luxembourg	351XXXXX tbc
916.096.989	T76485IH1	Austria, Germany	351XXXXX tbc
916.096.990	T76485IH1	Belgium, Luxembourg	351XXXXX tbc
916.096.991	T76480IH1	Italy	351XXXXX tbc
916.097.002	T75470IH1	Netherlands	351XXXXX tbc
916.097.003	T76485IH1	Netherlands	351XXXXX tbc
916.097.008	RDH3386PDW	Italy	351XXXXX tbc
916.097.014	EDH3284PDW	Netherlands	351XXXXX tbc
916.097.026	T65470AH1	Germany	351XXXXX tbc
916.097.028	T76489IH1	Germany	351XXXXX tbc
916.097.030	EDH3386GYW	France	351XXXXX tbc
916.097.031	EDH3386GZW	France	351XXXXX tbc
916.097.043	T65470AH1	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.048	T76485IH1	Spain	351XXXXX tbc
916.097.050	T76486IH1	Austria, Germany	351XXXXX tbc
916.097.051	T76486IH1	Belgium	351XXXXX tbc
916.097.052	T76486IH1	Portugal	351XXXXX tbc
916.097.058	T76480IH1	Finland	351XXXXX tbc
916.097.059	T75470IH1	Spain	351XXXXX tbc
916.097.061	JLTDH17	U.K.	351XXXXX tbc
916.097.062	JLTDH16	U.K.	351XXXXX tbc
916.097.063	T76480IH1	Denmark, Norway	351XXXXX tbc

PNC	Model	Country	Serial No.
916.097.064	T75470IH1	Denmark, Norway	351XXXXX tbc
916.097.065	T75470IH1	Italy	351XXXXX tbc
916.097.066	T76488IH1	Austria, Germany	351XXXXX tbc
916.097.067	T7648EXIH1	Austria, Germany	351XXXXX tbc
916.097.068	T76487IH1	Austria, Germany	351XXXXX tbc
916.097.069	T76482IH1	Austria, Germany	351XXXXX tbc
916.097.073	T76489IH1	Netherlands	351XXXXX tbc
916.097.074	T76488IH1	Netherlands	351XXXXX tbc
916.097.075	T75472IH1	Netherlands	351XXXXX tbc
916.097.077	T76489IH1	Belgium, Luxembourg	351XXXXX tbc
916.097.079	T76488IH1	Belgium, Luxembourg	351XXXXX tbc
916.097.086	EDH3284PDW	Australia, New Zealand	351XXXXX tbc
916.097.092	EDH3386PGW	Sweden	351XXXXX tbc
916.097.093	EDH3386PYW	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.100	T65470AH1	Denmark, Norway	351XXXXX tbc
916.097.103	T75476IH1	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.111	T65470AH1	Netherlands	351XXXXX tbc
916.097.117	T65470AH1	Belgium	351XXXXX tbc
916.097.126	T75474EIH	Austria, Germany	351XXXXX tbc
916.097.129	QW7281	Sweden	351XXXXX tbc
916.097.130	QW7271	Sweden	351XXXXX tbc
916.097.133	T76485IH1	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.134	T65470AH1	Sweden	351XXXXX tbc
916.097.137	TB7051TW	Switzerland	351XXXXX tbc
916.097.138	TP6011TW	Switzerland	351XXXXX tbc
916.097.139	TP6041TW	Switzerland	351XXXXX tbc
916.097.141	TWGL5E201	Switzerland	351XXXXX tbc
916.097.142	TWGLS7000	Switzerland	351XXXXX tbc
916.097.143	TWL4E201	Switzerland	351XXXXX tbc
916.097.151	EDH3284PDW	U.K.	351XXXXX tbc
916.097.160	EDH3386GDW	Sweden	351XXXXX tbc
916.097.186	T76480IH1	Estonia, Latvia, Lithuania, Slovakia	351XXXXX tbc
916.097.187	T76480IH1CS	Czech Republic	351XXXXX tbc
916.097.188	T75470IH1	Czech Republic, Estonia, Latvia, Lithuania, Slovakia	351XXXXX tbc
916.097.189	T75470IH1P	Poland	351XXXXX tbc
916.097.190	T75470IH1CS	Czech Republic	351XXXXX tbc
916.097.194	T75470IH1	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.197	EDH3386PJW	Denmark, Finland, Norway, Sweden	351XXXXX tbc
916.097.199	T6547AH	Germany	351XXXXX tbc
916.097.201	EDH3386GDW	Netherlands	351XXXXX tbc
916.097.203	T75470IH1E	Croatia, Hungary, Other Eastern Europe, Romania, Slovenia	351XXXXX tbc
916.097.232	PDC840E	Czech Republic	351XXXXX tbc
916.097.233	TB7170NTW	Switzerland	351XXXXX tbc
916.097.235	TP7326	Switzerland	351XXXXX tbc
916.097.236	TP8436	Switzerland	351XXXXX tbc
916.097.246	EDH3386GDW	Italy	351XXXXX tbc
916.097.251	EDHG68531DW	Denmark, Finland, Norway	351XXXXX tbc

<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.097.252	EDHP68531DW	Denmark, Finland, Norway	351XXXXX tbc
916.097.253	EDHP48521DW	Denmark, Finland, Norway	351XXXXX tbc
916.097.256	EDHG68531DW	Sweden	351XXXXX tbc
916.097.257	EDHP68531DW	Sweden	351XXXXX tbc
916.097.258	EDHP48521DW	Sweden	351XXXXX tbc
916.097.281	EDH3284PDW	Turkey	351XXXXX tbc

HP Congo A+ / B main board EDR12			
PNC	Model	Country	Serial No.
916.096.896	RDH3386GDW	Italy	339XXXXX
916.096.897	EDH3386PDW	Belgium, Luxembourg	339XXXXX
916.096.898	RDH3284PDW	Italy	339XXXXX
916.096.926	EDH3386GDW	Belgium, Luxembourg	339XXXXX
916.096.927	EDH3386GDW	Denmark, Norway	339XXXXX
916.096.928	EDH3386GDW	Finland	339XXXXX
916.096.929	EDH3386GDW	France	339XXXXX
916.096.930	EDH3386GGW	Sweden	339XXXXX
916.096.931	EDH3386GDW	Ireland, U.K.	339XXXXX
916.096.933	EDH3284PDW	France	339XXXXX
916.096.934	EDH3284PDW	Portugal	339XXXXX
916.096.935	EDH3284PDW	Spain	339XXXXX
916.096.936	EDH3284PGW	Sweden	339XXXXX
916.096.947	EDH3284PDW	Poland	339XXXXX
916.096.948	EDH3284PDW	Czech Republic	339XXXXX
916.096.949	EDH3284PDW	Bulgaria, Croatia, Estonia, Finland, Greece, Latvia, Lithuania, Romania, Slovakia, Slovenia, Sweden, Turkey, Ukraine	339XXXXX
916.096.950	EDH3284PDW	Hungary	339XXXXX
916.096.952	EDH13386GW	Poland	339XXXXX
916.096.953	EDH3386GDW	Belarus, Czech Republic, Estonia, Greece, Hungary, Kazakhstan, Latvia, Lithuania, Russia, Slovakia, Slovenia, Turkey, Ukraine	339XXXXX
916.096.954	EDH3386PDW	Bulgaria, Croatia, Czech Republic, Hungary, Other Eastern Europe, Romania, Slovenia, Turkey	339XXXXX
916.096.958	EDH3386GDW	Spain	339XXXXX
916.096.987	T75470IH1	Austria, Germany	339XXXXX
916.096.988	T75470IH1	Belgium, Luxembourg	339XXXXX
916.096.989	T76485IH1	Austria, Germany	339XXXXX
916.096.990	T76485IH1	Belgium, Luxembourg	339XXXXX
916.096.991	T76480IH1	Italy	339XXXXX
916.097.002	T75470IH1	Netherlands	339XXXXX
916.097.003	T76485IH1	Netherlands	339XXXXX
916.097.008	RDH3386PDW	Italy	339XXXXX
916.097.014	EDH3284PDW	Netherlands	339XXXXX
916.097.026	T65470AH1	Germany	339XXXXX
916.097.028	T76489IH1	Germany	339XXXXX
916.097.030	EDH3386GYW	France	339XXXXX
916.097.031	EDH3386GZW	France	339XXXXX
916.097.043	T65470AH1	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.048	T76485IH1	Spain	339XXXXX
916.097.050	T76486IH1	Austria, Germany	339XXXXX
916.097.051	T76486IH1	Belgium	339XXXXX
916.097.052	T76486IH1	Portugal	339XXXXX
916.097.058	T76480IH1	Finland	339XXXXX
916.097.059	T75470IH1	Spain	339XXXXX
916.097.061	JLTDH17	U.K.	339XXXXX
916.097.062	JLTDH16	U.K.	339XXXXX

PNC	Model	Country	Serial No.
916.097.063	T76480IH1	Denmark, Norway	339XXXXX
916.097.064	T75470IH1	Denmark, Norway	339XXXXX
916.097.065	T75470IH1	Italy	339XXXXX
916.097.066	T76488IH1	Austria, Germany	339XXXXX
916.097.067	T7648EXIH1	Austria, Germany	339XXXXX
916.097.068	T76487IH1	Austria, Germany	339XXXXX
916.097.069	T76482IH1	Austria, Germany	339XXXXX
916.097.073	T76489IH1	Netherlands	339XXXXX
916.097.074	T76488IH1	Netherlands	339XXXXX
916.097.075	T75472IH1	Netherlands	339XXXXX
916.097.077	T76489IH1	Belgium, Luxembourg	339XXXXX
916.097.079	T76488IH1	Belgium, Luxembourg	339XXXXX
916.097.086	EDH3284PDW	Australia, New Zealand	339XXXXX
916.097.092	EDH3386PGW	Sweden	339XXXXX
916.097.093	EDH3386PYW	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.100	T65470AH1	Denmark, Norway	339XXXXX
916.097.103	T75476IH1	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.111	T65470AH1	Netherlands	339XXXXX
916.097.117	T65470AH1	Belgium	339XXXXX
916.097.126	T75474EIH	Austria, Germany	339XXXXX
916.097.129	QW7281	Sweden	339XXXXX
916.097.130	QW7271	Sweden	339XXXXX
916.097.133	T76485IH1	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.134	T65470AH1	Sweden	339XXXXX
916.097.137	TB7051TW	Switzerland	339XXXXX
916.097.138	TP6011TW	Switzerland	339XXXXX
916.097.139	TP6041TW	Switzerland	339XXXXX
916.097.141	TWGL5E201	Switzerland	339XXXXX
916.097.142	TWGL5E7000	Switzerland	339XXXXX
916.097.143	TWL4E201	Switzerland	339XXXXX
916.097.151	EDH3284PDW	U.K.	339XXXXX
916.097.160	EDH3386GDW	Sweden	339XXXXX
916.097.186	T76480IH1	Estonia, Latvia, Lithuania, Slovakia	339XXXXX
916.097.187	T76480IH1CS	Czech Republic	339XXXXX
916.097.188	T75470IH1	Czech Republic, Estonia, Latvia, Lithuania, Slovakia	339XXXXX
916.097.189	T75470IH1P	Poland	339XXXXX
916.097.190	T75470IH1CS	Czech Republic	339XXXXX
916.097.194	T75470IH1	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.197	EDH3386PJW	Denmark, Finland, Norway, Sweden	339XXXXX
916.097.199	T6547AH	Germany	339XXXXX
916.097.201	EDH3386GDW	Netherlands	339XXXXX
916.097.203	T75470IH1E	Croatia, Hungary, Other Eastern Europe, Romania, Slovenia	339XXXXX
			339XXXXX
916.097.232	PDC840E	Czech Republic	339XXXXX
916.097.233	TB7170NTW	Switzerland	339XXXXX
916.097.235	TP7326	Switzerland	339XXXXX

<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.097.236	TP8436	Switzerland	339XXXXX
916.097.246	EDH3386GDW	Italy	339XXXXX
916.097.251	EDHG68531DW	Denmark, Finland, Norway	339XXXXX
916.097.252	EDHP68531DW	Denmark, Finland, Norway	339XXXXX
916.097.253	EDHP48521DW	Denmark, Finland, Norway	339XXXXX
916.097.256	EDHG68531DW	Sweden	339XXXXX
916.097.257	EDHP68531DW	Sweden	339XXXXX
916.097.258	EDHP48521DW	Sweden	339XXXXX
916.097.281	EDH3284PDW	Turkey	339XXXXX

HP Congo 2 A+ / B main board EDR12			
PNC	Model	Country	Serial No.
916.097.070	T76480IH2	Denmark, Finland, Norway, Sweden	337XXXXXX
916.097.266	T75480IH1	Netherlands	337XXXXXX
916.097.267	T76485IH2	Netherlands	337XXXXXX
916.097.268	T76488IH2	Netherlands	337XXXXXX
916.097.269	T76489IH2	Netherlands	337XXXXXX
916.097.285	T76488IH2	Belgium	337XXXXXX
916.097.286	T76489IH2	Belgium	337XXXXXX
916.097.292	T76485IH2	Belgium, Luxembourg	337XXXXXX
916.097.293	RDH3786GDW	Italy	337XXXXXX
916.097.298	T76485IH2	Spain	337XXXXXX
916.097.302	EDH3786GDW	Portugal	337XXXXXX
916.097.321	T76480IH2	Italy	337XXXXXX
916.097.326	EDH3786GDW	Netherlands	337XXXXXX
916.097.328	EDH3786GDW	Belgium, Luxembourg	337XXXXXX
916.097.348	EDH9000W	Sweden	337XXXXXX
916.097.355	RDH3794PDW	Italy	337XXXXXX
916.097.362	TB7171NTW	Switzerland	337XXXXXX
916.097.363	TB7052TW	Switzerland	337XXXXXX
916.097.365	EDH3786GDW	Italy	337XXXXXX
916.097.368	TWGL5E202	Switzerland	337XXXXXX
916.097.369	TWGLES7000	Switzerland	337XXXXXX
916.097.371	T75480IH1	Belgium	337XXXXXX
	TWGLES7000	Switzerland	337XXXXXX



HP One A+ / B main board EDR10			
PNC	Model	Country	Serial No.
916.096.932	EDH3284PDW	Denmark, Norway, Sweden	344XXXXX
916.097.101	T65476AH1	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.131	QW6271	Sweden	344XXXXX
916.097.212	T76375AH1	Austria, Germany	344XXXXX
916.097.263	T76375AH1	Netherlands	344XXXXX
916.097.265	T65370AH3	Netherlands	344XXXXX
916.097.270	T75370AH2	Netherlands	344XXXXX
916.097.271	T75380AH2	Netherlands	344XXXXX
916.097.272	T75388AH2	Netherlands	344XXXXX
916.097.273	T76385AH1	Netherlands	344XXXXX
916.097.274	T65370AH2	Belgium	344XXXXX
916.097.275	T65370AH3	Belgium	344XXXXX
916.097.276	T75370AH2	Belgium	344XXXXX
916.097.277	T75380AH2	Belgium, Luxembourg	344XXXXX
916.097.278	T75388AH2	Belgium	344XXXXX
916.097.279	T76375AH1	Belgium	344XXXXX
916.097.280	T76385AH1	Belgium, Luxembourg	344XXXXX
916.097.287	T76375AH2	Germany	344XXXXX
916.097.288	T75370AH1	Germany	344XXXXX
916.097.289	T65370AH	Germany	344XXXXX
916.097.290	T6537AH	Germany	344XXXXX
916.097.291	T65373AH	Germany	344XXXXX
916.097.294	RDH3676GDW	Italy	344XXXXX
916.097.295	RDH3684PDW	Italy	344XXXXX
916.097.296	RDH3674PDW	Italy	344XXXXX
916.097.297	T75370AH2	Spain	344XXXXX
916.097.299	EDH3684PDW	Portugal, Spain	344XXXXX
916.097.300	EDH3686GDW	Spain	344XXXXX
916.097.301	EDH3674PDW	Spain	344XXXXX
916.097.318	EDH3686GZW	France	344XXXXX
916.097.319	EDH3684PDW	France	344XXXXX
916.097.320	T75370AH	Italy	344XXXXX
916.097.322	T76385AH1	Portugal, Spain	344XXXXX
916.097.324	T55370AH	Germany	344XXXXX
916.097.325	EDH3686GDW	Netherlands	344XXXXX
916.097.327	EDH3686GDW	Belgium, Luxembourg	344XXXXX
916.097.329	EDH3684PDW	Belgium, Luxembourg	344XXXXX
916.097.334	EDH3674PDW	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.335	EDH3676GDW	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.336	T76385AH1	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.337	T75370AH2	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.338	T75380AH2	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.340	T65370AH2	Denmark, Finland, Norway, Sweden	344XXXXX
916.097.344	EDH3683POW	France	344XXXXX
916.097.345	QW7280	Sweden	344XXXXX
916.097.346	EDH3674PDW	France	344XXXXX
916.097.347	EDH3686GDW	Denmark, Finland, Norway, Sweden	344XXXXX



<b>PNC</b>	<b>Model</b>	<b>Country</b>	<b>Serial No.</b>
916.097.349	EDH8000W	Sweden	344XXXXX
916.097.350	EDH3684PHW	Sweden	344XXXXX
916.097.354	T76379AH1	Germany	344XXXXX
916.097.356	EDH3684PDW	Croatia, Greece, Hungary, Other Eastern Europe, Romania, Slovenia	344XXXXX
916.097.366	TP6012TW	Switzerland	344XXXXX
916.097.367	TP6042TW	Switzerland	344XXXXX
916.097.370	TWL4E202	Switzerland	344XXXXX
916.097.373	T75370AH2	France	344XXXXX
916.097.375	ZDH8333W	U.K.	344XXXXX
916.097.376	ZDH8333PZ	U.K.	344XXXXX

HP Vario A+++ main board EDR12			
PNC	Model	Country	Serial No.
916097122		Germany	334XXXXX
916097123		Germany	334XXXXX
916097136		Swedish	334XXXXX
916097149		English, French, German, Italian	334XXXXX
916097155		Dutch, English, French, German	334XXXXX
916097156		Dutch, English, French, German	334XXXXX
916097157		Dutch	334XXXXX
916097158		Dutch	334XXXXX
916097159		Danish, Norwegian	334XXXXX
916097165		French	334XXXXX
916097166		Italian	334XXXXX
916097167		English	334XXXXX
916097168		Spanish	334XXXXX
916097170		Finnish, Swedish	334XXXXX
916097171		Croatian, Czech, Estonian, Greek, Hungarian, Latvian, Lithuanian, Polish, Slovak, Slovenian	334XXXXX
916097172		French	334XXXXX
916097175		Danish, Finnish, Norwegian, Swedish	334XXXXX
916097196		Danish, Finnish, Norwegian, Swedish	334XXXXX
916097264		Germany	334XXXXX
916097313		Germany	334XXXXX
916097351		Germany	334XXXXX
916097352		Germany	334XXXXX
916097314		Germany	334XXXXX

HP Niagara A++ main board EDR12			
PNC	Model	Country	Serial No.
916.097.178	EDH3897SDW	France	333XXXXX
916.097.180	RDH3897SDW	Italy	333XXXXX
916.097.181	EDH3897SDW	Denmark, Finland, Norway, Sweden	333XXXXX
916.097.182	EDH3897SDW	Belgium, Luxembourg	333XXXXX
916.097.183	EDH3897SDW	Netherlands	333XXXXX
916.097.200	EDH3897SDW	Czech Republic, Estonia, Latvia, Lithuania, Poland, Slovakia, Turkey	333XXXXX
916.097.284	T88595IS	Austria, Germany, Luxembourg	333XXXXX
916.097.303	EDH3897SDW	Portugal, Spain	333XXXXX
916.097.316	T88595IS	Netherlands	333XXXXX
916.097.317	T88595IS	Belgium	333XXXXX
916.097.360	TW5L5E202	Switzerland	333XXXXX

REVISIONS

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