

ALARMS E51 E62 ON HEAT PUMP TUMBLE DRYER

DESCRIPTION:

In some cases users have noted alarms E50 and E60 on opening the door after selecting the drying program, or during the normal drying cycle.

When entering the diagnostics function it can be noticed that these alarms are specifically E51 (Motor power supply Triac shortcircuit) and E62 (Faulty heating unit power supply relay) and that the lamp inside the drum stays turned off, if there is a lamp.

MODELS INVOLVED:

This problem relates to all the heat pump tumble dryers that use ENV06 electronic boards, regardless of whether or not they have LCD.

To make it easy to understand, the figure shows the error on a machine with a small LCD.



SOLUTION:

Update the software using the special DAS equipment. If you do not have suitable equipment, change the main electronic board, referring to the spare parts catalogue.