

ALL DOOR LOCKS MUST BE TESTED FOR SAFETY ON EVERY SERVICE CALL (Rev.02)

IF YOU ARE ABLE TO OPEN ANY DOOR WHEN IT SHOULD BE LOCKED, THE APPLIANCE MUST BE DISABLED (UNPLUGGED), CUSTOMER MUST BE ADVISED NOT TO USE APPLIANCE AND AN A.I.R. RAISED.

- **In warranty**

- ↪ **Replace** appliance with the same or alternative model
- ↪ The appliances under warranty collected from the market must be sent to Porcia laboratory (see address below).

- **Out of warranty.**

- ↪ **Repair** appliance
- ↪ However, the engineer must not leave product functioning if the door lock is not available at the service call. An unsafe product must not be left with a customer in an operating condition.
- ↪ Faulty door lock has to be sent to this address:

Product Safety Laboratory
Corso Lino Zanussi N°30
33080 Porcia (Pordenone) Italy.

The check must be made for **all Brand** and **all Model**.

ATTENTION:

After each repair, you must activate the diagnostic mode to check the proper functioning of the various components and during the phase 9 when the appliance reaches its maximum spin speed, check that the **door doesn't open**.

If diagnostic mode is not available (e.g. timer version), technicians can verify the proper working of the door-lock during a spin cycle.

CODE

You have to use as code for this action:

WC 17 Warranty

WC 36 Replacements under warranty

REVISIONS:

Revision	Date	Description	Author	Approved by - on
00	07/2013	Document Creation	DMM	XX – 0X/201X
01	07/2013	updated address: added 33080 and added some sentences	DMM	XX – 0X/201X
02	08/2013	Updated form Out warranty to Replacements under warranty	DMM	XX – 0X/201X