

## THE TOUCH CONTROL IS NOT WORKING

### Description

In some P10 series 9 tumble dryers with control panel that has touch controls, sometimes the touch system does not work or does not respond effectively to the touch.

This problem generally occurs immediately after purchase.

### Cause of the problem

The problem is caused by a conductivity of the paint work on the control panel that does not comply with the specifications.

### PNCs in question

All the P10 series 9 tumble dryers with touch control panel assembled before 17 October 2011 with serial number prior to 142xxxxx.



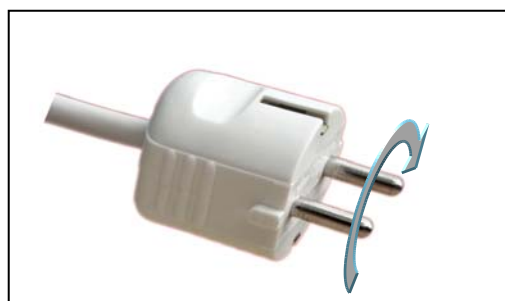
### Solution

You can turn the electric socket so that the phase is in a neutral position, to check if the problem is caused by the paint work or a fault in the circuit board.

This momentary solution works in almost all cases and prevents the technician from ordering and replacing the control circuit board for no reason.

Once the problem has been identified, the only solution is to replace the whole control panel.

See service manual 599743254 to replace the control panel for tumble dryers with heat pump and 599736074 for tumble dryers with traditional drying system.



### Spare parts

See the specific spare parts catalogue for the kind of appliance.

**Revisions**

| revision | Date      | Description       | Written by | Approved by - on |
|----------|-----------|-------------------|------------|------------------|
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