

COMPLAINT OF "DISHWASHER BLOCKED, IT DOESN'T START"**DESCRIPTION:**

Many of the returned electronic boards reported as being "dishwasher blocked, it doesn't start". But when tested by the Factory, they have no other evident fault.

This can occur when the Customer, after having programmed the dishwasher and closed the door, doesn't hear any operating noise and thinks that the dishwasher is blocked.

If the electronic board detects a fault value from a sensor of the dishwasher at the start of the cycle, after 10 seconds of draining, it performs a check of all sensors for a period between 3 and 5 minutes, in which no single component is activated.

After the control, the dishwasher performs a drain phase that starts the program previously set.

SOLUTION:

If a report of a "dishwasher blocked, it doesn't start" is received, please suggest to the Customer to wait 5 minutes, after which the program should return to normal, as this may well be the only issue with the dishwasher.

NOTE:

Reset the program during the diagnostic test only postpones the test at the next cycle.

MODELS INVOLVED:

911 519 xxx	911 619 xxx	911 919 xxx	911 979 xxx
911 529 xxx	911 629 xxx	911 929 xxx	911 989 xxx
911 539 xxx	911 639 xxx	911 939 xxx	
911 549 xxx	911 649 xxx	911 949 xxx	
	911 659 xxx	911 959 xxx	

REVISION:

Revision	Date	Description
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