

DRUM ROTATION BELT BROKEN

Description

The customer can identify this problem because even though he can hear the motor working and no alarm appears, the drum is not rotating and the washing inside is not drying evenly.

Cause of the problem

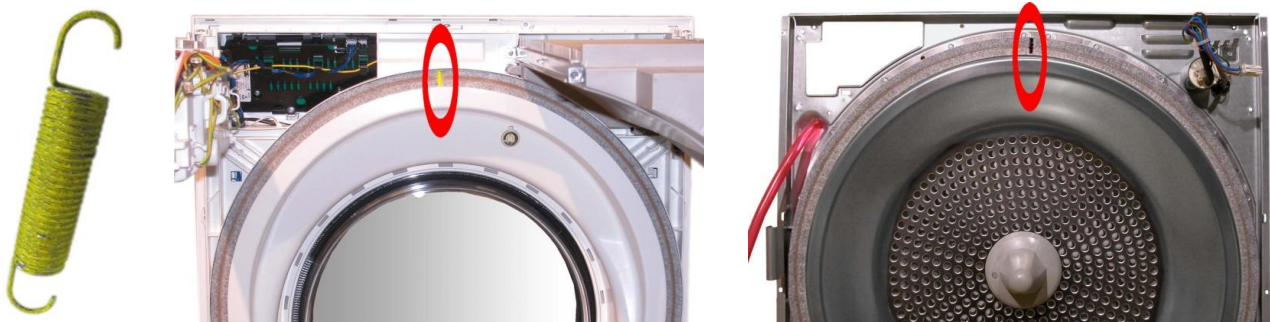
The problem is caused by the fact that the two sponge seals, one located in the front air conduit and the other located on the back panel, place excessive pressure on the drum increasing the force needed for rotation which subsequently causes the belt to break.

PNCs in question

This concerns all tumble dryers in the "**NEW COLLECTION**" with heat pump manufactured from week 23 of 2011 with a serial number equal to or greater than **123xxxxxx** to week 45 of 2011 with a serial number of **145xxxxxx** inclusive.

Solution

The problem is definitively eliminated by replacing not only the belt damaged, but also the spring that maintains the motor in traction, is possible to recognize the new one because it have the yellow color, and the 2 sponge seals with new ones that can instantly be recognized by the seam shown below.



Spare parts

Spring Motor	136653300-6	spring yellow
Rear seal	136808920-5	blu seam
Front seal	136808930-4	yellow seam
Drum rotating belt	fit the belt shown in the spare parts catalogue.	

Revisions

Revision	Date	Description	Author	Approved by - on
00	12 / 2011	Document creation	A.D.L.	
01	03 / 2012	Add new spring motor	A.D.L.	
02	02 / 2013	New seals	A.D.L.	