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Technical Support

Publication  
Number

**FREEZER – 321  
(HIDDEN CAP)**

**599 76 46-15**

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EN

WHITE GOODS	<b>FREEZER – 321 (HIDDEN CAP)</b>	CUSTOMER SUPPORT
	<b>INFORMATION</b>	

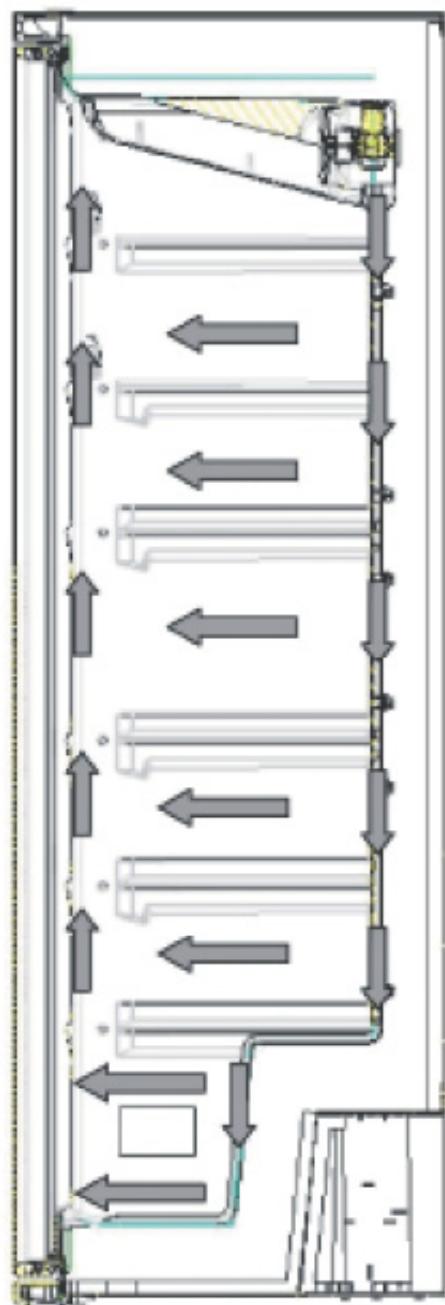
## **INFORMATION ON THE NO-FROST TECHNOLOGY**

No frost fridges differ from other static fridges in their operating principle.

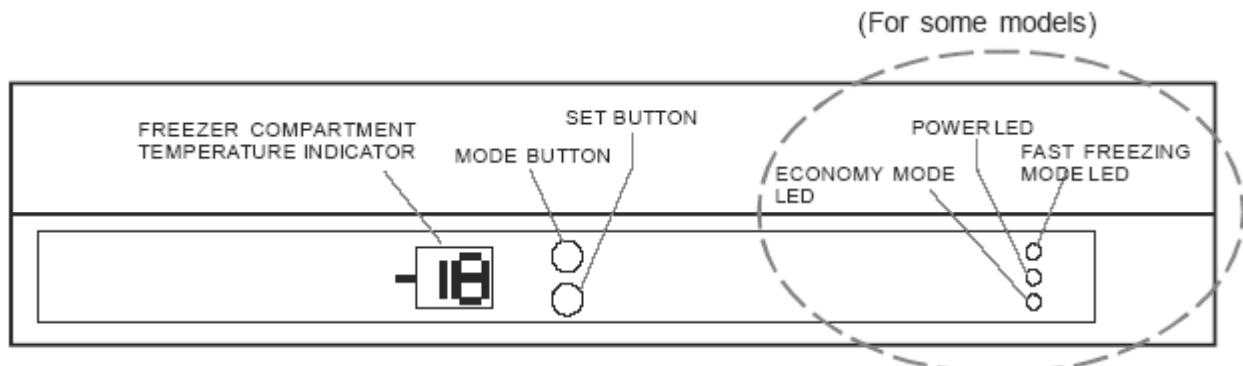
In normal fridges, the humidity entering the fridge in the door openings and humidity of the food cause freezing in the freezer department. To defrost the snow and ice in the freezer department, you should turn off the fridge, take the food that needs to be kept in a constant temperature off the fridge, and remove the ice gathered in the freezer department periodically.

The situation is completely different in no-frost fridges. Dry and cold air is blown to the fridge and freezer departments homogeneously from several points via a blower fan. Cold air dispersed homogeneously even between the shelves cools all your food equally and uniformly, thus prevents humidity and freezing.

Therefore, your no-frost fridge allows you ease of use , besides its huge volume and appearance.



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THE VARIOUS FUNCTIONS AND POSSIBILITIES		

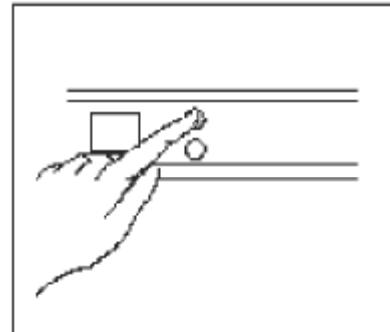


## MODE BUTTON

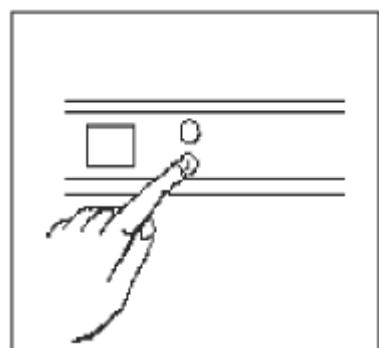
- Mode button allows switching between Freezer Department Indicator, Fast Freezing Mode Lamp, Economy Mode Lamp.
- When you press once, Freezer Department Indicator starts to flash.

### Set value is ready to be changed.

- When you press twice, Fast Freezing Mode Lamp starts to flash.
- When you press three times, Economy Mode Lamp starts to flash.



## SET BUTTON



Allows the temperature adjustment of the related department when Freezer Department Indicator is selected with the mode button.

<b>WHITE GOODS</b>	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>SPECIAL PROGRAMS</b>	

## Defrost Program

Defrost is activated under the following conditions.

When the ambient temperature sensor drops below 10°C (cold), it enters defrost mode every 5 hours.

If the ambient temperature sensor is between 10°C and 20°C, it enters defrost mode every 8 hours.

If the ambient temperature sensor is higher than 20°C, it will enter defrost mode at the moment when 32 hours of compressor running is over or when 40 hours of compressor stop comes to an end, whichever occurs first.

However, in cases where the ambient temperature sensor is higher than 20°C, this period may fall to 24 hours according to the usage conditions (because of the reasons given below).

- \* Amount of ice formed,
- \* Number of times the door is opened and closed,
- \* Duration the door remained opened,
- \* Sudden usage change,
- \* Sudden Cooler Compartment temperature increase,
- \* Sudden Freeze Compartment temperature increase,

Checking of ambient temperature will be done every 10 min

Defrost conditions (durations) can be changed acc to new AT.

### Duration of remaining in defrost mode:

Defrost, which is controlled by the defrost sensor, ends up when the defrost sensor temperature reaches 8°C under normal conditions. However, If resistances have some problem and Dsensor temperature doesn't reach to 8°C during 90 min; compressor will start to work (It was explained in section 8.3)

When the defrost starts;

		<b>COMP RES</b>	<b>FAN</b>	<b>EVAP RES</b>	<b>DRAIN RES</b>	<b>DURATION</b>
<b>I</b>	Normal condition	<b>ON</b>	<b>ON</b>	<b>OFF</b>	<b>OFF</b>	Look at explanations in 5.1 and 5.1.1
<b>II</b>	Defrost 1.part	<b>OFF</b>	<b>OFF</b>	<b>ON</b>	<b>ON</b>	Until D Sensor reaches 8°C***
<b>III</b>	Defrost 2.part	<b>OFF</b>	<b>OFF</b>	<b>OFF</b>	<b>ON</b>	During 7:30
<b>IV</b>	Waiting 1.part	<b>ON</b>	<b>OFF</b>	<b>OFF</b>	<b>OFF</b>	During 2:30
<b>I</b>	Normal condition	<b>ON</b>	<b>ON</b>	<b>OFF</b>	<b>OFF</b>	When "waiting 1.part" finished

## Low Voltage Program

If the supply voltage is below < 170 V for 5 seconds or more, the low voltage program is activated and compressor, evap. fan motor, condenser fan motor, quick freezing and fast cooling functions are all stopped. If the appliance is in defrost mode, defrost function also stops.

It waits until the supply voltage reaches >180 V and when it climbs above 180 V, if the appliance is in defrost mode, it resumes from defrosting. If the appliance is not in defrost mode, it waits for 5 min. for compressor safety and resumes from the last set program.

## Power Cut off Program

- \* When the power is cut off, all set parameters and functions (except for the child lock function) remains in the memory.
- \* When the power is resupplied, compressor starts running after 5 minutes;
- \* It resumes operating from the last set program.

## Other Features

After every compressor stopping, it starts after 5 min

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	<b>SPECIAL PROGRAMS</b>	

### **During initial operation of the refrigerator;**

If the freezer and defrost sensors are warmer than -5°C, then the automatic test starts. The below listed components will be tested respectively with 5 second intervals. For this reason, the refrigerator switches to normal operation mode after 20 secs.

5 secs. Defrost resistance

5 secs Drain Heater

5 secs. Evap. Fan Motor,

5 secs. Compressor is operated

After waiting for 5 min. it switches to normal operation mode.

### **Indicator temperatures**

Indicators are LED. Only numbers can be seen. There is no bar. Default set values are -18°C and +5°C

**Freezer Temperature**      (-16°C, -17°C, -18°C, -19°C, -20°C, -21°C, -22°C, -23°C, -24°C)

### **Compressor-Fan-Damper Workings:**

**Compressor:** Compressor runs and stops according to set values.

<b>FREEZER SECTION for 321E</b>					
ADJUSTED SET VALUES ON DISPLAY	COMPRESSOR ON VALUES	COMPRESSOR OFF VALUES	ADJUSTED SET VALUES ON DISPLAY	COMPRESSOR ON VALUES	COMPRESSOR OFF VALUES
<b>-16 °C</b>	-08 ° C	-18 ° C	<b>-21° C</b>	-13 ° C	-23 ° C
<b>-17 °C</b>	-09 ° C	-19 ° C	<b>-22 ° C</b>	-14 ° C	-24 ° C
<b>-18 °C</b>	-10 ° C	-20 ° C	<b>-23 ° C</b>	-15 ° C	-25 ° C
<b>-19 °C</b>	-11 ° C	-21 ° C	<b>-24 ° C</b>	-16° C	-26° C
<b>-20 °C</b>	-12 ° C	-22 ° C			

#### **Fan Motor:**

Fan motor runs in accordance with compressor

But some delays will be used:

Fan Start Delay: Delay after compressor working to fan motor working

Fan Stop Delay: Delay after compressor stopping to fan motor stopping

#### **321E**

Fan Start Delay 90 sec

Fan Stop Delay : Attached table

<b>FAN STOP DELAY (FAN STOPPING POINT)</b>			
ADJUSTED SET VALUES ON DISPLAY	DEFROST SENSOR	ADJUSTED SET VALUES ON DISPLAY	DEFROST SENSOR
<b>-16°C</b>	-16,5°C	<b>-21°C</b>	-21,5°C
<b>-17°C</b>	-17,5°C	<b>-22°C</b>	-22,5°C
<b>-18°C</b>	-18,5°C	<b>-23°C</b>	-23,5°C
<b>-19°C</b>	-19,5°C	<b>-24°C</b>	-24,5°C
<b>-20°C</b>	-20,5°C		

WHITE GOODS	<b>FREEZER – 321 (HIDDEN CAP)</b> <b>THE VARIOUS FUNCTIONS AND POSSIBILITIES</b>	CUSTOMER SUPPORT
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### While SF mode is selected:

#### To cancel SF Mode and continue with previous set value:

Please press Mode Button 2 times and wait for 5 secs.

SF mode will be cancelled and appliance will start to work according to previous set value.

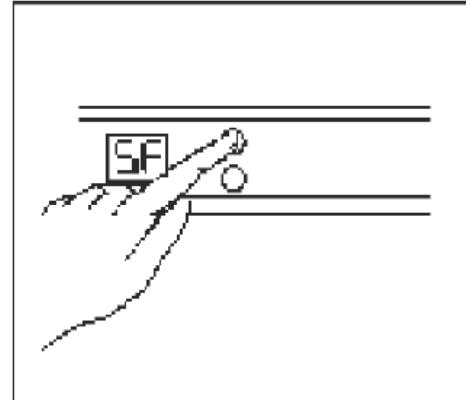
#### To cancel SF Mode and continue with new set value:

Please press Mode Button 1 time and in 5 sec, push set button until you see set value you want and wait for 5 secs. SF mode will be cancelled and appliance will start to work according to new set value.

#### To cancel SF Mode and activate Economy Mode:

Please press Mode Button 3 times and wait for 5 secs.

SF mode will be cancelled and appliance will start to work according to Economy Mode.



**Note:** "Quick Freezing" mode will be cancelled automatically after 24 hours or when the freezer sensor temperature falls below -32°C.

## ECONOMY MODE

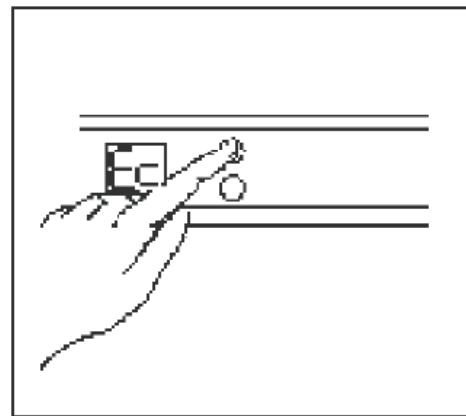
Freezer Compartment will be operated according to the economy conditions specified on the control circuit.

#### When to use;

- When you want your refrigerator to operate economically.

#### How to use;

- Press the mode button until Economy Mode Led lights up (3 times).
- While the Economy Mode Led is flashing if no button is clicked then a beep sound will be heard and the mode will be enabled.
- During this mode, the freezer compartment will be operated at the special temperature value set on the control circuit.
- While the Economy mode is active the letters "Ec" will be seen at the Indicators of the Freezer Compartment.



#### While Economy mode is selected:

#### To cancel Economy Mode and continue with previous set value:

Please press Mode Button 3 times and wait for 5 secs.

Economy mode will be cancelled and appliance will start to work according to previous set value.

#### To cancel SF Mode and continue with new set value:

Please press Mode Button 1 time and in 5 sec, push set button until you see set value you want and wait for 5 secs. Economy mode will be cancelled and appliance will start to work according to new set value.

#### To cancel Economy Mode and activate SF Mode:

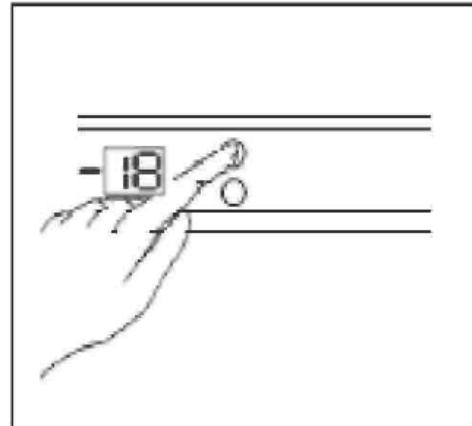
Please press Mode Button 3 times and wait for 5 secs.

Economy mode will be cancelled and appliance will start to work according to SF Mode.

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	<b>THE VARIOUS FUNCTIONS AND POSSIBILITIES</b>	

## Freezer Department Temperature Adjustment and Activating FAST FREEZING Mode

- Initial temperature value for Freezer Department Indicator is -18°C.
- Press mode button once.
- The set value for Freezer Department Indicator starts to flash when you press this button.
- The value for Freezer Department Indicator changes for a lower temperature each time you press this button when the indicator is flashing.  
(-16°C, -17°C, -18°C, -19°C, -20°C, -21°C, -22°C, -23°C, -24°C)
- When you wait for 5 seconds without pressing any button after reaching the desired set value, the set value is activated and your fridge operates with that set value.
- When you press set button until the value for Freezer Department Indicator reaches -24°C (maximum cold position), if you press the button again, SF letters will flash.
- If you continue to press the button when SF is flashing, the values will start again from -16°C.



### Recommended Temperature Values for Freezer

When would it be adjusted?	Inner Temperature
When small amount of food is stored	-16°C, -17°C
In normal usage	-18°C, -19°C, -20°C, -21°C
When lots of food is stored	-22°C, -23°C, -24°C

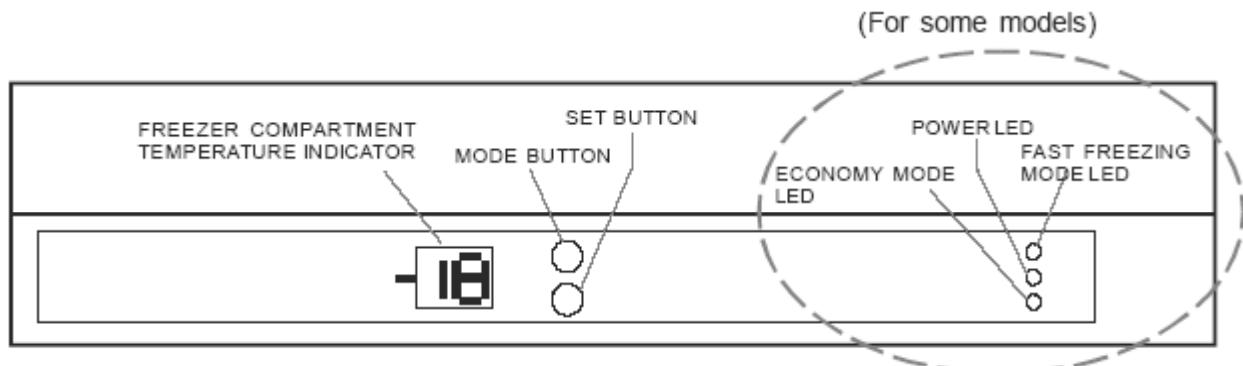
### Fast Freezing Mode

- To freeze plenty of food
- To freeze ready foods
- To freeze foods rapidly
- To store the seasonal foods for a long time

### How to use:

- Press the mode button until Fast Freezing mode.
- While Fast Freezing Mode Lamp is flashing if no button is clicked for 5 seconds then a beep sound will be heard and the mode will be enabled.
- While the Fast Freezing mode is active the letters "SF" will be seen at the Indicator of the Freezer.

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THE VARIOUS FUNCTIONS AND POSSIBILITIES		

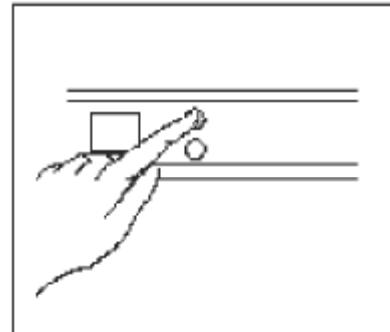


## MODE BUTTON

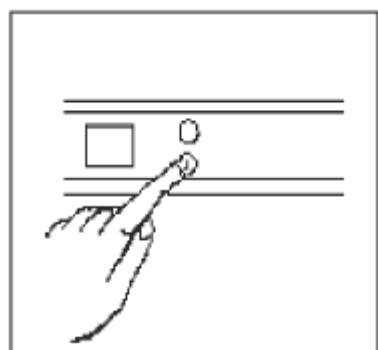
- Mode button allows switching between Freezer Department Indicator, Fast Freezing Mode Lamp, Economy Mode Lamp.
- When you press once, Freezer Department Indicator starts to flash.

### Set value is ready to be changed.

- When you press twice, Fast Freezing Mode Lamp starts to flash.
- When you press three times, Economy Mode Lamp starts to flash.



## SET BUTTON



Allows the temperature adjustment of the related department when Freezer Department Indicator is selected with the mode button.

<b>WHITE GOODS</b>	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>COMPONENTS USED</b>	

**Ambient Temp Sensor**

Temperature	RT	Alfa	R	-R
-55	97,578	7,500	487.890	-487.890
-50	67,650	7,200	338.250	-338.250
-45	47,538	7,000	237.690	-237.690
-40	33,831	6,700	169.155	-169.155
-35	24,359	6,500	121.795	-121.795
-30	17,753	6,300	88.765	-88.765
-25	13,067	6,000	65.335	-65.335
-20	9,723	5,800	48.614	-48.614
-15	7,301	5,600	36.503	-36.503
-10	5,536	5,500	27.681	-27.681
-5	4,233	5,300	21.166	-21.166
0	3,266	5,100	16.330	-16.330
5	2,539	5,000	12.696	-12.696
10	1,990	4,800	9.951	-9.951
15	1,571	4,700	7.855	-7.855
20	1,249	4,500	6.246	-6.246
25	1,000	4,400	5.000	-5.000
30	0,806	4,300	4.029	-4.029
35	0,653	4,100	3.266	-3.266
40	0,533	4,000	2.665	-2.665
45	0,437	3,900	2.186	-2.186
50	0,361	3,800	1.803	-1.803
55	0,299	3,700	1.495	-1.495
60	0,249	3,600	1.247	-1.247

<b>WHITE GOODS</b>	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>ERROR MESSAGES</b>	

## USER AND SERVICE MODE ERROR MESSAGES

There are error messages that can be seen on the screen.  
These error messages are shown in the table below.

<b>SENSOR</b>	<b>TEMPERATURE</b>	<b>USER MODE</b>
(1) Freezer Compartment	>+50 °C or <-50 °C Sensor is on or short circuit.	Sr will blinks in FREEZER segment LED
(2) Cooling Compartment	>+50 °C or <-50 °C Sensor is on or short circuit.	Sr will blinks in FREEZER segment LED And ECONOMY led blinks
(3) Defrost	If <100 Ω or <-50 °C, short circuit.	Sr will blinks in FREEZER segment LED And S.FREEZE led blinks
Sensors 1 and 2 are defective		Combination of status above.
Sensors 1 and 3 are defective		
Sensors 2 and 3 are defective		
Sensors 1 and 3 are defective		

## COMPONENT ERRORS

<b>ERROR TYPE</b>	<b>USER MODE</b>
Compressor error	"SR" letters are displayed on the screen.
Defrost resistance error	

## LOW VOLTAGE ERROR

<b>ERROR</b>	<b>DETAILS</b>	<b>USER MODE</b>
Low voltage	Supply voltage <170	Freezer number segment shows LP

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	<b>ERROR MESSAGES</b>	

## COOLING ERRORS

ERROR	DETAILS	USER MODE
If freezer sensor is > -5°C	Freezer compartment is not cold enough.	LF is shown on LED segments

**If temperature is warmer than alarm set value during 30 min;** LED will show LF and buzzer will make beep-beep.  
 LF and buzzer will continue until user pushes SET or MODE button directly; buzzer will stop.  
 (After stopping of buzzer, SET and MODE button will work acc to their normal functions)

But LF;

- a) will continue if temperature is still warmer than -5 C
  - b) will stop if temperature decreases and comes to normal temperature.
- In this condition;

LED will show setting temperature again.

(Because user saw the LF and he/she was warned but he/she cancelled alarm.

So; he/she can check the qualities of foods)

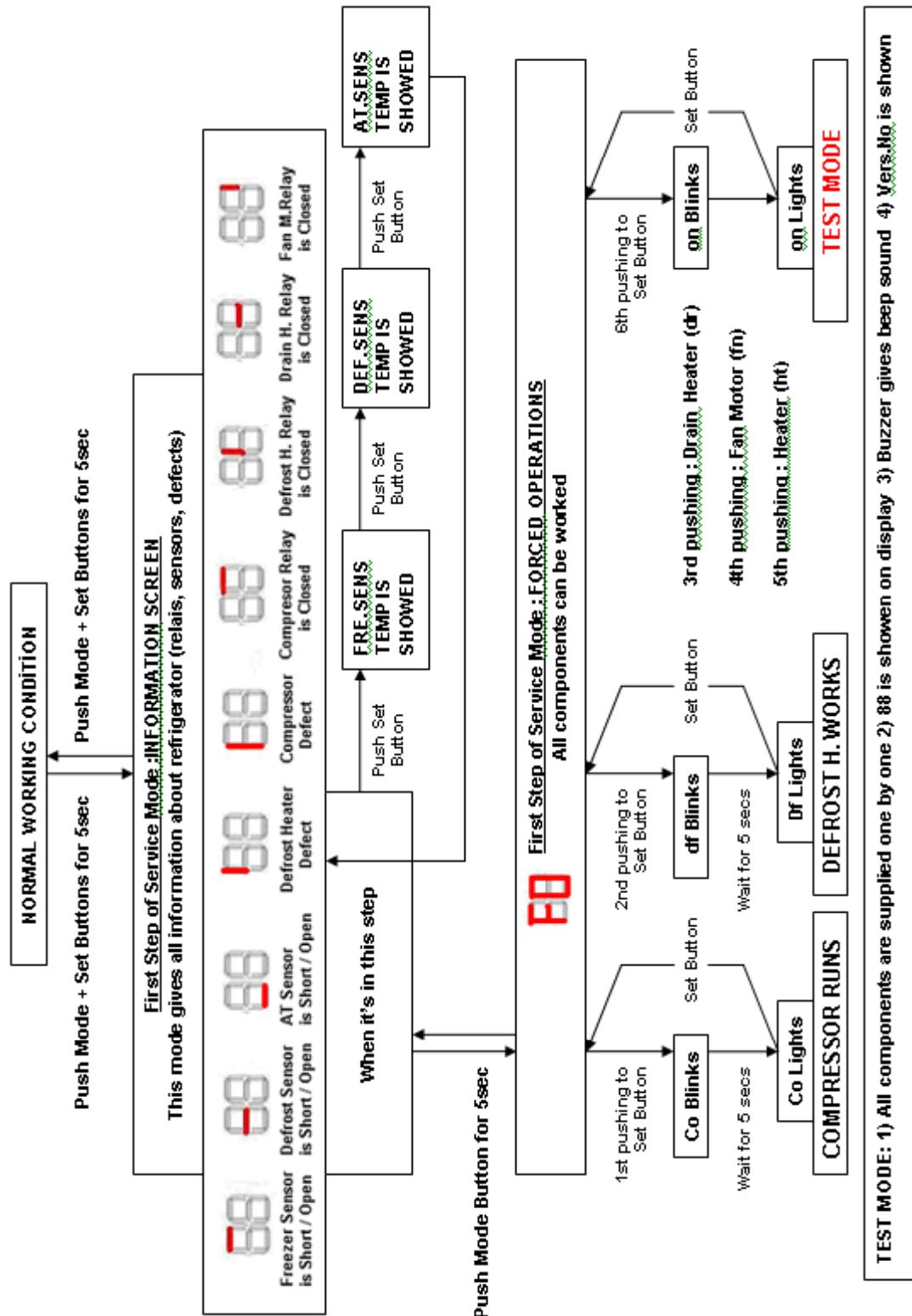
**NOTE :** To prevent the wrong alarms, this alarm status is disabled on following conditions:

- 1) During the first 6 hours after the product was firstly connected.
- 2) During the defrost period
- 3) During the first two hours after a defrost cycle
- 4) During the first 2 hours that one of the doors was open.

<b>WHITE GOODS</b>	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>SERVICE MODE</b>	

### Information Screen

	<b>Freezer Sensor is Short or Open</b>	Entering Service Mode : Push Mode and Set Buttons together during 5 sec. When user enter to Service Mode, Informations will be seen acc to scheme on the left side.
	<b>Defrost Sensor is Short or Open</b>	While this screen is being seen; 1.push to Set Button: Freezer Sensor Temperature 2.push to Set Button: Defrost Sensor Temperature 3.Push to Set Button: Ambient Sensor Temperature 4.Push to Set Button: Again Information Screen
	<b>AT sensor is Short is Open</b>	While this screen is being seen; Pushing Mode Button during 5 sec, FO will be seen. FO means Forced Operation. After this point;
	<b>Defrost Heater Defect</b>	1.push to Set Button: CO will blink, if you wait for 5 sec. Blinking will stop, CO will light Compressor will be supplied until user pushes set button one more time. If user pushed set button, compressor supplying will be stopped. FO will be seen again.
	<b>Compressor Defect</b>	2.push to Set Button: Defrost Heater Forced Working. Other pushing are same. 3.push to Set Button: Drain Heater Forced Working. Other pushing are same. 4.push to Set Button: Fan Motor Forced Working. Other Pushing are same. 5.push to Set Button: Defrost+Drain Heater Forced Working. Other Pushing are same.
	<b>Compressor Relay : Closed</b>	When FO is being sseen, if user pushed Mode Button for 5 sec. Forced Operation Mode will be finished. Information screen will be seen.
	<b>Defrost Heater Relay: Closed</b>	When information screen is being seen, if user pushes Mode and Set Button for 5 sec, Service Mode will be finished. Last Mode of Set Value will be seen.
	<b>Drain Heater Relay: Closed</b>	
	<b>Fan Motor Relay : Closed</b>	



WHITE GOODS	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>CHANGING THE DOORWAY DIRECTION</b>	

### Changing The Door Direction to Right Hand

1- Remove the top hinge cover on the right.  
(Fig-1)



**Figure-1**

2- Unscrew the screw fixing the top hinge and remove it. (Fig-2)



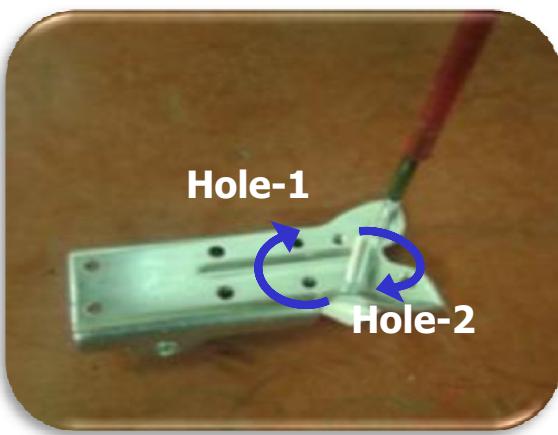
**Figure-2**

3- Unscrew the bottom hinge fixing screws and remove it. (Fig-3)



**Figure-3**

4- Unscrew the stationary foot of bottom hinge and screw to **Hole-1**. Unscrew the hinge pin and screw to **Hole-2**. (Fig-4)

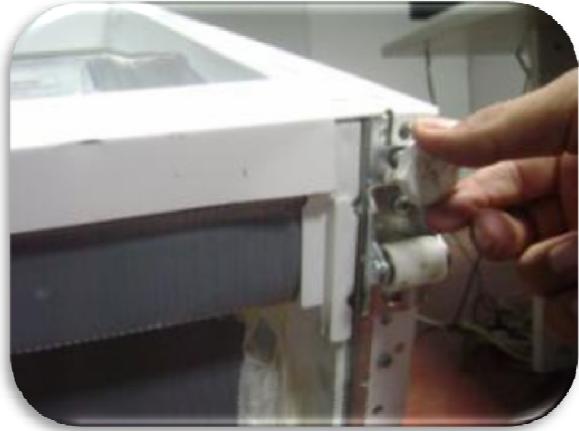


**Figure-4**

5- Unscrew the stationary foot and front wheel (Fig-5.1) and screw to the right side. (Fig-5.2)



**Figure-5.1**



**Figure-5.2**

6- Remove the bushing and then insert it to the left side. (Fig-6.1 / Fig-6.2)



Figure-6.1



Figure-6.2

7- Remove the bottom bushing and bottom stopper and then insert them to the left side. (Fig-7)

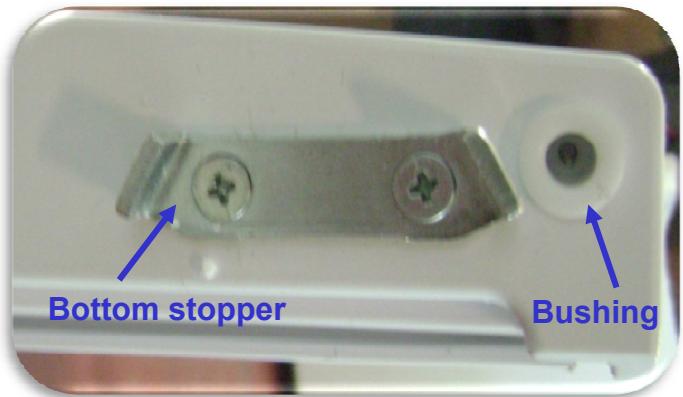


Figure-7



Figure-8

8. Remove the hinge panel cover (Fig-8) and remove it on the right side turn by 180°.

WHITE GOODS	<b>FREEZER – 321 (HIDDEN CAP)</b> <b>CHANGING THE DOORWAY DIRECTION</b>	CUSTOMER SUPPORT
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**9-** Assemble the door. (Fig-9.1 / Fig-9.2)

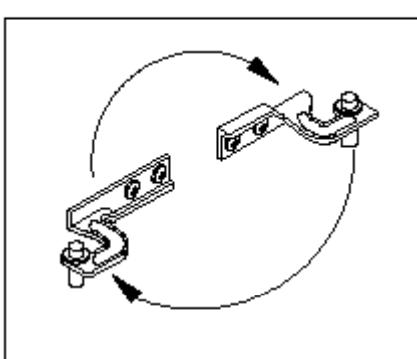


**Figure-9.1**



**Figure-9.2**

**10-** Unscrew the pin of the top hinge, turn the top hinge by 180° then screw it to the left side hinge holes and screw the pin of the top hinge (Fig-10.1 / Fig-10.2)



**Figure-10.1**



**Figure-10.2**

**11-** Insert the top hinge cover (which is put in the user manual bag) to the left side. (Fig-11)



**Figure-11**

WHITE GOODS	FREEZER – 321 (HIDDEN CAP) HEAD PANEL GROUP	CUSTOMER SUPPORT
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## Replacement of Head Panel Group and Main PCB

1- Remove the head panel caps. (Fig-1)

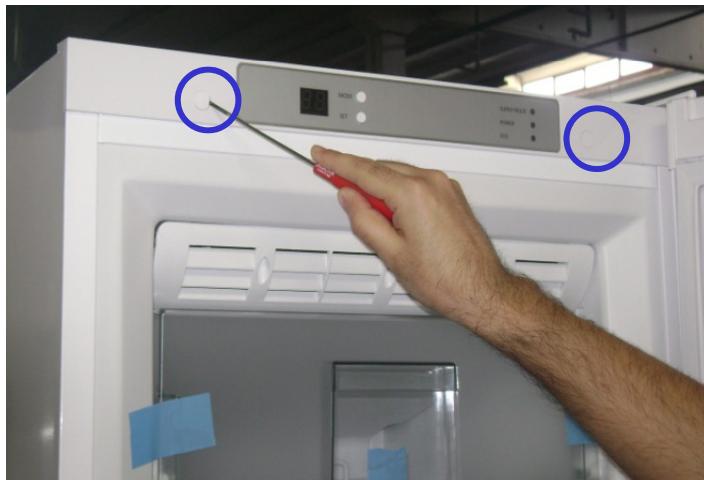


Figure-1

2- Unscrew the screws fixing the head panel. (Fig-2)



Figure-2

3- Remove the head panel. (Fig-3.1 and Fig-3.2) *Make sure that the door is open 90°*



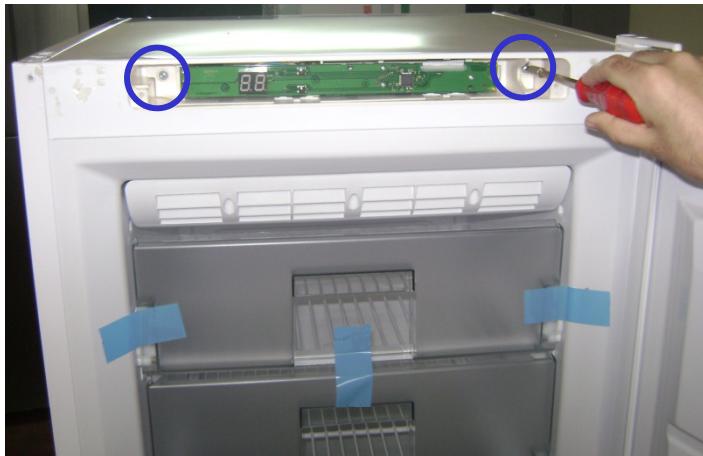
Figure-3.1



Figure-3.2

<b>WHITE GOODS</b>	<b>FREEZER – 321 (HIDDEN CAP)</b>	<b>CUSTOMER SUPPORT</b>
	<b>HEAD PANEL GROUP</b>	

4- Unscrew the screws fixing the main board box (Fig-4.1) and remove it. (Fig-4.2)



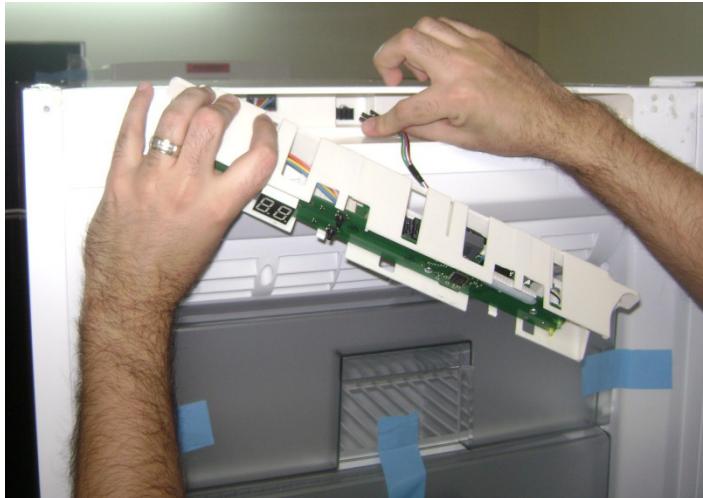
**Figure-4.1**



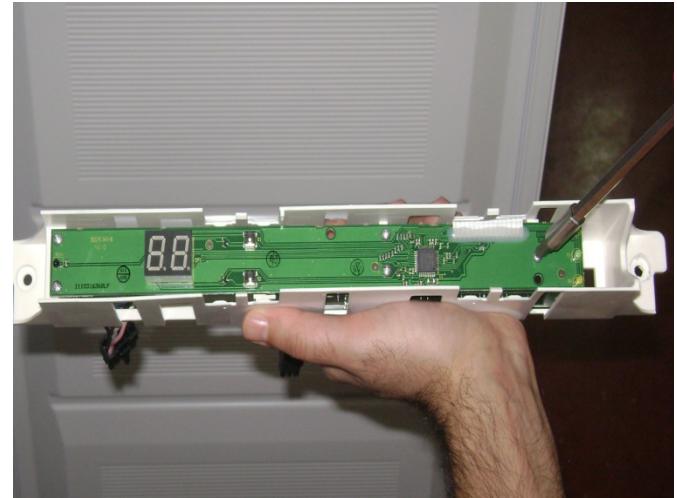
**Figure-4.2**

5- Disconnect all socket connections. (Fig-5)

6- Unscrew the screws fixing the main PCB and remove it. (Fig-6)



**Figure-5**



**Figure-6**

After changing the main PCB insert the new one into the main PCB box and make the connections then mount them to the head panel. Mount the head panel to the panel housing.