

COMPLAINT OF “NOT ABLE TO SET PROGRAMMES”

DESCRIPTION:

Many of the returned electronic boards reported as being ‘dead’. But when tested by the Factory, they are still on their “Drying” phase with no other evident fault.

This can occur when the Customer, thinking the programme is finished due to the dishwasher being quiet, opens the door before the “end of programme” indication has occurred (either an end led illuminated or bleeper etc).

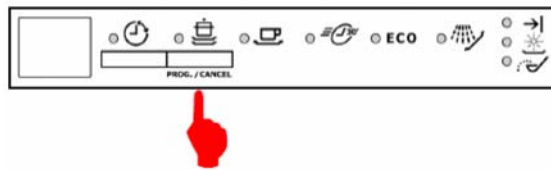
Upon trying to start the dishwasher again for another washing cycle, there is still unused time outstanding on the programme so it will not respond.

SOLUTION:

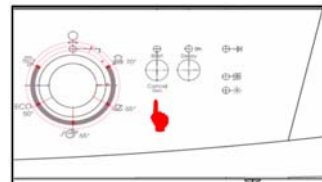
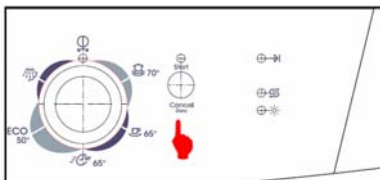
If a report of a “dead” or non-programmable dishwasher is received, please suggest to the Customer or try a manual reset to clear the programme first, as this may well be the only issue with the product.

Press and hold the Cancel / Reset button for 3 seconds

- **EDW503** (Example of Built-In control panel)



- **EDW500** (Example of Free-Standing control panel)



MODELS INVOLVED:

911 519 xxx	911 619 xxx	911 919 xxx
911 529 xxx	911 629 xxx	911 929 xxx
911 539 xxx	911 639 xxx	911 939 xxx
911 549 xxx	911 649 xxx	911 949 xxx

REVISION:

Revision	Date	Description
00	01/2011	Document issued