Electrolux

SERVICE MANUAL

WASHING



Series 6

Economy 40 0 25 Min - 34g Delicate 40 30 → 50 Synthetics 60	- 35 - 60 - 40		0	8.8	85	
Delicate Rinses 40 Spin 30	- 30 - 20 Temp	0 Spin	Extra Rinse	Quick	Delay Start	Start/Pause

Series 7





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Revisions:	-	83

1 PURPOSE OF THIS MANUAL

The purpose of this manual is to provide service engineers who are already familiar with the repair procedures for traditional washing machines with information regarding washing machines fitted with the EWM09 SERIES 6 7 electronic control system.

Previous platforms (electronic / mechanical) used a safety pressure switch which controlled the minimum water level in the tub, beneath which the supply to the heating element was interrupted.

The current electronic appliances manufactured (EWM09 platform) use a heating element with thermal fuses (inside its branches) for safety, which interrupt in case of temperature overload caused by the water level dropping below the minimum level permitted.

The incorporated NTC probe contacts have a 2.5 mm pitch.

The manual deals with the following topics:

- General characteristics
- Control panel and compatibility between washing programmes and options
- Settings: Demo, Diagnostics
- Alarms
- Technical and functional characteristics
- Access

Low consumption mode

In order to minimise electricity wastage when the cycle is not under way, appliances in this platform offer two ways of enabling a low consumption mode:

1. Stand-off

When the appliance is switched off at the ON / OFF button, it is in the "Stand-Off" or "virtual" off status. The LEDs and the LCD screen are turned off and the buttons are disabled, although the main circuit board and certain electrical components are electrically powered.

There are two ways of disconnecting the electric power supply: the first is to remove the plug or integrate a small electronic circuit known as Zero Watt (0 Watt) into the main electronic circuit board that automatically turns off the appliance.

The auto off function combined with the Zero Watt (actual consumption ~50 mW) works in two ways:

- a.) When you press the ON / OFF button to turn off the appliance, the supply voltage is cut off and the washing machine is secured (motor off, door locked, etc...), the cycle and any options selected are reset, so that the next time the appliance is turned on, it is ready to perform the programme. (To open the door, you will have to wait one or two minutes for the door safety lock to be released).
- b.) If, after 5 minutes, during the selecting phase or after the end of the cycle, the appliance receives no further instructions, it is automatically turned off (for energy savings in conformity with the standards on energy consumption).
 - → If this occurs during the setting stage, the programme and selected options are annulled and when turned on again, the basic programme appears.
 - → If the cycle has ended, all the settings are stored so that when the appliance is turned back on, the user can see that the cycle ended normally, and can restart it if necessary.

If an alarm goes off when a wash programme is running, the automatic turn off is disabled showing the alarm.

2 WARNINGS



- Before starting work on a piece of equipment, check that the earth in the lodgings is working
 properly by using an appropriate tool and follow the instructions described / illustrated on the
 Electrolux Learning Gateway portal
- http://electrolux.edvantage.net
- When the work is finished check that the equipment's safety conditions have been reinstated, as though it were straight off the assembly line.
- In the event of handling / replacing the electronic circuit board, use the ESD (Cod. 405 50 63-95 / 4) kit to avoid electrostatic discharges damaging the electronic circuit board see S.B. Nr. 599 72 08-09.
- Any work on electrical appliances must only be carried out by qualified technicians.
- This platform is not fitted with an ON / OFF switch. Before you access internal components, take the plug out of the socket to disconnect the power supply.
- When replacing the heating element, replace it with one that has the same characteristics (2 thermal fuses) in order not to compromise the safety of the appliance
- Do not remove / switch the NTC sensors between heating elements.



- Always empty the appliance of all the water before laying it on its side.
- When replacing components, please refer to the code shown in the list of spare parts relating to the appliance.

3 SERIES 6

3.1 General characteristics

The EWM09 electronic control system consists of two circuit boards plus the motor control system (inverter).

The control / display circuit board, inserted in a plastic box, secured to the control panel.

The figure shows:

The control / display circuit board and plastic container already assembled.

The display board.

The side header that the selector is fitted to.

The flat cable that connects the 2 circuit boards to one another.



The main board is positioned to the rear of the equipment and receives commands from the display board and signals from various sensors located in the washing machine, powers the electric parts and communicates with the motor control board (Inverter).

No. buttons	 Maximum 7 (5 options + START / PAUSE + ON / OFF)
No. LEDs	 Maximum 14 + LCD
Programme selector	 15 positions (incorporated in the circuit board)
Serial port	 DAAS-EAP communication protocol up to 115,200 baud
Bower cupply veltage	 220 / 240 V
Power supply voltage	 50 / 60 Hz (configurable)
Washing type	 Traditional with "Eco-ball"
washing type	 Jet-System
Binsing system	 Traditional with "Eco-ball"
Kinsing system	 Jet-System
Motor	 Universal
Spin speed	■ 400 ÷ 1,400 rpm
Anti-unbalancing system	 AGS
Cold water fill	1 solenoid valve with 1 inlet – 2 or 3 outlets
Detergent dispenser	 3 compartments: prewash / stains, wash, fabric softeners
Control of water level in the tub	Electronic / analogue pressure switch
	 Traditional (with PTC)
Door safety interlock	 Instantaneous
Heating element heat output	 1,950 W with thermal fuses incorporated
Temperature control	 NTC probe incorporated in the heating element
Buzzer	 Traditional incorporated in the PCB
Sanaara	 Water fill gauge (2 ÷ 12 l / m flow meter)
36115015	Water control

3.2 Control panel

3.2.1 Styling

- Max. 7 buttons
- Programme switch with 15 positions including the 0 position
- 14 LEDs
- Display



• Positioning of LEDs and buttons



- Display board assembly, exploded view
- 1. Selector board protection
- 2. Display board protection
- 3. LED light diffuser
- 4. LED light diffuser support
- 5. Display board and selector board
- 6. Rear protection



	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	
P1	P2 P3 P4 P5 P6 P7	

The washing programmes, the functions of the selector knob and the various buttons vary according to the model, since these are determined by the configuration of the appliance.

3.2.3 Programme selector (S1)

The selector used is a knob that has an index and a zero position.

There are still 15 positions, 14 of which are programmable depending on the models while the 0 position is not programmable and is fixed.

The programmes can be configured to perform different washing cycles (e.g.: water level, drum movement, no. of rinses and the washing temperature to be selected according to the type of garments).

The selector can be turned both clockwise and anti-clockwise.

For each programme, the compatible options and other parameters are defined.



3.2.4 Programme configuration

The table below lists the parameters that can be used to define the washing programmes.

Types of fabric	Cotton / Linen, Synthetics, Delicates, Wool, Hand-wash, Shoes, Jeans, Duvet, Silk.
Special programmes	Soak, Mini-programme, Easy-Iron, Conditioner, Rinses, Delicate rinses, Drain, Delicate spin, Spin.
Temperature	Adjustable: the initial temperature is the one configured for the chosen washing programme.
Spin	Adjustable.
Possible Options	Rinse Hold, Pre-wash, Stains, Extra Rinse, Normal, Daily, Super quick, Spin reduction, No spin.
Programme phases	Pre-wash, Wash, Rinses, Spin, Delayed start.

3.2.5 Pushbuttons – LEDs and LCD

The functions of each button are defined by the configuration of the appliance.

• Button no. 1: ON / OFF This button is always present, whatever the styling. - Press it to turn the appliance on. - To turn the appliance off, press the button and hold it down for approximately 1 second, after which time the buzzer plays a melody (where enabled), the LCD display and LEDs are turned off, all the options selected and any programme in operation are cancelled. The operation of the ON / OFF depends on the configuration of the main circuit board. It can cut the appliance off from the electricity mains completely (0 Watt circuit) or set the appliance to low energy **P1** consumption mode (without 0 Watt circuit) in which case you will need to take the plug out of the socket to cut off the electricity supply completely. Button no. 2: TEMPERATURE It is related to 5 LEDs (L1). The starting temperature shown on the LCD display is the one set L1 for the programme selected. 95 - 60 Press this button in sequence to lower the temperature, when the - 40 lowest temperature is reached the selection will start again from the -400 - 30 20 highest one available for the programme. Spin The temperatures available (displayed in °C) are: 95°C, 60°C, 50°C, 40°C, 30°C, 20°C, cold cycle. **P2** • Button no. 3: SPIN SPEED It is related to 5 LEDs (L2). The initial speed displayed is that set for the chosen programme. Pressing the button in sequence will reduce the speed and once the lowest selection has been reached, the next one is "Rinse hold"

and the relative symbol \square lights up (if compatible with the the selected programme).

Pressing this button again will take you back to the highest speed available for the selected programme.

The spin speeds are:

1,600–1,400–1,200–1,000–800–600–400–

12		
5 1400	aa	_ =•
0 - 1200	U.U	
0 - 800		
	_	
Spin		Start/Pause
	L2 5 1400 0 1200 0 800 0 400 0 5pin	L2 5 1400 0 - 1200 0 - 400 0 - 400 5 pin



3.2.6 LCD series 6

The information described below also appears on the LCD:

• Padlock:	
The icon lights up when the "child lock" is on.	
It indicates that all the buttons are disabled to prevent children from modifying, starting or pausing the cycle; If any button is pressed while it is enabled the icons will flash.	
A key combination needs to be pressed to activate / deactivate it. It may be silk-screen printed on the control panel or described in the instruction manual.	
Door closed sensor:	
Lights up when the safety device stops door opening and switches off when the door can be opened.	
Flashes when the device is about to unlock the door.	
• Washing programme time	
This appears offer a weaking programme has been calested. This time	
corresponds to the time required for the maximum wash load for each type of programme.	
After the programme has started, the time decreases (and is updated) minute by minute.	
• Selection incorrect	
Displays the flashing message Err , for one second.	
selected, or if the selector is turned when a cycle is in progress.	
• End of cycle	
When the cycle ends and you can open the door, the display shows a	
permanently lit 0.	
Stopping the machine with water in the tub, at the end of programmes with the RINSE HOLD option, is displayed by a permanently lit zero.	
The LED indicating the door remains on and the LED of the START /	┥┥┙╸┥╌╌┙
PAUSE button is turned off. The washing machine continues to	
every 2 minutes.	
Alarm code	
Indicates an anomaly during operation of the machine. Simultaneously to the displaying of the code, the START / PAUSE button flashes.	
Calculate amount of washing	
After the washing programme has started, the dot starts to flash. The	
washing machine is now calculating the laundry load inside the drum	
thus establishing the amount of water to be loaded. When this phase is	
programme time.	

4 SERIES 7

4.1 General characteristics

The EWM10931 electronic control system consists of two circuit boards plus the motor control system (inverter).

The control / display circuit board, inserted in a plastic box, secured to the control panel.

The figure shows:

The control / display circuit board and plastic container already assembled.

The display board.

The side header that the selector is fitted to.

The flat cable that connects the 2 circuit boards to one another.





The main board is positioned to the rear of the equipment and receives commands from the display board and signals from various sensors located in the washing machine, powers the electric parts and communicates with the motor control board (Inverter).

No. buttons	 Maximum 8 (6 options + START / PAUSE + ON / OFF) 		
No. LEDs	 Maximum 20 + LCD 		
Programme selector	 16 positions (incorporated in the circuit board) 		
Serial port	 DAAS-EAP communication protocol up to 115,200 baud 		
Power supply voltage	 220 / 240 V 		
Fower supply voltage	 50 / 60 Hz (configurable) 		
Washing type	 Traditional with "Eco-ball" 		
Washing type	 Jet-System 		
Pinsing system	 Traditional with "Eco-ball" 		
Kinsing system	 Jet-System 		
Motor	 Two-pole asynchronous (three-phase), with tachometric generator 		
Spin speed	■ 400 ÷ 1,600 rpm		
Anti-unbalancing system	 AGS 		
Cold water fill	1 solenoid valve with 1 inlet – 2 or 3 outlets		
Hot water filling	1 solenoid valve with 1 inlet – 1 outlet		
Detergent dispenser	 3 compartments: pre-wash / stains, wash, fabric softeners 		
Control of water level in the tub	 Electronic / analogue pressure switch 		
Door safety interlock	 Traditional (with PTC) 		
Door salety interlock	 Instantaneous 		
Heating element heat output	 1,950 W with thermal fuses incorporated 		
Temperature control	 NTC probe incorporated in the heating element 		
Buzzer	 Traditional incorporated in the PCB 		
Sensors	 Water fill gauge (2 ÷ 12 l / m flow meter) 		
0013013	 Water control 		

4.2 Control panel

4.2.1 Styling

- Max. 8 buttons •
- Programme switch with 16 positions without the 0 position •
- 20 LEDs ٠
- LCD •

Economy Super Eco Delicates 20 Min - 3kg Jeans Delicate Rinse Delicate Rinse Delicate Rinse Delicate Rinse Double Rinse Delicate Rinse Double Rinse Delicate Rinse Double Rinse R	VAMAT					AE	EG			
Super Eco Cotton + Prewash Delicates Cotton Sensitive 20 Min - 3kg Cotton Sensitive 20 Min - 3kg Cotton Sensitive Cotton Senst	Economy		Cottons			E Elec	trolux			
Delicates I 20 Min - 3kg I Jeans I Delicate Rinse I Drain I Spin I On/Off I Vool+ / Silk M Temp Spin Stains Rinse Save Start Start/Pause	Super Eco		Cotton + Prewash							
20 Min - 3kg Jeans I Delicate Rinse I Drain I Spin On/Off Vool+ / Silk & Temp Spin Stains Rinse Save Start Start/Pause	Delicates		Cotton Sensitive							
Jeans I Synthetics Delicate Rinse I Synthetics + Prewash Drain I Easy Iron+ Spin On/Off Wool+ / Silk 🐨 Temp Spin Stains Rinse Save Start Start/Pause	20 Min - 3kg		Cottons 40-60 Mix	88	1888		90%6	=•(4} <u>8</u> .	88	
Delicate Rinse I Synthetics + Prewash Drain I Easy Iron+ Spin On/Off I Wool+ / Silk 🐨 Temp Spin Stains Rinse Save Start Start/Pause	Jeans		Synthetics							
Drain Easy Iron+ Spin On/Off Wool+ / Silk Son Temp Spin Stains Rinse Save Start Start/Pause	Delicate Rinse		Synthetics + Prewash							
Spin On/Off I Wool+ / Silk 💮 Temp Spin Stains Rinse Save Start Start/Pause	Drain		Easy Iron+			_	E.t.	Time	Delaw	_
	Spin	On/Off	Wool+ / Silk 🚳	Temp	Spin	Stains	Rinse	Save	Start	Start/Pause

Positioning of LEDs and buttons •



- Display board assembly, exploded view •
- 7. Selector board protection
- 8. Display board protection
 9. LCD screen
- 10. Display board and selector board
- 11.Rear protection





The washing programmes, the functions of the selector knob and the various buttons vary according to the model, since these are determined by the configuration of the appliance.

4.2.3 Programme selector (S1)

The selector used is a HI-FI type, that is, the knob has non index and no reset position, the programme selected is indicated by the lighting of the corresponding LED.

The number of positions cannot be configured. There are always 16 (in all stylings) and they are bound to the number of LEDs that indicate the washing programmes.

The programmes can be configured to perform different washing cycles (e.g.: water level, drum movement, no. of rinses and the washing temperature to be selected according to the type of garments).

The selector can be turned both clockwise and anti-clockwise.

For each programme, the compatible options and other parameters are defined.



4.2.4 **Programme configuration**

The table below lists the parameters that can be used to define the washing programmes.

Types of fabric	Cotton / Linen, Synthetics, Delicates, Wool, Hand-wash, Shoes, Jeans, Duvet, Silk.
Special programmes	Soak, Mini-programme, Easy-Iron, Conditioner, Rinses, Delicate rinses, Drain, Delicate spin, Spin.
Temperature	Normal, Maximum: the initial temperature is the one set for the washing programme selected.
Spin	Normal, Minimum, Maximum.
Possible Options	Rinse Hold, Pre-wash, Stains, Extra Rinse, Normal, Daily, Super quick, Spin reduction, No spin.
Programme phases	Pre-wash, Wash, Rinses, Spin, Delayed start.

4.2.5 Pushbuttons – LEDs and LCD

The functions of each button are defined by the configuration of the appliance.

• Button no. 1: ON / OFF

This button is always present, whatever the styling.

- Press it to turn the appliance on. The buzzer concurrently plays a melody (where enabled), the LCD display lights up (the illuminated symbols are those of the programme).
- To turn the appliance off, press the button and hold it down for approximately 1 second, after which time the buzzer plays a melody (where enabled), the LCD display and LEDs are turned off, all the options selected and any programme in operation are cancelled.

The operation of the ON / OFF depends on the configuration of the main circuit board. It can cut the appliance off from the electricity mains completely (0 Watt circuit) or set the appliance to low energy consumption mode (without 0 Watt circuit) in which case you will need to take the plug out of the socket to cut off the electricity supply completely.



Button no. 2: TEMPERATURE

This is related to the part of the LCD display in which the washing cycle temperature is shown.

The starting temperature shown on the LCD display is the one set for the programme selected.

Press this button in sequence to lower the temperature, when the lowest temperature is reached the selection will start again from the highest one available for the programme.

The temperatures available (displayed in °C) are:

95°C, 60°C, 50°C, 40°C, 30°C, 20°C, cold cycle.

the cold cycle is displayed by three dashes " - - - ".



▋▋⋓⋓᠖ ⋳⊸ᠿ₿₿

 $\mathbf{P3}$

• Button no. 3: SPIN SPEED

This is related to the part of the LCD display in which the washing cycle spin speed is shown.

The starting speed shown on the LCD display is the one set for the programme selected.

Pressing the button in sequence will reduce the speed and once the lowest selection has <u>been</u> reached, the next one is "Rinse hold"

and the relative symbol **b** lights up (if compatible with the the selected programme), this is lit even during the "Extra silent" programme.

Pressing this button again will take you back to the highest speed available for the selected programme.

The spin speeds are:

1,600-1,400-1,200-1,000-800-600-400- "Rinse Hold".

When no speed is selected, or the "Rinse Hold" cycle is selected, the LCD display shows three dashes = = =

the LCD display shows three dashes - - -



- This button is related to LED (L2), and performs the option of:
- Extra-rinse.

Press this button to enable / disable the option related to it, with the respective lighting / turning off of the LED. At the same time, the programme time is updated (via the three digits).



This button is related to LED (L3), and performs the option of:

- Time Save.

Press this button to enable / disable the option related to it, with the respective lighting / turning off of the LED. At the same time, the programme time is updated (via the three digits).

The following options can also be configured in appliances:

- Time Save: with two 2 levels, corresponding to: Daily and Super Quick. Press once for the Daily function, the relevant LED lights up, press twice for the Super Quick function, the relevant LED will remain on fixed and at the same time the three digit display will vary the cycle time.
- Stains and HOT and COLD Water are alternative options for the same button.
- When a solenoid valve for hot water is fitted, the related option is also configured.



To cancel the delayed start time, after the cycle has started, pause the washing machine using the START / PAUSE button and cancel the option.







Ρ5

4.2.6 LCD series 7

The information described below also appears on the LCD:

 Programme phases: The three icons shown have the following meanings, respectively: Wash / Prewash Rinse Spin They are lit during the selecting phase to display which phases the programme includes. During the programme the icon for the phase in progress flashes, and when the phase has ended it remains lit continuously. The same applies when the machine is in pause during the cycle. 	
 Padlock: The icon lights up when the "child lock" is on. It indicates that all the buttons are disabled to prevent children from modifying, starting or pausing the cycle; If any button is pressed while it is enabled the icons will flash. A key combination needs to be pressed to activate / deactivate it. It may be silk-screen printed on the control panel or described in the instruction manual. 	
• Door closed sensor: Lights up when the safety device stops door opening and switches off when the door can be opened. Flashes when the device is about to unlock the door.	1
 Washing programme time This appears after a washing programme has been selected. This time corresponds to the time required for the maximum wash load for each type of programme. After the programme has started, the time decreases (and is updated) minute by minute. 	8.88
 Delayed start Selected using the related button. After the START / PAUSE button is pressed, the countdown starts and the delay time decreases hour by hour, from a delay of 2 hours up to 20 hours (☞ 30' ☞ 60' ☞ 90' ☞ 2h ☞ 3h ☞ 20h ☞ 0h). During the last 2 hours, it decreases by 30 min. at a time. During the delayed start, the icon remains permanently lit. 	
• Selection incorrect Displays the flashing message "Err", for one second. When a function not compatible with the chosen programme is selected, or if the selector is turned when a cycle is in progress.	

• End of cycle	
When the cycle ends and you can open the door, the display shows a permanently lit 0.	
Stopping the machine with water in the tub, at the end of programmes with the RINSE HOLD option, is displayed by a permanently lit zero.	
The LED indicating the door remains on and the LED of the START / PAUSE button is turned off. The washing machine continues to operate even though the cycle has finished, rotating the drum once every 2 minutes.	
Alarm code	
Indicates an anomaly during operation of the machine. Simultaneously to the displaying of the code, the START / PAUSE button flashes.	
 Calculate amount of washing 	
After the washing programme has started, the dot starts to flash. The washing machine is now calculating the laundry load inside the drum thus establishing the amount of water to be loaded. When this phase is completed, the dot is lit continuously and the three digits display the programme time.	

5 BUZZER

This consists of a multi-tone beeper and starts working in the following cases:

- When the appliance is turned on and off, it plays two different musical tunes.
- When a button is pressed it emits a short "Click".
- When the cycle ends this is indicated by a special sequence of "three long beeps" repeated at intervals of 15" for a total of 2 minutes.
- In the event of an appliance malfunction, this is indicated by a special sequence of "three short beeps" repeated 3 times at 15" intervals for 5 minutes.

All the appliances are fitted with the buzzer. They leave the factory with the option enabled. Use the key combination shown below to disable it.

The volume has a factory setting which cannot be adjusted by the user.

When the buzzer is disabled (using the key combination), it only emits a short "**Click**" and the sequence of "**three short beeps**" if an alarm rings.



In order to activate or disable the buzzer simultaneously press the push buttons shown in the figure for 5 seconds, a brief acoustic signal confirms whether it has been activated or disabled.

6 DEMO MODE

A special cycle is designed to demonstrate the operation of these appliances in shops, without connecting them to the water mains:

- The door closure device is activated normally.
- All motor's low speed movements, the pulses and spin are disabled.
- The water fill solenoid valves and the drain pump are disabled.
- The display only shows set-up stage.
- (START / PAUSE is disabled), because without the door the movement cannot be seen and is, therefore, useless.

6.1 Demo mode settings

Do not start the procedure with the buttons in the combination pressed

	Series 6	Series 7
Switch on the appliance using the ON / OFF button.		Starting Decays Bit: 0,00 Bit: 0,00 Bit
Turn the selector to the third position in styling 6 models and until the third LED in the right-hand row lights up in styling 7 models.	L & V & H & A T	torony Bare Say Diamen
Press the START / PAUSE button and the nearest option button simultaneously (as shown in the figure). Hold the buttons down (approximately three or five seconds) until "dEM" flashes for a short time.		transvi de transv

6.2 Exiting DEMO mode

To quit the demo mode, unplug the appliance at the socket, because the ON / OFF button does not function.

7 DIAGNOSTIC SYSTEM

7.1 Accessing diagnostics

Do not start the procedure with the buttons in the combination pressed



In the first position, the operation of the buttons, of the related LEDs and of the groups of symbols shown on the LCD screen is checked; turn the programme selector dial **clockwise** to run the diagnostic cycle for the operation of the various components and to read any alarms (see diagnostic test).

During this phase, if any key combination is pressed (except for the one relating to diagnostics), all the combinations of options stored are deleted (Extra rinse, No buzzer, etc..) whereas for SERIES 9, the memories with the customised programmes are also deleted.

7.2 Quitting the diagnostics system

To exit the diagnostic cycle, switch the appliance off, then back on and then off again.

7.3 Diagnostic test phases

Irrespective of the type of circuit board and the configuration of the selector, after entering the diagnostic mode, turn the programme selector dial **clockwise** to perform the diagnostic cycle for the operation of the various components and to read any alarms.

Concurrently, a selector control code is shown on the LCD display, which indicates for **two** seconds the description in the last column of the table below.

(all alarms are enabled in the diagnostic cycle).

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Position 1

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User interface test	Purpose of the test:	To test operation of all the LEDs and switches.
	Components activated:	 The LEDs are turned on in sequence, as are the symbol groups of the LCD display and its backlight.
= () $=$	Behaviour:	All LEDs turn on in sequence.
		 By pressing a key the corresponding icon unit lights up.
		 The code is shown on the LCD and a beep sounds.
		All the icons on the LCD flash.
	Working conditions:	There is a control to run the test (always active).
	LCD display	01

Position 2

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Water fill to wash compartment	Purpose of the test:	To check the correct operation of the wash compartment water route.
	Components activated:	Door safety interlock Wash solenoid
	Working conditions:	 Wash solehold Door closed Water level below anti-flooding level Maximum time 5 mins.
	LCD display	Water level in the tub is displayed (mm)
i i		

Position 3

Water fill to pre-wash compartment	Purpose of the test:	To check the correct operation of the pre-wash compartment water route
	Components activated:	Door safety interlockPre-wash solenoid
	Working conditions:	 Door closed Water level below anti-flooding level Maximum time 5 mins.
	LCD display	Water level in the tub is displayed (mm)

Position 4

Water fill to conditioner compartment	Purpose of the test:	To check the correct operation of the conditioner compartment water route.
	Components activated:	Door safety interlockPre-wash and wash solenoid valves
	Working conditions:	 Door closed. Water level below anti-flooding level Maximum time 5 mins.
	LCD display	Water level in the tub is displayed (mm)

Position 5

No command	Purpose of the test:	
	Components activated	
	Working conditions	
	LCD display	C 05

Position 6

No command	Purpose of the test:	
	Components activated:	
	Working conditions:	
	LCD display	6.06

Position 7

Position /		
Heating	Purpose of the test:	To check the correct operation of the heater unit.
	Components activated:	 door fastening device. Wash solenoid, if the water in the tub is not enough to cover the heating element. Heating element.
	Working conditions:	 Door closed Water level high enough to cover the heating element. Maximum time 10 mins or up to 90°C. (*)
	LCD display	Temperature in °C measured using the NTC probe

Position 8

Leaks from the tub	Purpose of the test:	To check for any water leaks from the tub during operation.
	Components activated:	 Door fastening device. Wash solenoid, if the water in the tub is not enough to cover the heating element. Motor (anticlockwise rpm, pulse at 250 rpm)
	Working conditions:	Door closed.Water level above.The heating element
8	LCD display	Drum speed in rpm/10

Position 9		
Drain, calibration of analogue pressure switch and spin	Purpose of the test:	To check the correct operation of the spin cycle drain pump and calibrate the analogue pressure switch.
	Components activated:	 Door safety interlock Drain pump Motor up to 650 rpm then at maximum spin speed (**)
	Working conditions:	 Door closed Water level lower than anti-boiling level for spinning
	LCD display	Drum speed in rpm/10

Position 10

Drum position	Purpose of the test:	To check the correct position of the drum via DSP
	Components activated:	Drum rotation motor.door fastening device.Drum position sensor DSP
	Working conditions:	Door closed.
	LCD display	6 10

Position 11

Reading/Deleting the last alarm	Purpose of the test:	Reading/Deleting the last alarm.
	Components activated:	
	Working conditions:	
	LCD display	

- (*) In most cases, this time is sufficient to check the heating. However, the time can be increased by repeating the phase without draining the water: pass for a moment to a different phase of the diagnostic cycle and then back to the heating control phase (if the temperature is higher than 80°C, heating does not take place).
- (**) The check at the maximum speed occurs without control of the A.G.S. (Unbalancing Control Algorithm) and no garments must be inside the appliance.

8 ALARMS

8.1 Displaying the alarms to the user

When a problem arises in the appliance, which generates a "WARNING" or an "ALARM", this is displayed with three digits, where normally the remaining cycle time is represented.



The alarms displayed to the user are listed below:

- ✤ E10 Water fill difficulty (tap closed)
- ✤ E20 Drain difficulty (filter dirty)
- 🗞 E40 Door open

The alarms listed below:

Section 4: Section 4:

For its solution, the intervention of a Service engineer is required

While for the alarm:

✤ EH0 - Voltage or frequency outside normal values

It is necessary to wait for power supply voltage and / or frequency to restore normal conditions.

The alarms are enabled during the execution of the washing programme. With the exception of alarms associated with the configuration and the power supply voltage / frequency, which are also displayed during the programme selection phase.

The door can normally be opened (except where specified) when an alarm condition has occurred, on the condition that:

- The level of the water in the tub is below a certain level.
- The water temperature is lower than 55°C.
- The motor has stopped.

Certain alarm conditions require a drain phase to be performed before the door can be opened for safety reasons:

- Cooling water fill if the temperature is higher than 65°C.
- Drain until the analogue pressure switch is on empty, during a max. 3-minute interval.

8.2 Reading the alarms

The last three alarms stored in the FLASH memory of the PCB can be displayed:

- Enter the diagnostic mode.
- Irrespective of the type of circuit board and configuration, turn the programme selector knob clockwise to the tenth position and this will display the last alarm.
- To display previous alarms, press the button to the left of the START / PAUSE button in sequence (as shown in the figure)
- To return to the last alarm, press the START / PAUSE button.



8.3 Rapid reading of alarms

The last three alarms can even be displayed if the selector is not in the tenth diagnostic position or the machine is in normal operation (e.g. while a washing programme is in progress):

- Press the START / PAUSE button and the nearest option button simultaneously (as if you were entering • DIAGNOSTIC mode) for at least 2 seconds: the LCD display shows the last alarm.
- The alarm is displayed until another key is pressed. •
- While the alarm is being displayed, the appliance continues to perform the cycle or, if in the programme selection phase, it maintains the previously selected options stored in the memory.

8.4 Deleting the last alarm

It is good practice to cancel the alarms stored:

- After reading the alarm codes, to check whether the alarm re-occurs during the diagnostic cycle.
- After repairing the appliance, to check whether it re-occurs during testing.



- 1. Enter the diagnostic mode.
- Turn the programme selector clockwise to position ten.
 Press the START / PAUSE button and the nearest option button simultaneously (as shown in the figure).
- 4. Hold down the buttons (for at least 5 seconds) until the LCD display shows "E00".

N.B. With this operation all the alarms stored are deleted.

8.5 Alarm Summary Table

ALARM CODE	Description	Possible fault	Machine status / action	Reset
E11	Water fill difficulty during washing	 Tap closed. Water pressure too low. Drain pipe improperly positioned. Water fill solenoid valve faulty. Leaks from pressure switch water circuit. Pressure switch faulty. Faulty wiring. Main circuit board faulty. 	Cycle is paused with door locked.	START / RESET
E13	Water leaks	 Drain pipe improperly positioned. Water pressure too low. Water fill solenoid valve faulty. Leaks / clogging of pressure switch water circuit. Pressure switch faulty. 	Cycle is paused with door locked.	START / RESET
E21	Drain difficulty during washing	 Drain tube kinked / clogged / improperly positioned. Drain filter clogged / dirty. Faulty wiring. Pressure switch faulty. Drain pump rotor blocked. Drain pump faulty. Main circuit board faulty. 	Cycle is paused (after 2 attempts).	START ON / OFF RESET
E23	Faulty triac for drain pump	Faulty wiring.Drain pump faulty.Main circuit board faulty.	Safety drain cycle - Cycle stops with door open.	RESET
E24	Malfunction in sensing circuit on triac for drain pump	Main circuit board faulty.	Safety drain cycle - Cycle stops with door unlocked.	RESET

ALARM CODE	Description	Possible fault	Machine status / action	Reset
E31	Electronic pressure switch circuit faulty	Wiring; Electronic pressure switch.Main electronic circuit board.	Cycle stops with door locked.	RESET
E32	Calibration error of the electronic pressure switch	 Drain tube kinked / clogged / improperly positioned. Solenoid valve faulty. Drain filter clogged / dirty. Drain pump faulty. Leaks from pressure switch water circuit. Pressure switch defective. Wiring; main circuit board. 	Cycle paused.	START / RESET
E35	Overflow	 Water fill solenoid valve faulty. Leaks from pressure switch water circuit. Faulty wiring. Pressure switch faulty. Main circuit board faulty. 	Cycle interrupted. Safety drain cycle. Drain pump continues to operate (5 min. on, then 5 min. off. etc.).	RESET
E38	Internal pressure chamber is clogged (water level does not change for at least 30 sec. of drum rotation)	Motor belt broken.Pressure switch hydraulic circuit clogged.	Heating phase is skipped.	RESET

ALARM CODE	Description	Possible fault	Machine status / action Machine status	Reset
E41	Door open	 Check whether the door is closed properly. Faulty wiring. Door safety interlock faulty. Main circuit board faulty. 	Cycle paused.	CLOSE THE DOOR
E42	Problems with door lock	 Faulty wiring. Door safety interlock faulty. Electrical current leak between heating element and ground. Main circuit board faulty. 	Cycle paused.	START / RESET
E43	Faulty triac supplying power to door delay system	Faulty wiring.Door safety interlock faulty.Main circuit board faulty.	Safety drain cycle. Cycle blocked.	RESET
E44	Faulty "sensing" of door delay system	Main circuit board faulty.	Safety drain cycle. Cycle blocked.	RESET
E45	Faulty sensing by door delay system triac	Main circuit board faulty.	Safety drain cycle. Cycle blocked.	RESET
			-	
E51	Motor power triac short-circuited	Faulty wiring.Motor faulty.Main circuit board faulty.	After 5 attempts, cycle blocked with door unlocked.	ON / OFF RESET
E53	"Sensing" faulty triac motor. Input voltage to microprocessor faulty	Main circuit board faulty.	Cycle interrupted.	RESET
E54	Motor relay contacts sticking (high voltage level when the relay switches to OFF)	 Current leakage from the motor. Current leakage from the cabling. Main circuit board faulty. 	Cycle blocked with door locked after 5 attempts.	RESET

ALARM CODE	Description	Possible fault	Machine status / action	Reset
E61	Insufficient heating during the washing phase	 Faulty wiring. NTC probe for wash cycle faulty. Heating element faulty. Main circuit board faulty. 	The heating phase is skipped.	START / RESET
E62	Overheating during washing phase (temperature higher than 88°C for more than 5 min.)	 Faulty wiring. NTC probe for wash cycle faulty. Heating element faulty. Main circuit board faulty. 	Safety drain cycle. Cycle stops with door open.	RESET
E66	Heating element power relay faulty (inconsistency between sensing and relay status)	Main circuit board faulty.	Safety water fill. Cycle stops with door closed.	ON / OFF RESET
E68	Earth leakage	Earth leakage between heating element and earth.	The heating phase is skipped.	START / RESET
E69	Heating element interrupted	 Faulty wiring. Heating element for washing interrupted (thermal fuse open). Main circuit board faulty. 		START ON / OFF RESET
E6A	Heating relay sensing faulty	Main circuit board faulty.	Cycle stops with door locked.	RESET
E6H	Heating element power relay faulty (inconsistency between sensing and relay status)	Faulty wiring.Earth leakage between heating element and earth.Main circuit board faulty.	Safety water fill. Cycle stops with door closed.	ON / OFF RESET

ALARM CODE	Description	Possible fault	Machine status / action	Reset
E71	NTC probe for wash cycle faulty (short-circuited or open)	Faulty wiring.NTC probe for wash cycle faulty.Main circuit board faulty.	The heating phase is skipped.	START / RESET
E74	NTC probe for wash cycle improperly positioned	 Faulty wiring. NTC probe for wash cycle improperly positioned. NTC probe faulty. Main circuit board faulty. 	The heating phase is skipped.	RESET
				[]
E83	Error in reading selector	Main circuit board faulty.Incorrect configuration data.	Cycle cancelled.	START / RESET
E86	Selector configuration error	 Incorrect configuration of display board. 		START ON / OFF

RESET

ALARM CODE	Description	Possible fault	Machine status / action	Reset
E91	Communication error between main PCB and display board	Faulty wiring.Control / display circuit board faulty.Main circuit board faulty.		RESET
E92	Communication inconsistency between main PCB and display board (incompatible versions)	 Incorrect control / display board. Incorrect PCB (does not correspond to the model). 	Cycle blocked.	ON / OFF
E93	Appliance configuration error	Main circuit board faulty.Incorrect configuration data.	Cycle blocked.	ON / OFF
E94	Incorrect configuration of washing cycle	Main circuit board faulty.Incorrect configuration data.	Cycle blocked.	ON / OFF
E97	Inconsistency between programme selector and cycle configuration	Main circuit board faulty.Incorrect configuration data.	Cycle blocked.	RESET
E9C	Display board configuration error	Display board faulty.		START ON / OFF RESET
E9F	Communication error between main board and display board	Faulty wiring.Display board faulty.Main board faulty.		ON / OFF
EA1	No drum position signal made.	 DSP sensor faulty. Transmission belt broken. Main circuit board faulty. Faulty wiring. 	Drum positioning cycle cancelled.	START / RESET
EA6	No signal from the DSP during motor activation	 DSP sensor faulty. Transmission belt broken. Main circuit board faulty. Faulty wiring. 	Cycle paused.	START RESET
		- Foulty wiring	Cycle stops with deer lacked	
ECI	Electronically controlled valve blocked with operating flow meter	 Solenoid valve faulty / blocked. Circuit board faulty. 	Drain pump continues to operate (5 min. on, then 5 min. off. etc.).	RESET
EC4	AGS current sensor faulty	Faulty wiring.Main board faulty.	Spin speed reduced to safety speed.	RESET

ALARM CODE	Description	Possible fault	Machine status / action	Reset
EF1	Drain filter clogged (drain phase too long)	Drain filter clogged / dirty.Drain hose blocked / kinked / too high.	Warning displayed at the end of cycle.	START / RESET
EF2	Overdosing of detergent (too much foam during drain phases)	 Excessive detergent dosing. Drain hose kinked / blocked. Drain filter clogged / dirty. 	Warning displayed after 5 attempts or by the specific LED.	RESET
EF3	Aqua control system intervention	Water leaks onto base frame.Aqua control device faulty.	Appliance drains.	ON / OFF RESET
EF4	Water fill pressure too low, no signal from flow meter and electronically controlled valve is open	Tap closed.Water fill pressure too low.		RESET
EF5	Unbalanced load	Final spin phases skipped.		START / RESET
EF6	Reset	If it continues, replace the main board		

EH1	Power supply frequency of appliance outside the limits	Problem with the power supply network (incorrect / disturbed).Main circuit board faulty.	Wait for nominal frequency conditions.	ON / OFF
EH2	Supply voltage too high	Problem with the power supply network (incorrect / disturbed).Main circuit board faulty.	Wait for nominal. voltage conditions.	ON / OFF
EH3	Supply voltage too low	Problem with the power supply network (incorrect / disturbed).Main circuit board faulty.	Wait for nominal. voltage conditions.	ON / OFF
EH4	0 Watt relay malfunction	Main circuit board faulty.		ON / OFF RESET
EHE	Inconsistency between FCV relay (in the main board) and safety "sensing" circuit	Faulty wiring.Main circuit board faulty.	Safety drain cycle. Cycle stops with door open.	RESET
EHF	Safety sensing circuit faulty (wrong input voltage to microprocessor)	Main circuit board faulty.	Safety drain cycle. Cycle stops with door open.	RESET
9 OPERATING TIME COUNTER

Using a specific procedure, the operator can display the total operating time for the appliance, which is counted from the moment it is first switched on.

- The unit can count up to a maximum of 6,550 hours of operating time.
- Only the operating time of normal programmes (and not diagnostic cycles) is counted
- The <u>actual operating time</u> for the cycle is counted (which does not include pauses, delayed start time, rinse hold time and soaking phases).
- The precision of the counter is 30 seconds per programme.
- Only whole <u>hours of operation</u> are counted (1hr and 59 min = 1hr).

9.1 Reading the operating time

Do not start the procedure with the buttons in the combination pressed

	Series 6	Series 7
Switch on the appliance using the ON / OFF button.		Strange Strange Strange Strange
Turn the selector in a clockwise direction to position five.	Runny 40 3 ds. 10 3 ds. 10 	
Press the START / PAUSE button and the nearest option button simultaneously (as shown in the figure). Hold the buttons for approximately 5 seconds. The display shows the operating hours.		

9.2 Display of total operating time

This time is displayed with a sequence of two digits at a time: the first two digits indicate thousands and hundreds, the second two digits indicate tens and units.

For example, if the operating time is 6,550 hours, the display will show the following sequence:

Phase 1 \rightarrow	Phase 2 \rightarrow	Phase 3 $ ightarrow$	
For <u>two seconds</u> It displays: Hr	For <u>two seconds</u> , the following digits are displayed: ∜ thousands (6) ∜ hundreds (5)	For the next two seconds the following digits are displayed:	

At the end of phase three (after the tens and units are displayed), the cycle is repeated. To return to normal mode, either: switch the appliance off or press a button or turn the selector knob.

9.3 Description of options

9.3.1 Rinse hold

- During the cycle the intermediate rinses and spins are performed.
- Stops the appliance with water in the tub before the final spin cycle.
- To drain the water, simply press the START / PAUSE button to perform the drain phase and the spin cycle.

9.3.2 Pre-wash

- Adds a pre-wash phase at the start of the cycle with water heating to 30°C (or cold, if selected).
- In COTTON and SYNTHETICS cycles, performs a short spin before passing on to the washing phase.
- This option cannot be selected for WOOL and HAND WASH cycles.

9.3.3 Pre-wash

- Adds a pre-wash phase with heating to 30°C (or cold, if selected) plus 30' hold with HAND WASH movement.
- Completes the cycle.

9.3.4 Stains

- Adds a 5-minute motor movement phase after heating to 40°C.
- Water flow to the pre-wash / stains compartment to introduce the special stain-removal product.
- This option cannot be selected for WOOL and HAND WASH cycles.

9.3.5 Super rinse

- Adds two rinses to the COTTON cycle, one to the SYNTHETIC FABRICS DELICATES cycles.
- Eliminates the spin at the end of washing.

9.3.6 No spin

- It eliminates <u>all</u> the spin phases.
- It adds three rinses to the COTTON CYCLE and one to the SYNTHETIC FABRICS cycle.

9.3.7 Daily

 Modifies the structure of the COTTONS – SYNTHETICS – DELICATES cycles to obtain good washing performance in a short space of time.

9.3.8 Super quick

- Modifies the structure of the wash phase of the COTTONS – SYNTHETICS – DELICATES cycles by half a load.

9.3.9 Delayed start time

- Adds a pause before the start of the programme. The delay time is displayed on the three digits.
- See page 12 series 7, page 20 series 8, page 28 series 9.
- To start the cycle immediately after the countdown to the delayed start has already begun:
- Press the START / PAUSE button, cancel the delay time by pressing the relevant button, then press START / PAUSE again.

10 TECHNICAL CHARACTERISTICS

10.1 Construction



- 5. Filter.
- 6. Right and Left counterweights.
- 7. Washing unit suspension springs.
- 8. Drain pump.
- 9. Pressure chamber.

- 13. Upper cover.
- 14. Detergent dispenser.
- 15. Water dispenser.
- 16. Solenoid valves.
- 17. Air Break.
- 18. Washing unit.

- 22. DSP.
- 23. Heating element.
- 24. Main electronic circuit board.
- 25. Control panel.

10.2 Detergent dispenser

10.2.1 Detergent dispenser

Before entering the tub, the cold water passes through the detergent dispenser picking up the detergent inside it. This dispenser is split into 3 compartments marked with the symbols:



Wash (dispenser 1)

Pre-wash (dispenser 3)

Fabric conditioner (dispenser 2)





- 1. Detergent dispenser.
- 2. Fabric softener dispenser.
- 3. Pre-wash detergent dispenser.

10.2.2 Working principle of water dispenser.

- Pre-wash

During the pre-wash phase the right solenoid valve is activated, the water coming from the load pipe passes through the pressure reducer and then to the water dispenser, which then sends the water into the left dispenser picking up, if there, the detergent needed for the pre-wash.

- Wash

During the washing phase the left solenoid valve is activated, the water coming from the load pipe passes through the pressure reducer and then to the water dispenser, which then sends the water into the right dispenser picking up the detergent needed for washing.

- Fabric softener

In some programmes the fabric softener in the central dispenser is picked up.

In order to do this both solenoid valves are put into action, the water coming simultaneously out of the right and left side of the distributor is directed into the central dispenser containing the fabric softener.



10.3 Washing unit

WASHING UNIT			
Tuno	Load capacity (cottons)		
туре	max.		
C4	6 kg	42 litres	

The washing unit is made up of:

A stainless steel drum (4) inserted inside a carboran tub (5) with a welded cover (3).

2 counterweights are positioned to the sides (2 and 6) needed to reduce the swinging caused by the clothes during washing.

The drum is held in position by 4 bearings fitted to the tub and held by a support (1).

The washing unit is held suspended by two spiral springs (7) fitted to the back panel, the swinging is muffled by two shock absorbers (8) one to the front and one at the back of the tub and fitted to the base frame.



The drum inserted in the washing unit is made up of 2 flanges (9) clamped to a perforated cylinder (14) with an open part (inlet) and in correspondence with the inlet there are 2 tilted lids (13) fitted to this cylinder using 2 pivots (12).

Inside the drum we can find 3 spokes 2 the same (10) and one bigger and heavier (11) positioned at 180° from the inlet, the latter serving to compensate the weight of the 2 lids.



10.4 Water circuit

10.4.1 OKO version drain circuit

- 1. Pre-filing pipe.
- 2. Drain pump.
- 3. Drain pipe.
- 4. Filter unit tub pipe containing the sphere.
- 5. Pressure chamber.
- 6. Filter unit amassed in the base frame.



10.5 Electronic control

The electronic control is made up of:

- 1. Control / display circuit board.
- 2. Main electronic circuit board.



The control / display PCB contains: the selector, to select the wash programme, the LCD screen to view information relating to the programme; the buttons to adjust the temperature, the spin speed and if necessary select an option, the START / PAUSE button and lastly the ON / OFF button.

The commands received by the display board (by turning the selector dial, selecting an option, etc...) are sent to the main circuit board, which powers all the electrical components (cold and hot water solenoid valve - where featured, motor control board - Inverter, drain pump, circulation pump - where featured, heating element, door safety interlock, drum light).

- It controls the level of water via the analogue pressure switch.
- It controls the state of the door.
- It controls the speed of the motor.
- It controls the temperature of the washing water via the NTC probe inserted in the heating element.
- It controls the voltage and frequency of the electricity supply, making sure they are close to nominal values.
- It controls the position of the drum, via the DSP sensor.
- It controls the flow of water through the solenoid valve via the flow meter.

It simultaneously controls their functioning to guarantee the correct performance of the washing cycle.

10.5.1 Connecting electric parts



11 ELECTRICAL COMPONENTS



When replacing any of the components, please refer to the code shown in the list of spare parts relating to the appliance being repaired.

11.1 Anti-disturbance filter

This device is connected to the electricity power line input of the appliance and avoids the emission of radio frequency disturbance in the electricity mains. It is incorporated into the main board.

1. Main circuit board



11.2 Display board

The main circuit board (1) supplies the power supply voltage to the control / display board (12).

Turn the selector dial to select the programmes, press the buttons to choose the options and press the START / PAUSE button to start or pause the appliance.

The buzzer - where featured - is powered by the display board.

1. Main circuit board

11. Display board



11.3 Drain pump



When replacing the pump, please refer to the code shown in the list of spare parts relating to the appliance.

11.3.1 General characteristics

- 1. Wheel
- 2. Rotor
- 3. Stator



The pump, which drains the water at the end of the various washing cycle phases, is centrifugal and is actuate by a synchronous motor.

The rotor consists of a permanent magnet and the direction of rotation can be either clockwise or anticlockwise. It can turn by approximately a quarter of a revolution without turning the wheel. Consequently, if a foreign body is stuck in the wheel, the rotor can perform small movements clockwise and anticlockwise until the foreign body is released.

The flow rate of these pumps is approximately 18÷20 I / min, and the maximum head is 90 cm. above ground level. Fitted with overload cut-out.



Synchronous pumps, when powered on empty (disconnected from the water circuit), may not start in some cases because their very construction makes them need an antagonist torque on the wheel to allow the rotor to move in one of the two directions.

The pumps should therefore only be tested once fitted to the appliance, after a little water has been filled.

The drain pump is powered by the main circuit board through a triac, as follows:

- ✤ For a pre-determined period (and an alarm might be displayed see table of alarms).
- Until the electronic pressure switch closes on empty, after which the pump is actuated for a brief period or passes to the subsequent phase.
- 1. Main circuit board
- 12. Aqua control sensor
- 13. Drain pump



11.4 Water control

The Aqua control is a sensor placed touching the bottom of the appliance which detects any water leaks inside the washing machine and powers the drain pump (not only during normal operation but also when the appliance is turned off but plugged in).

In the bottom of the washing machine there is a <u>plastic bottom</u> that forms a container. This collects any water leakage (from the tub, from the pipes, etc.), which flows into the area in which the float is positioned (made of polystyrene). In the presence of water this lifts up and triggers the micro switch, which powers the drain pump.

When it is triggered, the LCD display shows an ALARM (if the machine is on). See table of alarms.



11.5 Heating element



- When replacing the heating element, please refer to the code shown in the list of spare parts relating to the appliance.
- It is strictly forbidden to tamper with the heating element in any way! (e.g. changing the NTC probe, etc...)



- 1. NTC probe
- 2. Heating element



The heating element is hardened, that is, inserted into a stainless steel water proof tubular case. It is powered by two relays (K1, K2) situated in the circuit board. It is fitted with two thermal fuses which trip if the temperature of the heating element exceeds the values for which they were calibrated.

(In the event of a fault an alarm will be displayed - see table of alarms.)

- 1. Main circuit board
- 9. Heating element



- When replacing the heating element, please refer to the code shown in the list of spare parts relating to the appliance.
 - It is strictly forbidden to tamper with the heating element in any way!!! (e.g. changing the NTC probe, etc...)



- 1. NTC heating element
- 2. Metal capsule
- 3. Terminals
- 4. Plastic casing



An NTC type probe is used to control the washing temperature: it is built in such a way that its internal resistance decreases as the temperature rises. This drop in resistance is detected by the electronic control which, when the desired temperature is reached, disconnects the heating element.

The temperature of the water is controlled by the circuit board by means of an NTC probe incorporated in the heating element.

- 1. Main circuit board
- 4. NTC probe



In the event of a fault (short-circuit or stoppage) an alarm will be displayed - see table of alarms.

11.7 Analogue pressure switch

11.7.1 General characteristics

The electronic pressure switch is an analogue device that controls the water level in the tub, used in models with electronic control system, and it is directly connected to the main PCB.

- 1. Small pipe
- 2. Core
- 3. Oscillating coil



The pressure switch is connected via a pipe to the pressure chamber.

When water is introduced into the tub, this creates a pressure inside the hydraulic circuit that causes the membrane to change position. This in turn modifies the position of the core inside the coil, thus changing the inductance and the frequency of the oscillating circuit.

The PCB recognises how much water has been introduced into the tub according to the frequency.

- 1. Main circuit board
- 3. Analogue pressure switch



Operating frequency variation according to the quantity of water in the tub.

In the event of a fault an alarm will be displayed - see table of alarms.

11.8 Door safety interlock

11.8.1 Delayed opening safety device.

The door delay safety device ensures that while the tumble-dryer is working normally, it is impossible to open the door for safety reasons and ensures that at the end of the wash cycle the door can only be opened after a set time.



After pressing the START / PAUSE key a pre-established current passes through the bimetallic PTC (1) which becoming misshapen causes the lock lever (2) to move, stopping the nib lock runner from moving.

At the end of the programme when the power supply to the bimetallic PTC (1) is disconnected a certain amount of time is needed to allow it, previously misshapen, to return to its initial rest position thus unlocking the nib lock runner.

11.9 Universal motor

- 1. Main circuit board
- 2. Door safety interlock
- 7. Tachometric generator
- 8. Motor





11.9.1 AGS

AGS is the abbreviation for the Italian words "Algoritmo di Gestione dello Sbilanciamento" (Algorithm of Unbalance management).

It is a complete procedure for the distribution of the laundry in the drum, limiting the static residual unbalance and guaranteeing an effective spin phase in an axis subsequently avoiding excessive vibrations in the washing machine.

AGS works properly in all washing machines fitted with a speed sensor and a torque sensor.

The tachometer fitted to the motor sends out the speed signal.

Low speed

As far as the torque sensor is concerned on the Electronic EWM10 platforms, we have a motor voltage sensor integrated into the main board that allows us to have an electric power estimate.

Then, via the motor's efficiency (deducted from a motor load table), we can obtain the mechanical power and lastly the torque signal:

Laundry arrangement



The AGS control is carried out before each spin and it aims to achieve the following:

- Measure the inertia moment.
- Measure the static unbalance.
- Control the distribution of the laundry load so that the level of static unbalance is below a specific threshold.
- The dynamics of the unbalance in order to limit the wash unit swings.
- The calculation of the maximum spin speed with the measured static unbalance.

When all the following conditions are in place, we have the right condition to ensure that the spin can start.

In this graph we can see that after a short unravelling phase we move immediately on to a phase where the drum spins at a variable high speed in order to place the laundry uniformly across the surfaces of the drum.

Once this phase is complete we have the ideal condition for starting the spin; firstly however before moving on to the maximum spin speed required by the kind of pre-selected programme, we still have one small phase where the unbalancing is once again checked.



11.10 DSP drum positioning device (Drum-Self-Position)

The DSP or Drum Self Position is an electronic device for putting the drum in the right position so that once the wash cycle is finishes the 2 load lids are in the upper part of the washing machine so that the person operating it does not have to rotate the drum manually.



11.10.1 DPS operating control

- Power the DPS circuit between the points +5 V and Mass (GND) with a voltage of 5 V.
- Position a 4.7 KΩ element between the OUT points and the mass (GND).
- Use the voltmeter to measure the voltage in the element ends (V+ V- points).





11.11 Solenoid valves



This component introduces water into the detergent dispenser and is controlled electrically by the main circuit board via Triac. The level of water in the tub is controlled by the analogue pressure switch.

- 1. Water inlet
- 2. Solenoid valve body
- 3. Filter
- 4. Flow reducer
- 5. Coil
- 6. Spring
- 7. Moving core
- 8. Rubber
- 9. Membrane
- 10. Water outlet



11.11.1 Operating principle

When idle, the core, pushed by a spring, keeps the central hole of the membrane closed and so the latter hermetically seals access to the water inlet duct.

When the coil is powered, the core is attracted, releasing the central hole of the membrane. Consequently the valve opens.

- 1. Main circuit board
- 2. Door safety interlock
- 6. Pre-wash solenoid
- 7. Wash solenoid
- 8. Steam solenoid valve
- 9. Hot water solenoid



11.11.2 Problems relating to the solenoid valves

• Mechanical jamming of the solenoid valve

The solenoid valve may jam open without being actuated (which will cause flooding if the pressure switch controlling the water level does not trip). If this occurs, the electronic control system (which continuously monitors the flow sensor), starts the drain pump and simultaneously displays an ALARM.

• Low water pressure

If the flow sensor does not generate a signal during the water fill phases, even though power is being supplied to the solenoid valve, the cause of this condition may be a closed water tap or clogged filter on the solenoid valve (with ensuing low water pressure). If this occurs, only a WARNING will be displayed and the cycle will continue for five minutes, after which time an ALARM will be signalled.

12 DIAGRAMS

12.1 WM diagram with UNIVERSAL MOTOR EWM



12.2 Key to diagram

	Appliance electrical components		PCB components
1.	Main electronic circuit board	DRAIN_YTY	Drain pump triac
2.	Door safety interlock	DOOR_TY	Door interlock triac
3.	Pressure switch	PWELT_TY	Pre-wash solenoid triac
4.	NTC (washing)	WELV_TY	Wash solenoid triac
5.	Pre-wash solenoid	MOTOR_TY	Drum rotation motor triac
6.	Wash solenoid	K1	Heating element relay
7.	Tachometric generator (motor)	K2	Heating element relay
8.	Motor	К3	Clockwise drum rotation motor
9.	Heating element	K4	Anti-clockwise drum rotation motor
10.	DSP	K5	Half-field relay
11.	Display board		
12.	Aqua control sensor		
13.	Drain pump		



Before intervening on the equipment place a protection above the drum in order to prevent small parts falling inside the tub.

13.1 Control panel

13.1.1 Dismantling

- Insert from one side then another, a screwdriver into the side slits as shown in the figure.
- Taking care not to ruin the paint work, lever downwards in order to slightly widen the control panel until you unfasten the clips that hold it on.
- Lift it up gently and move it towards the back.



13.1.2 Assembly

- Introduce the runner pivots located on the control panel into the rails found on the sides of the washing machine.
- Rotate it forwards.
- Press the control panel forwards until it is completely hooked on.







13.2 Control circuit

After opening the control panel, we can remove the control circuit board.

• Disconnect the connectors that link the control circuit board to the main board.



- Unscrew the screws holding on the control panel board.
- You do not need to remove the screws marked with that hold the cover on the board.

13.3 Key spring and light diffuser

Once the board has been removed we can reach the key spring and led light diffusers.

• Remove the key spring and led light diffuser releasing them from the clips that lock them on.

13.4 Programme selector knob

Before refitting the board we recommend you remove the knob to make it easier to insert the pivot.

- With the aid of a screwdriver press the three locking clips on the know cover inwards.
- Simultaneously pull the knob cover until it is completely removed.





13.5 Cover

- Move the two hinge pivots inwards until they have been completely removed.
- Lift up the cover and remove.



13.6 Water dispenser

- Remove the detergent dispenser.
- Remove the control panel.
- Open the two clamps using a screwdriver, that block the pipes carrying water from the solenoid valves to the water dispenser.
- Disconnect the pipes that carry the water from the solenoid valves to the water dispenser and the small service pipe if relevant.
- Release the water dispenser and remove it.





13.7 Sides

Removing the sides you can access all various parts of the washing machine.

- Loosen the screws that secure the sides to the back panel.
- Move the panels to the back of the washing machine in order to release them from the upper rails shown in the figure.





13.8 Electronic pressure switch

- Remove the left side panel.
- Release the pipe that connects the pressure chamber to the pressure switch.
- Use a screwdriver to release the pressure switch fastening clips and remove it.



When replacing anything, please refer to the code shown in the list of spare parts relating to the appliance being repaired.



13.9 Solenoid valves

- Remove the flexible water flow pipe making sure firstly that you have closed the water low tap.
- Remove the control panel.
- Open the two clamps using a screwdriver, that block the pipes carrying water from the solenoid valves to the water dispenser.
- Disconnect the pipes that carry water from the solenoid valves to the water dispenser.





- Press the stop tabs with a screwdriver.
- Rotate the whole solenoid valve unit until it has been disconnected.





13.10 Air break

- With the help of a screwdriver, loosen the clamp locking the air break inlet pipe in position, and remove the pipe.
- Repeat the operation on the outlet pipe.
- Release the pipe fastening clamp from its base.
- Unfasten the pivots that fasten the air break to the structure.
- Remove the filter pulling it upwards.



13.11 Main board

- Remove the right side panel.
- Unscrew the two screws on the back part of the equipment and the side screws that lock the board support to the back panel.
- Disconnect the mass connections located on the frames to make it easier to remove the board.

- Gently lift the whole board unit in order to release it and remove it.
- Unfasten the clips using a screwdriver and open the connector protection cover.
- Disconnect all the connectors and remove the board.



When replacing the board, please refer to the code shown in the list of spare parts relating to the appliance.

When reinserting the connector protection cover firstly insert the back part first.





13.12 Front panel



Before removing the frontal piece place a support under the motor in order to make the operation easier.

- Remove the two side screws that hold the frontal piece on to the inlet.
- Remove the two side screws that hold the frontal piece to the base frame.
- Remove the two internal screws that hold the frontal piece to the base frame.
- Gently lift the inlet and remove the frontal piece.





13.13 Door Lock

- Open the laundry loading cover.
- Remove the side panels.
- Remove the frontal piece.
- Release the wiring from the cable tray.
- Remove the door lock fastening screws.
- Move leftwards towards the door lock unit until it has been fully released.
- Disconnect the connector.

In order to re-assemble the door lock carry out the operations in reverse.



13.14 Base board

- Remove the left and right panels.
- Remove the transport roll.
- Insert a screwdriver into the points indicated by the arrows starting from a side one.
- Lever with the screwdriver and simultaneously rotate the base board downwards.
- Repeat this operation on all three points.

In order to refit the base board

• Insert the base and rotate the base board in order to fully insert the three fastening clips.

13.15 Transport roll

- Remove the right side.
- Slightly tilt the washing machine to the left.
- Release the transport roll using the screwdriver and remove it by pushing downwards.





13.16 Bellow seal

- Remove the left and right sides.
- Remove the support wiring.



• Cut the upper and lower cutting ring with a pair of pliers.



- Remove the bellow taking care not to ruin the 2 bases.
- Grease the bellow again in the fastening area to make assembly easier.



Start re-assembling the bellow by inserting the lower • part first.



Then insert the upper part. •



Check that the bellow is inserted properly by checking that the reference notches are positioned properly.

External right and left sides.

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Inside frontal zone.

- Insert the blocking rings.
- Tighten them initially with your hands then block them with the aid of a pair of pliers.



13.17 Inlet

- Removing the cover.
- Remove the detergent dispenser.
- Remove the control panel.
- Cut the upper cutting ring with a pair of pliers.
- Release the bellow from the upper side.



- Remove the water dispenser.
- Remove the electronic pressure switch.
- In the models with an air break, remove the pipe that connects it to the solenoid valves and the fastening clamp that holds the pipe to the outlet.
- Lift it up in order to release the air break unit with the output pipe connected.
- Remove the solenoid valve unit.





Before removing the front springs place a support under the motor to make the operation easier.

• Release the front right and left springs.


• Remove the 2 right screws and the 2 left screws that fasten the outlet to the column and back panel.



- Unscrew the 2 back screws.

- Gently lift the outlet from the back part.
- Push it towards the back panel to free the front part held to the base by the fasteners.
- Disconnect the door lock.



13.18 Counterweights

13.18.1 Right counterweight



The right counterweight weighs around 10 kg so take care when removing it.

Dismantling.

- Remove the right side panel.
- If there is an aluminium frame remove the 2 screws that hold the counterweight to it.
- Remove the 4 screws that hold the counterweight.

Re-fitting.

- Before re-fitting the counterweight clean out any old silicone from the screws and holes and reinsert the new silicone in the holes where the screws will be inserted.
- Place the counterweight and screw in the screws before the silicone has solidified.



13.18.2 Left counterweight



The left counterweight weighs around 13 kg so take care when removing it.

Dismantling.

- Remove the left side panel.
- If there is a spray pipe, slacken the clamp and remove it.
- If there is an aluminium frame remove the 2 screws that hold the counterweight to it.
- Remove the 4 screws that hold the counterweight.

Re-fitting.

- Before re-fitting the counterweight clean out any old silicone from the screws and holes and reinsert the new silicone in the holes where the screws will be inserted.
- Place the counterweight and screw in the screws before the silicone has solidified.
- Reconnect the spray pipe if there is one.



13.19 Shock absorbers

• Remove the left and right sides.

Front shock absorber



- Release the brass stop plugs positioned above and under each shock absorber.
- Remove the shock absorbers.

Rear shock absorber







13.20 Pulley

- Remove the right side panel.
- before removing the belt check and make note of the belt's position on the motor axis.
- Remove the central screws that hold the pulley.
- Extract the pulley by pulling it outwards.

• When refitting the pulley make sure that the notch on the pulley coincides with the part with no cogs on the drum axis.



13.21 Drum position sensor DSP

- Remove the right side panel.
- before removing the belt check and make note of the belt's position on the motor axis.
- Remove the pulley.
- Unscrew the 2 screws that hold the DSP.







13.22 Heating element

- Remove the right side panel.
- Remove the electric connections.
- Slacken the central screws located on the heating element (you don't have to remove the screw).



Residual water could overflow wetting the motor.

• Extract the heating element by pulling it outwards.



13.23 Drum rotation motor

- Remove the left and right panels.
- Remove the belt.
- Disconnect the mass connection and the motor power connector.
- Unscrew the screws that hold the motor.
- Remove the motor by extracting it from the left side of the equipment.



13.24 Water control sensor

- Remove the left side panel.
- Lie the equipment on its right side.
- Remove the two sensor fastening hooks using a pair of pliers.
- Disconnect the sensor and remove it.



13.25 Drain pump and circulation pump

13.25.1 Bottom lid

- Remove the left side panel.
- Lie the equipment on its right side.
- Remove the 6 screws.
- Remove the bottom lid.







Before refitting the bottom lid clean the slot runner well on the bottom of the washing machine and the slot base of the lid and fill it will silicone in order to make it fully seal-proof again.

13.25.2 Drain pump

The drain pipe is held in place by two runners and 2 clips that prevent it from withdrawing.

If the washing machine doesn't have a circulation system the drain pump will be directly inserted into the filter unit.

- Disconnect the pump connectors.
- Open the clamp that holds the pipe onto the pump outlet and remove it.
- Use a screwdriver to lower the clips that hold the pump.
- Move the pump towards the back of the machine and remove it.

If the washing machine has a circulation system the drain pump will be inserted in a specific duct where the circulation pump is also inserted.

- Disconnect the pump connectors.
- Open the clamp that holds the pipe onto the pump outlet and remove it.
- Use a screwdriver to lower the clips that hold the pump.
- Move the pump towards the back of the machine and remove it.





13.25.3 Circulation pump

The circulation pump is inserted in a specific duct where the drain pump is also fastened and it held in place by two runners and 2 clips that prevent it from withdrawing.

- Disconnect the pump connectors.
- Open the clamp that holds the pipe onto the pump outlet and remove it.
- Remove the drain pump, there is no need to disconnect it electrically nor remove the pipe connected to the outlet.
- Use a screwdriver to lower the clips that hold the pump.
- Move the pump with the whole duct towards the back of the machine and remove it.



13.26 Bearings

- Remove the right and left sides according to the bearing that you are planning on dismantling.
- Remove the central screw located in the pivot drum.
- Also remove the belt and pulley from the pulley side.
- Insert the specific tool as shown in the figure.

code 8992980018485

• Unscrew the bearing support paying attention to the threading direction and remove it.





Pay attention to the threading direction.

Right side (pulley side) unscrew in a clockwise direction



Left side unscrew in an anti-clockwise direction

13.26.1 Bearing support unit with seal ring

Pay attention to the correct position of the seal ring during assembly.

Clean the axis and slightly grease the seal ring before inserting it in the bearing support.





13.26.2 Bearing support unit with no seal ring

- Clean the axis and slightly grease the seal.
- Insert the seal making sure that the thin lip seal is positioned outwards.
- Push the seal as far as it can go.







13.27 Remove the washing unit.

- Remove the 2 left and right sides.
- Cut and remove the lower cutting ring on the bellow.
- Release the bellow from the lower side.
- If there is a spray pipe, slacken the clamp, release the clamp that holds it to the tub and remove it.
- Slide off the belt and remove the pulley.
- Remove the DSP drum positioning device.
- Remove the two left and right counterweights.
- Remove the heating element.
- Remove the drum rotating motor.
- Slacken the pipe tightening clamp in the flexible pipe and remove it.
- Disconnect the pressure switch and release the pipe on its entire route.
- Release the shock absorber pivots from the washing unit side.
- Release all the washing unit's support springs.









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