

# SERVICE MANUAL

# **TUMBLE DRYERS**





		Condenser dryer
© Electrolux Italia S.p.A.	Publication number	with heat pump
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SOI		
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# 1 Introduction

## 1.1 Purpose of this manual

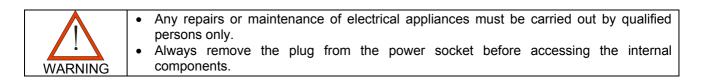
The purpose of this Service Manual is to provide service engineers who already have basic experience in repairing clothes dryers with additional technical information concerning condenser dryers with electronic control systems.

The electronic control system consists of a main circuit board with a built-in selector and - on some models - a liquid-crystal display (LCD). These components are supplied already assembled and tested by the manufacturer.

This Service Manual describes the following:

Technical characteristics Control panel Description of operation Structural characteristics Electrical components and circuit diagrams Diagnostics Alarms Accessibility

## 1.2 Caution



#### 1.3 Installation

The appliance must be installed on a perfectly flat, level surface in order to ensure that the condensation produced during the drying process is ducted correctly to the special canister.

The feet should never be removed. There must always be a space between the bottom panel of the dryer and the floor in order to prevent possible overheating.



If the appliance is laid on its side for maintenance or repairs, wait for  $\frac{1}{2}$  hour before operating it again.

# 2 Technical characteristics

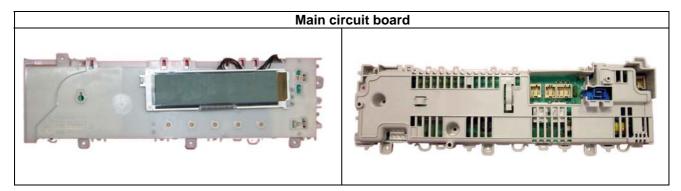
## 2.1 Technical data

		height: 8	35 cm	
Dimensions	-	width: 6	60 cm	
		depth: 5	58 cm	
Voltage	-	volts: 2	220-240	
Voltage	-	Hz: 5	50/60	
Number of keys		7		
Number of LEDs		1 Start/Pause		
Type of display panel	-	small LCD on TC2 models		
Type of display parter	-	large LCD on TC3 models		
Acoustic signalling device		built-in buzzer on circuit board		
Serial port		DAAS-EAP communications protocol up to 230400 baud		
Programme selector		15 positions with integrated ON/OFF button		
Drying system		condensation of humidity with heat exchanger		
Humidity control		conductimetric sensor		
Motor		single-phase asynchronous with capacitor		
Heating unit		heat pump		
Gas for heat pump	-	R134a 270g		
Temperature control	-	NTC sensor		
Capacity of canister	-	4 litres approx.		
Canister fill pump	-	with synchronous motor		

## 2.2 Circuit boards

The electronic control system consists of a main circuit board with a built-in selector and - on some models - a liquid-crystal display (LCD). These components are supplied already assembled and tested by the manufacturer.

The boards shown in the figures below may differ slightly from those actually fitted to the appliance.



# 3 Control panel

## 3.1 Stylings



## 3.2 Programme selector

The selector has 15 positions.

All models feature a built-in ON/OFF switch on the circuit board.

The symbols refer to the various drying cycles that can be selected for COTTON, SYNTHETIC FABRICS, SILK and WOOL. All programme positions can be configured depending on the model.





- **1.** Configurable button
- 2. Configurable button
- 3. Configurable button
- 4. Configurable button
- 5. Configurable button
- 6. START / PAUSE button
- 7. DELAYED START button
- 8. LCD
- 9. Programme selector

# 3.4 Symbols on models with LCD

Ŭ	Wool/silk not selectable	<b>☆</b> MIN	Minimum drying level
B	Silk programme selection	₩ Mel	Medium drying level
Ø	Wool programme selection	∦ MAX	Maximum drying level
	Wool or silk programme selection mode	<b>پ</b> ذ auto	Drying level not selectable
Ĩ	Long anti-crease cycle		

#### Cycle symbols

<b>\$</b>	Drying phase	S	Cooling phase
Ĩ	Anti-crease phase		Drying status

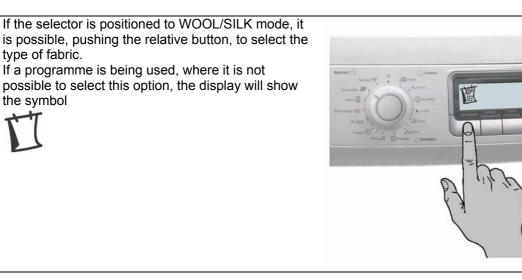
#### Alarms

1	Empty condensation canister		Clean filters
₽	Clean heat exchanger	•	Child safety function
Ĺ	Buzzer		

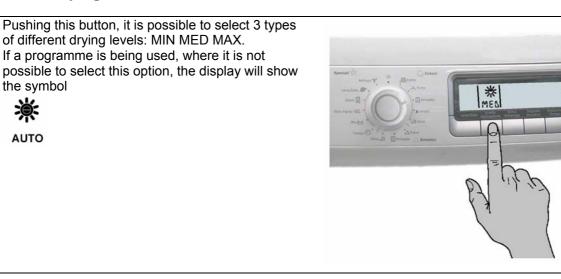
#### Timer

Delayed start	Time-to-elapse/Alarm code
---------------	---------------------------

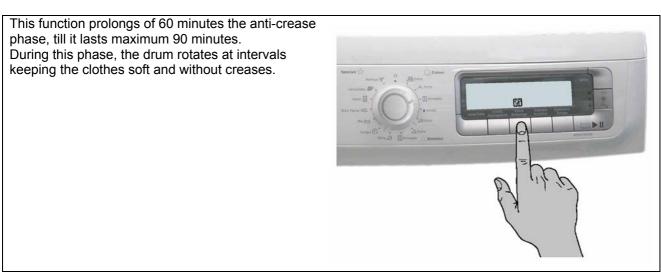
## 3.5 Wool or silk programme



#### 3.6 Drying level



## 3.7 Extra anti-crease cycle



#### 3.8 Buzzer

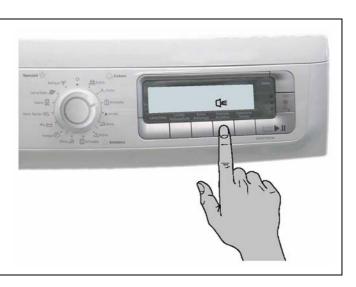
The buzzer emits a "bip" when:

- When the anti-crease phase starts or ends
- When the cycle is interrupted
- At the end of the cycle

To activate the function:

- Choose the drying programme
- Push the buzzer button and the symbol lights on the display:

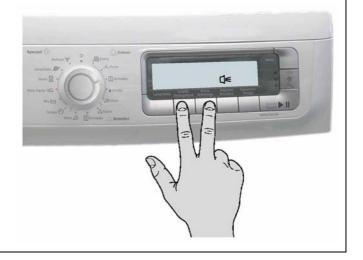
To deactivate the buzzer, push again the same button.



## 3.9 Predefined setting of the buzzer

To set in predefined mode the alarm always active o inactive.

- Turn the selection knob on whatever programme.
- Push the Drying Level and Extra Anti-crease buttons and hold them down for 5 seconds.



#### 3.10 Time programme

To perform a time drying programme

- Turn the programme selector to Time programme.
- Push the Time button repeatedly till the drying duration appears on the display.

The time varies from minimum 20 min. to maximum 3 hours with steps of 10 minutes. If the duration is not selected, the programme sets automatically 10 minutes.



## 3.11 Child safety

To enable the child safety function, press buttons 4 and 5 simultaneously and hold them down for 5 seconds. All the keys will be disabled and no further modifications can be entered.

The child safety function remains active, even if the appliance is switched off.

To deactivate this function, press the same buttons again for 5 seconds.

#### 3.12 Delayed start

Pushing button Delay (Delayed start) it is possible to delay the start of the programme of 30 minutes till max 20 hours.

- Select the desired programme and insert the possible options.
- Push button Delay (Delayed start) till the display shows the desired delay time, ex. **3** *H* 3 hours.

To activate the delayed start, push button Start/Pause. The display shows the time-to-elapse for the start.

#### 3.13 Start / pause button

#### Start

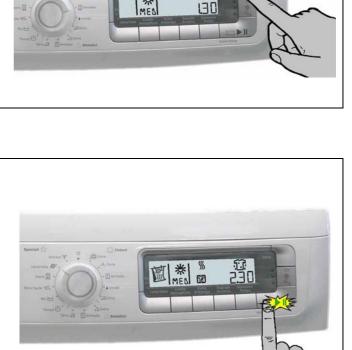
When the selector is used to select a drying programme, the symbols for the three phases (drying, cooling and anti-crease) light and the START/PAUSE LED begins to flash.

After selecting the desired options (if any), press this key to start the cycle. The corresponding LED will remain lit.

#### Pause

If a drying cycle is being performed, it can be interrupted by pressing START/PAUSE. The appliance goes into PAUSE mode and the corresponding LED begins to flash.

Press START/PAUSE to resume the drying cycle from the point at which it was interrupted.



6

## 3.14 Adjusting the level of conductivity

The so-called "conductivity" of the water used to wash the fabrics varies in different areas. The conductivity sensor is calibrated for a standard value, and any significant variations in the level of conductivity may affect the final drying result (fabrics too dry or too damp).

These variations are especially noticeable in the "slightly damp" and "iron dry" cycles. The "cupboard dry" cycle is almost unaffected by variations in conductivity.

#### 3.14.1 Procedure

#### To enter adjustment mode:

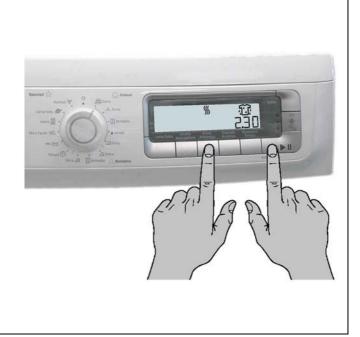
- Turn the programme selector to switch on the appliance.
- Push buttons 3 and 6 simultaneously.
- Hold them down till the buzzer sounds (about 5 seconds).

#### To adjust the level of conductivity:

Press the START/PAUSE key: the level of conductivity is varied each time the key is pressed. The level is indicated by the lighting of the horizontal segments of the final digit.

#### To store this level in memory:

- Press the same buttons as above.
- Hold both buttons down until the buzzer sounds (about 5 seconds).



#### 3.14.2 Displaying

LED	Level of conductivity	Approximate value (µS/см)
Delay C.D. Tega Segnate Selectione Tempo Acustico Tempo Acustico Rohigraya	LOW	< 300
Pelay Delay Taga Segnate Selezione Rega Acustico Selezione Avvice Di Avvice Di RDH97950W	AVERAGE	300 – 600
Pelar Delar Paga Segnale Acustico Selezione Tempo Avvice Dil RDH97950W	HIGH	> 600

The appliance is generally factory-set to the average level, though certain models may be configured differently.

Check with your local Water Board office to determine the level of conductivity of the mains supply in your area.

## 3.15 Warning LEDs and symbols



#### Clean heat exchanger:

Lights after 80 drying cycles.

To reset the cycle counter (for this function), open the access panel while the dryer is switched on, remove and clean the heat exchanger. Replace the heat exchanger and close the access panel.





Lights at the end of the drying cycle to warn the user that the filter requires cleaning.







#### **Canister full**

Lights during the course of the drying cycle if the electronic control system detects that the floating microswitch has closed or at the end of the cycle, to indicate to the user that the canister must be emptied.



#### Start / Pause

Flashes (green) when the cycle is in pause mode, or lights green (fixed) while the cycle is being performed. If any of the alarm conditions has been detected, the buzzer will sound three "beeps" twice within a few seconds, and this LED will begin to flash (red).



# 4 Operation of the appliance

When the selector switch is turned from OFF to one of the drying programmes, the symbols or LEDs corresponding to the drying phases light and the START/PAUSE LED begins to flash. During this phase, the various options can be entered (the corresponding symbol(s) will light). The display shows the maximum time for the drying cycle.

If an option is selected that is incompatible with the programme, the buzzer sounds and the display shows "Err". The LEDs begin to flash.

If one or more options are entered, the time shown on the display will increase or decrease. If the position of the selector is altered after entering the options, but before pressing START/PAUSE, the options will be cancelled.

### 4.1 Operation of a cycle

To start the drying cycle, first use the selector to enter a drying programme. Then enter the desired option (if any), and press START/PAUSE.

The LED corresponding to the START/PAUSE key remains lit and, simultaneously, the symbol corresponding to the current phase lights. The display shows the maximum drying time.

The drying cycle comprises the following phases:

#### • DRYING

If an automatic cycle has been selected, the duration will be the time required to remove the humidity until the desired humidity level is reached.

If the cycle is timer-controlled, then its duration will be the time entered by the user.

#### COOLING

For timer-controlled cycles, the cooling phase has a maximum duration of 10 minutes. For automatic cycles, the duration of the cooling phase may be shorter (this depends on the temperature inside the drum).

#### ANTI-CREASE

The duration of the anti-crease phase is 30 minutes.

The programme may not be modified after a drying programme has commenced.

If the position of the programme selector is changed, the LED corresponding to the START/PAUSE key begins to flash and the buzzer sounds to warn the user that the operation is not compatible. "Err" is shown on the display.

If any key is pressed, the LED corresponding to the START/PAUSE key begins to flash and the buzzer sounds to warn the user that the operation is not compatible. "Err" is shown on the display.

The options permitted for each cycle can be entered only after selecting the drying programme with the selector at the start of the cycle, or during a cycle but after pressing the START/PAUSE key. To reset (cancel) a drying cycle, turn the selector to OFF.

#### 4.2 Operation in PAUSE mode

If the START/PAUSE key is pressed while a dryer cycle is being performed, the dryer interrupts the cycle and the LED corresponding to the START/PAUSE key flashes. In models with display, the time-to-elapse until the end of the cycle is shown.

If the programme selector is turned, the buzzer will sound to warn the user that this operation is incompatible.

In this status, only certain options can be modified (see table "OPTIONS" in the Instruction Booklet). If a key is pressed with an option that is not permitted for the programme being performed, the buzzer sounds to warn the user and "Err" is shown on the display.

Press the START/PAUSE key again to resume the cycle at the point at which it was interrupted.

## 4.3 Operation in DELAYED START mode

After selecting the drying programme, press this key to access the delayed start option. The delay time increases each time the key is pressed.

To cancel (reset) this option, either turn the programme selector by one position or press the DELAYED START key until the time displayed returns to zero. The cycle is started by pressing the START/PAUSE key.

## 4.4 Power failure

The table below shows how the dryer reacts in the event of a power failure during a drying cycle.

Before the power failure	After the power failure
Programme selection (set-up)	Programme selection (set-up)
Drying cycle	Pause
Cycle paused	Pause
Anti-crease cycle	End of cycle
Delayed start cycle	Delayed start cycle paused
Delayed start cycle paused	Delayed start cycle paused
End of cycle	End of cycle
"Canister full" alarm	"Canister full" alarm

# 5 Structural characteristics

## 5.1 Heat pump in drying circuit: operating principles

The cycle performed by the heat pump in a dryer consists of evaporation, compression, condensation and expansion of the liquid coolant (R134a). The circuit contains 270g of coolant.

The coolant is stored in the vaporizer (4) initially in liquid form. The temperature of the air entering from the drum (14) is higher than the boiling point of the coolant. This causes heat to be transferred from the hot air to the liquid coolant, causing it to evaporate. Due to this process of cooling, the humidity contained in the air condenses and the resulting condensation flows into the collector tray (13) and is pumped from the tray to the condensation canister (15).

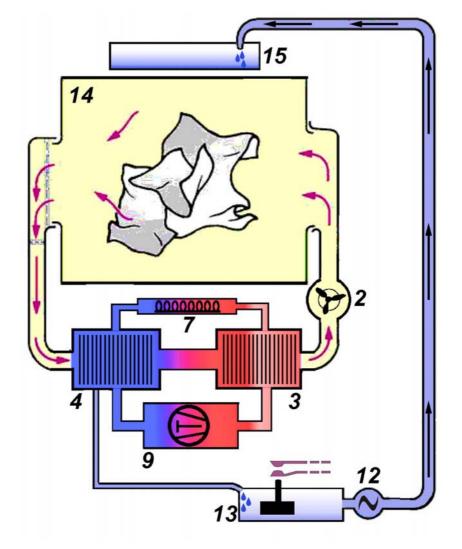
The compressor (9) constantly draws in the vapour from the liquid coolant, which is compressed several times and, as a result, is heated. The fluid cedes its heat in the condenser (3), which again heats the air drawn in by the fan (2). This air, which is now dry, is again ducted through the drum where it absorbs humidity.

The coolant, which has now resumed its liquid form, loses pressure and temperature via the capillary tube (7) so that, inside the evaporator (13), heat is again absorbed from the humid air coming from the drum (14). The balancing of the entire system is controlled by an NTC sensor located at the outlet of the condenser. This sensor transmits a signal to the electronic control system, which switches on the compressor cooling fan (10).

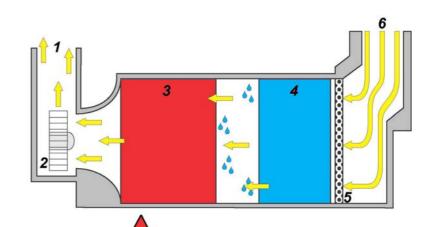
This cycle is repeated uninterruptedly in a closed circuit.

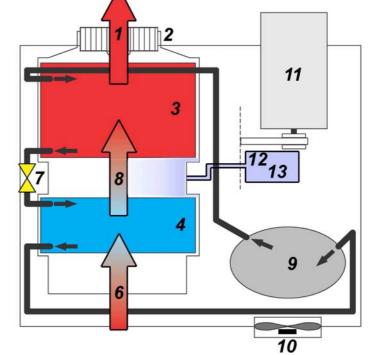
If water is present in the collector tray (13), the microswitch is tripped, and switches on the condensation pump (12). The pump ducts the water to the canister (15). If the canister is full, any excess water overflows into the tank of the canister, and then back to the collector tray (13) through a hose (not shown in the figure). This moves the float upwards to trip the microswitch again. According to the time (from 15 to 40 seconds - the time necessary for the pump to drain the sump) the electronic control system determines whether the sump has been drained or whether water is overflowing from the canister. In this last case, the electronic control system switches off the appliance and lights the "canister full" LED.

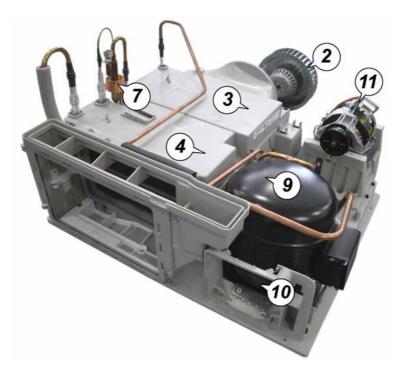
- 2. Fan
- 3. Condenser
- 4. Vaporizer
- 7. Capillary tube
- 9. Compressor
- 12. Condensation pump
- 13. Collector tray
- 14. Drum
- 15. Condensation canister



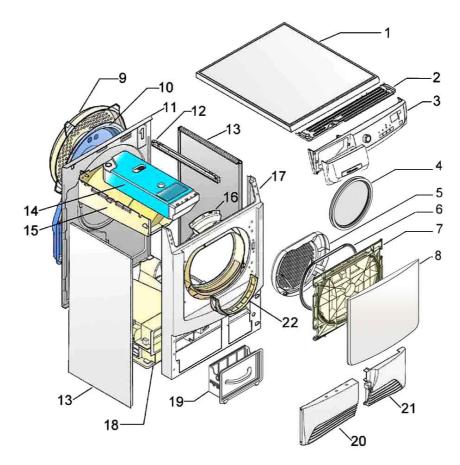
- 1. Drying air (dry)
- 2. Fan for air circulation
- 3. Condenser
- 4. Vaporizer
- 5. Fluff filter
- 6. Humid air
- 7. Capillary tube
- 8. Cold, dry air
- 9. Compressor
- 10. Compressor cooling fan
- 11. Drum rotation motor
- 12. Condensation pump
- 13. Collector tray for water







#### 5.2 Structural components



- 1. Work top
- 2. Control panel support
- 3. Control panel
- 4. Fluff filter
- 5. Fluff filter support
- 6. Door seal
- 7. Internal door surround
- 8. External door surround
- 9. Rear panel protective cover
- 10. Rear panel cover
- 11. Rear panel

- 12. Cross-member
- 13. Side panels
- 14. Canister in upper section
- 15. Canister support
- 16. Duct
- 17. Front panel
- 18. Base
- 19. Fluff filter
- 20. Filter compartment door
- 21. Plinth
- 22. Front fluff filter

The front panel and the side panels are in enamelled sheet metal, while the rear panel is in galvanized sheet metal. These panels are secured by self-tapping screws and anchored to the base. The shaped base is in Carboran, and supports the main components.

## 5.3 Drum

5 The drum consists of two half-shelves, one front and one rear joined by a plastic band (5). The division into two parts allows the conductimetric 3 sensor to determine the conductivity of the washing inside the drum. Parts 1-2 and 3-2 are joined by crimping. The plastic lifters are secured by screws to the internal wall of the drum. The plastic lifters are secured by screws to the internal wall of the drum. The rear drum shaft is fitted to the rear flange using eyelet rivets. 2 1. Front flange 2. Drum housing 3. Rear flange 4. Lifters

Enters
 Plastic band

## 5.4 Air seal and drum spindle support

#### Rear air seal

- 1. Rear seal (fitted to rear panel)
- 2. Drum
- 3. Rear panel

#### Rear drum support

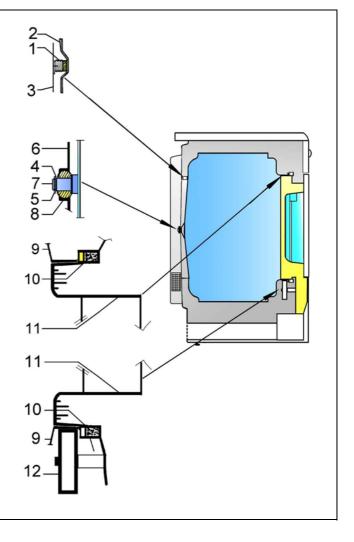
- 4. Anti-friction washer
- 5. Fixing ring (Benzing)
- 6. Rear panel
- 7. Drum spindle
- 8. Support with bushing (fitted to rear panel)

Front drum support and air seal

- 9. Drum
- 10. Felt ring with tubular support
- 11. Duct

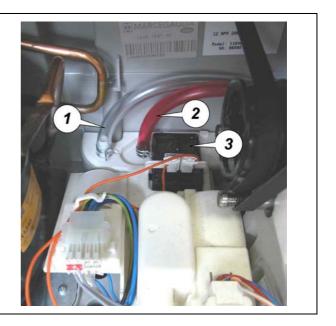
#### Lower drum support

- 9. Drum
- 10. Felt ring with tubular support
- 11. Duct
- 12. Drum support/rotation roller



## 5.5 Hydraulic circuit

- 1. Water overflow drain tube (transparent)
- 2. Water fill hose to canister (red)
- 3. Pump

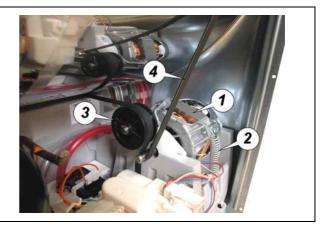


The condensation water coming from the sump is ducted to the canister by the pump (3) (immersed in the sump) through the red tube (2).

When the canister is full, the overflow is ducted through the transparent tube (1) back to the sump.

#### 5.6 Drum rotation: principles

- 1. Motor
- 2. Belt tensioner spring
- 3. Belt tensioner
- 4. Drive belt



The drum is rotated by a drive belt (4), which is actioned by the pulley of the motor (1), which is anchored to the base of the appliance. The motor casing is fitted with a belt tensioner (3) which operates together with the tensioner spring (2) to increase the winding angle between the belt and the drum.

The bi-directional moment of the drum is controlled by the electronic control system, which inverts the power supply to the motor for brief periods. Reverse rotation of the drum allows the wash load to become untangled. During these brief intervals of reverse rotation, the power supply to the heater is disconnected.

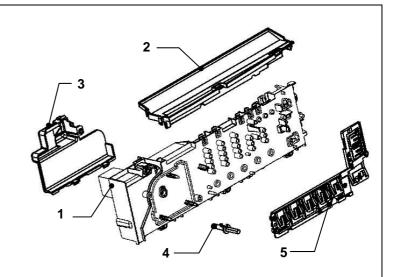
When the access panel is opened to check the heat exchanger, a microswitch is tripped and disconnects the power supply to the appliance.

# 6 Electrical components

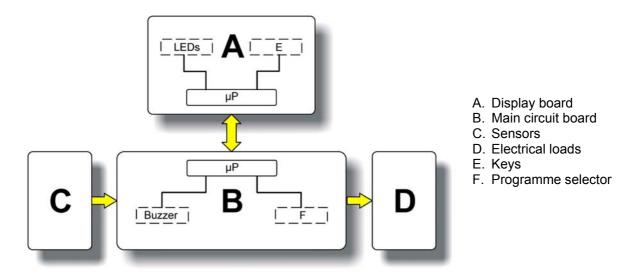
## 6.1 Electronic control system

The electronic control system comprises a main circuit board, which is inserted inside a plastic housing and fitted behind the control panel support. On models with LCD, this housing also contains the display board.

- 1. Main circuit board
- 2. Connector covering strip
- 3. Selector switch cover
- 4. Programme selector spindle
- 5. Spring strip for control keys



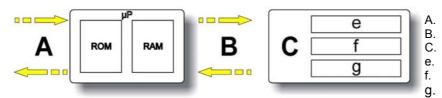
#### 6.1.1 Main circuit board: functions



- The main circuit board receives signals concerning the setting of the drying cycle from the control/display board.
- The main circuit board powers all the principal components: motor, pump (for dryers with canister in the upper section), the heating unit and the door interlock.
- The main circuit board controls the status of the door lock, the temperature of the air inside the dryer (detected by an NTC sensor), the level of humidity of the fabrics (measured by the conductimetric sensor) and the level of water in the canister.
- The buzzer is built into the main circuit board.

#### 6.1.2 Electronic control system memory: general structure

The main circuit board is fitted with an EEPROM memory (external to the microprocessor) which stores configuration data, the description of the cycle, the status of the dryer in the event of a power failure, and any alarms.



A. External serial port (asynchronous)
B. External serial port (synchronous)
C. EPROM (external to microprocessor)
e. Power failure and machine status
f. Configuration of board
g. Description of cycle

#### ROM

This area of memory contains the "firmware" code, which includes the functions provided by the appliance.

- Control of electrical loads (motor, pump, heating unit)
- Control of sensors (NTC, conductimetric sensor, door lock status)
- Control of user interface
- Control of serial port
- Control of power failures and alarms
- Execution of drying programme

In standard-production appliances, this area is a Read Only Memory, which cannot be modified.

#### RAM

This memory contains the variables, i.e. all the modifiable information used during the execution of the programme:

- Machine status
- Cycle selected
- Alarms

The RAM is deleted each time the appliance is disconnected from the power supply (in the event of a power failure or if the dryer is switched off).

The contents of the RAM can be accessed using a computer connected via a DAAS interface.

#### EEPROM

The EEPROM contains data of different types:

- **Power failure and machine status**: this information is necessary to re-start the machine in the event of a power failure.
- **Configuration of drying cycle (CCF)**: this file describes the various steps in the drying cycles for each family of appliances.
- **Machine configuration (MCF)**: the data contained in this area of memory define the configuration of the individual appliance.

These files define the following:

- Programmes
- Number and functions of keys
- Functions of the LEDs
- Operation of the buzzer
- Operating limits (voltage frequency)
- Identification of machine (PNC + ELC + serial number)
- Power of heating unit
- Preferential direction of rotation of the motor

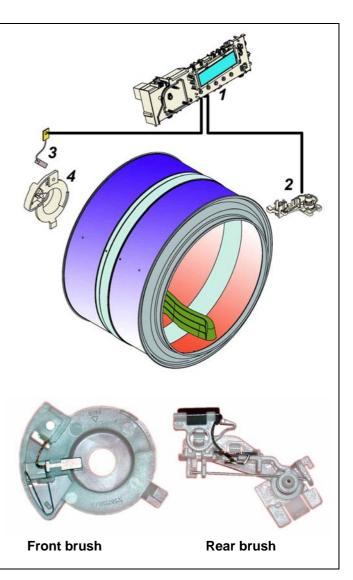
#### 6.2 Conductimetric sensor

The conductimetric sensor consists of an electronic circuit positioned inside the power board (1) and a section located externally to the board which consists of the wiring, two brushes (2 and 3) and the two tub shells themselves.

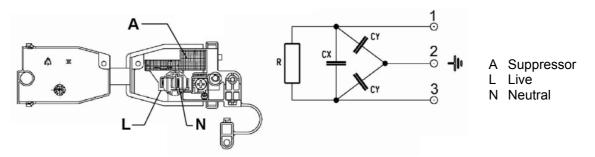
The brush positioned in contact with the front tub shell (2) is fitted to a hinged support on the duct, and is connected by the wiring to the electronic circuit. The second brush (3) is positioned in contact with the drum spindle (4) housed in the spindle casing. This sensor is connected to the electronic circuit via the cabinet, which represents the mass of the appliance's electronic circuit.

The two halves of the drum are separated by an insulating strip, and therefore the impedance between the front and rear shells (to which the sensors are connected) is infinite when the drum is empty. The impedance varies according to the wash load, the type of fabric and the degree of humidity.

The impedance is between about  $1M\Omega$  and  $25M\Omega$ . This value is converted into an oscillation of between about 260Hz and 0Hz; when processed by the electronic circuit (fuzzy logic), this value determines the duration of the cycle and the final humidity.



## 6.3 Terminal block with suppressor



The suppressor is fitted inside the terminal block, and serves to ensure that radio disturbance generated by the dryer does not enter the main electrical circuit.

The suppressor functions correctly only if the appliance is correctly earthed.

Checking for efficiency:

Using a tester, measure the resistance across the following terminals:

- 1 − 2 = ∞
- $2-3=\infty$
- 1 3 =~ 2MΩ

#### 6.4 Compressor

The compressor serves to circulate the liquid coolant (R134a).	
Absorbed power 550 W Resistance of primary winding 3.6 Ohm Resistance of secondary winding 7.0 Ohm Total weight 14 kg	
Oil load: 320 cm <sup>3</sup> ISO VG 22 ESTER	
<ol> <li>Compressor</li> <li>Run capacitor</li> <li>Motor overload cut-out</li> </ol>	
6.5 PTC motor protector	

The PTC motor protector consists of a PTC (positive temperature coefficient) (2) necessary to determine the direction of rotation during the start-up phase (see figure), and a protective casing comprising a bimetal element (3) which trips when the motor absorbs too much current due to overloading.

#### 6.6 Motor compressor capacitor

The function of the capacitor is to improve the performance of the compressor motor.

16 µF 400V



### 6.7 Fan cooling compressor

Axial fan mounted on ball bearings.

Power absorption 23 W 2600 / 3000 rpm



#### 6.8 Drum motor

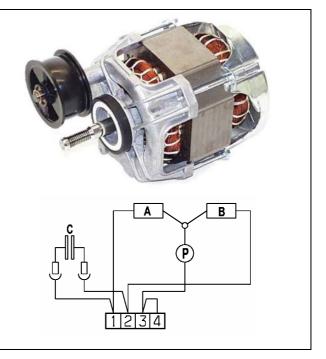
The drum motor assembly consists of a belt tensioner and a 110W single-phase asynchronous motor fitted with an overload cut-out.

The power to the motor is provided by the main circuit board via a relay (which determines the direction of rotation) and a TRIAC.

The efficiency of the motor can be checked by measuring the resistance across the windings:

Winding **A** ohm 29  $\sim$  (contacts 1-3)

Winding B ohm 29 ~ (contacts 2-3)



#### 6.9 Drum motor capacitor

The run capacitor for the motor which drives the drum is connected to contacts (1) and (2). Its capacity is  $9\mu$ F.



### 6.10 Air circulation fan



## 6.11 Fan motor capacitor

The run capacitor for the drum rotation motor is connected to contacts (1) and (2) of the terminal block, and has a capacity of  $5\mu$ F.

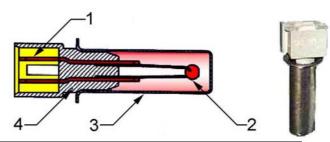


## 6.12 NTC sensor

The NTC sensor is located at the outlet of the capacitor and comprises a resistor, fitted inside a metal capsule, whose resistance decreases as the temperature increases.

The electronic circuit reads the resistance and actions the compressor cooling fan so that the temperature of the liquid coolant at the capacitor outlet remains constant.

- 1. Terminals
- 2. NTC resistor
- 3. Capsule
- 4. Plastic housing



TEMPERATURE	RESISTANCE (Ω)			
( <b>0</b> 0)	Nominal value	Maximum value	Minimum value	
20	6050	6335	5765	
60	1250	1278	1222	
80	640	620	660	

#### 6.13 Canister fill pump

This pump is actioned by a synchronous motor with a power of about 17W.

Its function is to pump the condensation water to the canister. The pump is powered via a TRIAC.

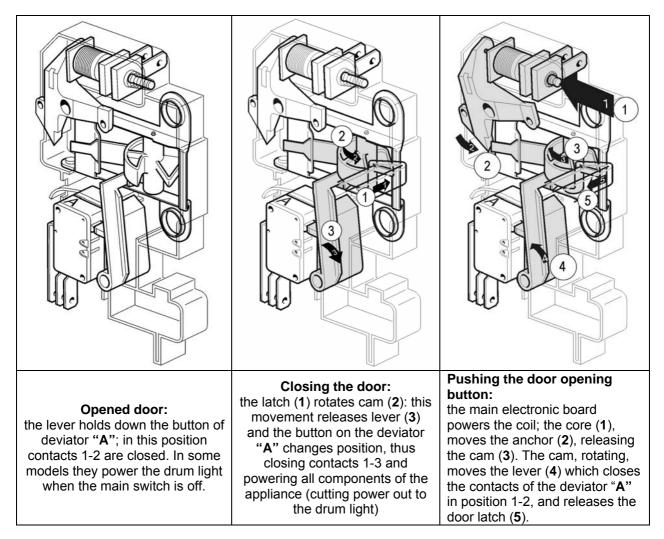
Resistance measured across the ends of the coil:  $750\Omega$  approx.

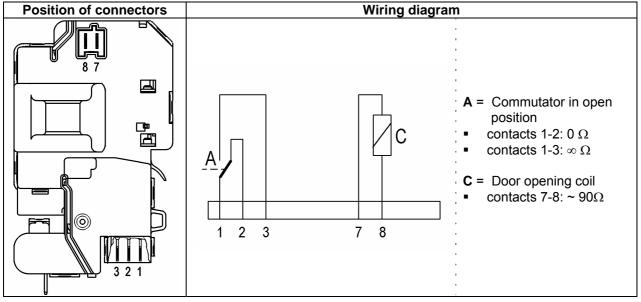


## 6.14 Door interlock

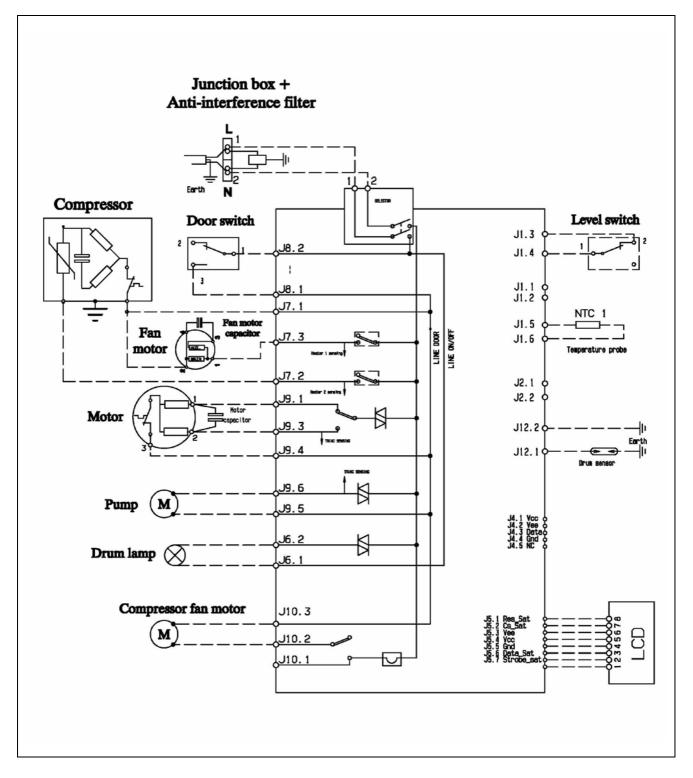
The door interlock is an electromechanical device which powers the electrical loads only when the door is correctly closed and the programme selector knob is turned.

The interlock features a child safety device so that, in case of necessity, the door can be opened by pressing from inside the appliance.





# 7 Circuit diagram



# 8 Diagnostics system

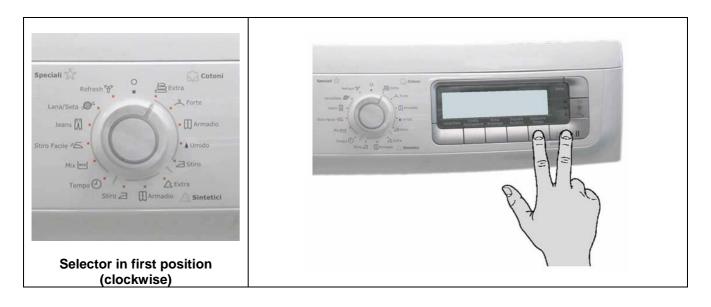
Diagnostics mode can be used to check the operation of the appliance and read any alarms.

#### 8.1 Access to diagnostics

- 1. The appliance must be switched OFF.
- 2. Switch on the appliance by turning the programme selector one position in a clockwise direction.
- 3. Wait until the LEDs light and the buzzer sounds a "bip", then press the key combinations according to the model

#### Important: This operation must be carried out within 5 seconds!

4. Hold the keys down until the LEDs begin to flash and the buzzer sounds.



#### **IMPORTANT!**

- The alarms remain enabled during diagnostics tests on the components. If an alarm condition is displayed, move the programme selector to the first position in order to exit the alarm condition and continue with the test (if the alarm is not repeated).
- To check for correct operation of the float switch and the pump, the sump should be filled with about 0.7 litres of water.
- For correct control of the conductimetric sensor when short-circuited (position 8), first remove the cover and short-circuit either the two half-shells of the drum or the front drum shell and earth. After commencing this phase, the short circuit must be created within just **one second**, so it is necessary **to prepare to short the circuit** before moving the programme selector to the eighth position (it is advisable to do this in a position in which the drum is not in movement and then to pass rapidly to this position). If the short-circuit is not created correctly, the circuit board displays alarm E32 (sensor frequency too low). To exit the alarm condition, move the programme selector to the first position.
- Open the access panel to the condenser to check for correct operation of the switch: the buzzer sounds four "bips", each with different tones, repeating this sequence every 7 seconds.

#### 8.2 Exiting the diagnostics system

To exit the diagnostics system turn the programme selector to position **zero**, switch the appliance on again in order to effect a general reset of the electrical parts, then switch off again.

## 8.3 Selector positions for diagnostics (conductimetric appliances)



Models with LCD: When the service engineer accesses the various functions in diagnostics mode, a code is shown in the bottom right-hand corner of the display (e.g. C5 - C5 etc.). These are simply codes relative to the programme selector, and have no effect on the tests to be performed.

Position of selector			Components actioned	Operating condition	Function checked
1	OFF	AA	All the LEDs and Digits light in sequence. When a key is pressed, the corresponding number is displayed.	Always enabled	Operation of user interface
2	OFF	AAA	Level sensor in condensation canister Canister fill pump Compressor cooling fan	Door closed Sump contains 0.7 litres approx.	Operation of floating microswitch and canister fill pump
3	OFF	AAA	Counter-clockwise drum rotation Canister fill pump always powered Compressor cooling fan	Door closed Max. time 10 min.	Control of motor TRIAC for counter-clockwise drum rotation
4	OFF	AA	Motor TRIAC powered in stepping mode Compressor cooling fan	Door closed Max. time 10 min.	Control of clockwise drum rotation (at low speed for visual control of drum shell coupling)
5	OFF	AAA	Clockwise drum rotation Circulation fan motor TRIAC Compressor cooling fan.	Door closed Max. time 10 min.	Control of correct direction of drum rotation and fan motor
6	OFF	AAAA	Clockwise drum rotation Circulation fan motor TRIAC Compressor command Compressor cooling fan.	Door closed (*)	Control of heating unit The display shows the temperature read by the NTC
7	OFF	A	Conductimetric sensor with the drum short- circuited. Duration of check 4 sec (1 sec. to create short circuit) during which the LED flashes. If at the end of the test the result is correct, the LED switches off; otherwise the LED flashes and alarm E32 is displayed.	Door closed Short-circuit between two drum shells.	Control of conductimetric sensor in short-circuit condition

(\*) On completion of this test, the compressor re-starts only after a pause of 5 minutes.

Po	sition of selector	Components actioned	Operating condition	Function checked
8	OFF	Conductimetric sensor. Duration of check 4 sec. during which the LED flashes. If at the end of the test the result is correct, the LED switches off; otherwise the LED flashes continuously.	Door closed	Control of conductimetric sensor with the circuit open
9	OFF	<ul> <li>Float switch</li> <li>Canister fill pump: with switch closed</li> </ul>	Door closed Max. time 30 sec.	Operation of float switch (with sump empty)
10	OFF	<ul> <li>Reading/Cancelling of the last alarm.</li> <li>Turn the knob to position 10, taking care not to pause on position 7, otherwise error E32 might occur</li> </ul>		

# 9 Alarms

## 9.1 Displaying the last alarm to the user

Control of the alarms is configurable. Therefore, depending on the model, some or all alarms can be displayed to the user.

Normally, all alarms except E61, E97 and EB2 are displayed to the user.

When an alarm condition occurs, the drying cycle may be stopped or paused. In certain cases, for reasons of safety, a forced cooling cycle is performed and the motor switches on to cool the drum using the fan. The cycle remains selected until the user switches off the appliance.

## 9.2 Displaying alarms during normal operation

In models with LCD, the family to which the alarm belongs is displayed.

For example, alarm E53 (malfunction of motor TRIAC) is displayed as follows:

- First digit: "*E*" (error)
- Second and third digits: "5 0", i.e. the family to which alarm E53 belongs)



In all models, the same number is displayed in the form of a repeated sequence of flashing of the START LED (cycling sequence: 0.4 seconds ON, 0.4 seconds OFF, with a pause of 2.5 seconds between each ON/OFF sequence). In the case of alarm E53, the series of five flashes indicates the first of the two numbers in alarm code E53 (the alarms relative to the same function are grouped into families).

## 9.3 Reading the alarms

Proceed as follows to read the last alarm condition memorized in the EEPROM on the circuit board:

- Access diagnostics mode (see relative paragraph)
- Turn the programme selector to position 10, taking care not to pause on any other position, otherwise error E32 might occur

#### 9.3.1 Displaying the alarms

- First digit "E"
- Second digit: alarm family
- Third digit: alarm number

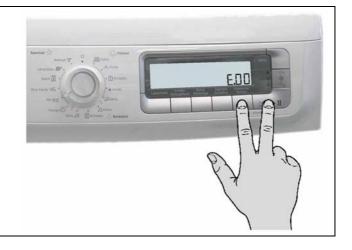
## 9.3.2 Displaying other alarms

Press the START key to display all the other alarm conditions detected by the appliance. The alarms are displayed in sequence.

#### 9.3.3 Cancelling the last alarm

It is good practise to cancel all the alarm conditions stored in memory:

- after reading the alarm, in order to check whether it re-occurs during the diagnostics routine.
- after effecting repairs, to check whether it re-occurs during testing.
- 1. Access diagnostics mode (see relative paragraph).
- 2. Turn the programme selector clockwise to the tenth position.
- 3. Press START/PAUSE and the key immediately to the left of the START/PAUSE key simultaneously.
- 4. Hold both keys down for about 5 seconds.
- 5. When the alarms have been cancelled, the display will show *E00.*



#### 9.3.4 Notes concerning alarm conditions E93, EH1, EH2 and EH3

- Configuration alarm E93: If this alarm is detected (when the appliance is switched on), operation is interrupted and all the LEDs light. It is not possible to access diagnostics mode. The only operation that can be performed is to switch off the appliance (programme selector on position "0").
- Alarms EH1-EH2-EH3: In the event of power supply problems, the appliance remains in alarm mode until the mains voltage and frequency are restored to the correct levels, or until the dryer is switched off (programme selector on position "0"). The alarm family "H" is displayed and it is not possible to access diagnostics mode nor to use the "rapid alarm display" option. The complete alarm code can be read only when the abnormal condition has been eliminated.

### 9.4 Table of alarms

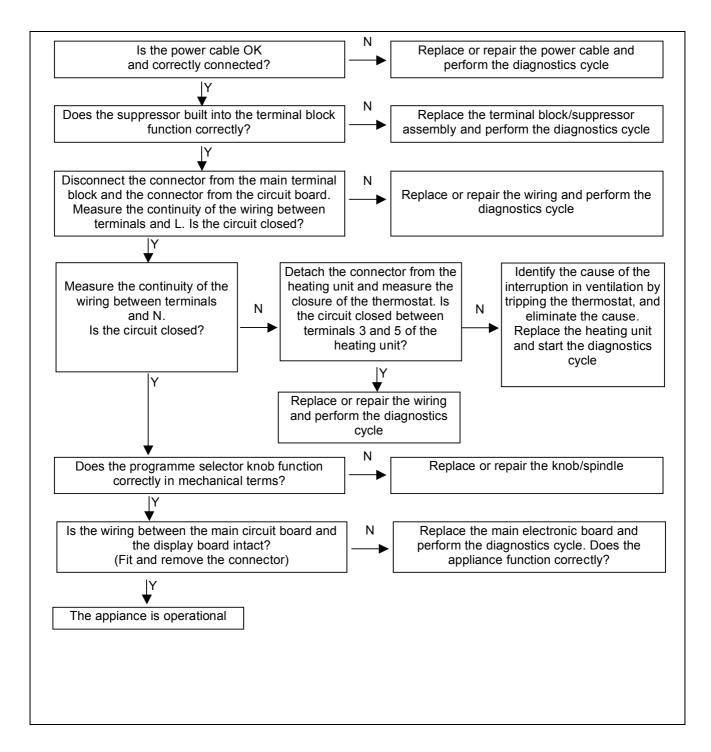
Alarm	Description	Possible fault	Remedy / Machine status	Reset command
E00	No alarm			
E21	Canister fill pump TRIAC faulty	Faulty wiring; Main circuit board faulty	Cycle stopped	OFF
E22	"Sensing" circuit of canister fill pump TRIAC faulty	Main circuit board faulty	Cycle stopped	OFF
E31	Frequency of signal from conductimetric sensor too high	Main circuit board faulty	Alarm enabled only in diagnostics mode	
E32	Frequency of signal from conductimetric sensor too low	Faulty wiring; Brushes worn/faulty; Main circuit board faulty.	Cycle stopped	OFF
E33	Appears when displaying the last alarm. If position 8, <b>NOT OK</b> .	Faulty wiring; Brushes worn/faulty; Main circuit board faulty.	Alarm enabled only in diagnostics mode	
E45	Door closure sensor	Door lock faulty; Faulty wiring; Main circuit board faulty	Cycle stopped	OFF
E51	Motor power TRIAC short-circuited	Motor faulty; Faulty wiring; Main circuit board faulty	Cycle stopped	OFF
E52	Motor overload cut-out tripped	Motor faulty; Motor overload cut-out tripped; Faulty wiring; Main circuit board faulty	Disconnects the power supply to the heating unit and interrupts reversal of rotation. If the problem disappears, the alarm is stored in memory and the cycle resumes. If the fault persists after several attempts to restore the power supply (about 35 minutes), alarm E51 is generated.	OFF
E53	"Sensing" circuit of motor TRIAC faulty	Main circuit board faulty	Cycle stopped	OFF
E54	Motor stopped	Excessive wash load; voltage too low; motor/transmission system jammed	Cycle paused after a number of attempts by the motor to re-start	START

E61	Insufficient heating (maximum time exceeded)	Heating unit faulty; Faulty wiring; NTC sensor incorrectly calibrated/seated; Main circuit board faulty	Cycle paused	Start
E62	Power relay for heating unit faulty	Heating unit faulty; Faulty wiring; Main circuit board faulty	Forced cooling cycle	OFF
E63	Auto-reset thermostat on heating unit tripped	Thermostat faulty (replace heating group); Heating group faulty; Faulty wiring; Main circuit board faulty	Disconnect the heating unit from the power supply. If the problem disappears, the alarm is stored in memory and the cycle resumes. If the fault persists after several attempts to restore the power supply, alarm E62 is generated.	OFF
E64	Heating element thermostat	Heating element thermostat faulty; Faulty wiring; Main circuit board faulty		
E65	Fan motor TRIAC faulty	Fan motor wiring disconnected; motor faulty; TRIAC interrupted		
E66	Fan motor overload cut-out	Fan motor wiring disconnected; motor faulty; TRIAC interrupted		
E67	TRIAC control faulty	Fan motor wiring; CRM board faulty		
E71	NTC sensor1 faulty	NTC sensor1 faulty; Faulty wiring; Main circuit board faulty	Forced cooling cycle	OFF
E72	NTC sensor2 faulty	NTC sensor2 faulty; Faulty wiring; Main circuit board faulty		OFF
E82	Selector faulty in OFF position	Board wiring; board faulty		
E83	Selector positions incorrect	Board wiring; board faulty		
E93	Dryer configuration incorrect	Incorrect EEPROM configuration. Main circuit board faulty	Cycle stopped	OFF
E94	Drying cycle configuration incorrect	Incorrect EEPROM configuration Main circuit board faulty	Cycle stopped	OFF
E97	Incongruence between programme selector and cycles	Configuration error	Cycle stopped	OFF
EA1	CRM board communication faulty	Board wiring; CRM board faulty		
EA2	CRM board protocol incongruent	Incorrect software; CRM board faulty		
EA3	Board selector faulty	Main circuit board faulty		
EA4	Incorrect selector protocol	Main circuit board faulty		

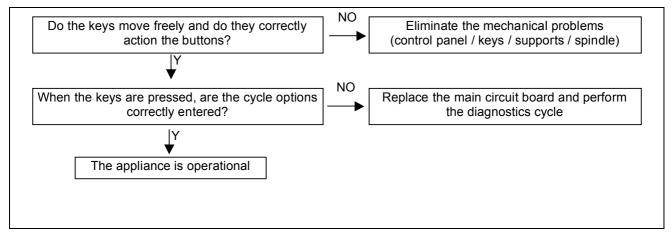
EH1	Power frequency not within limits	Power supply problem (incorrect/interference); Main circuit board faulty.	Cycle stopped; if the correct power supply is restored before the time-out has elapsed, the cycle resumes	OFF
EH2	Voltage too high	Power supply problem (incorrect/interference); Main circuit board faulty.	Cycle stopped	OFF
EH3	Voltage too low	Power supply problem (incorrect/interference); Main circuit board faulty.	Cycle stopped; if the correct power supply is restored before the time-out has elapsed, the cycle resumes	OFF
EC1	Voltage incongruent between boards	Power supply problem (incorrect/interference); CRM board faulty		
EC2	Frequency incongruent between boards	Power supply problem (incorrect/interference); CRM board faulty.		
EC3	CRM resistor over time limit (only in diagnostics mode)	CRM unit disconnected or faulty		
EC4	Heat generator resistance relay (CRM)	CRM unit disconnected or faulty; relay on board faulty		
EC5	CRM thermostat faulty	CRM unit disconnected or faulty		
EC6	CRM piloting faulty	CRM board faulty		
EC7	CRM pump TRIAC	Pump wiring disconnected; pump faulty; TRIAC faulty		
EC8	CRM pump diode	Diode on wiring short-circuited		
EC9	CRM pump piloting faulty	CRM board faulty		
ECA	Water canister empty	Canister level sensor wiring; canister level sensor faulty; water tube obstructed.		

# 10 The diagnostics cycle does not start

### 10.1 None of the LEDs on the display board lights



### Some of the LEDs on the display board light



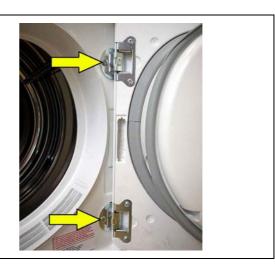
#### Important!

The diagnostics system cannot be accessed if the main circuit board has not been correctly configured. In the event of configuration errors (E93), all the LEDs flash.

## 11 Access to components

#### 11.1 Door

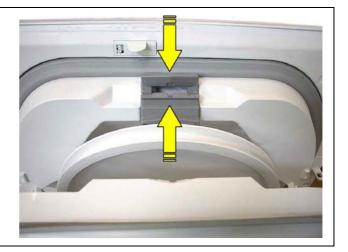
To remove the door, remove the screws which secure it to the front panel



#### 11.2 Fluff filter

#### 11.2.1 Fluff filter on door

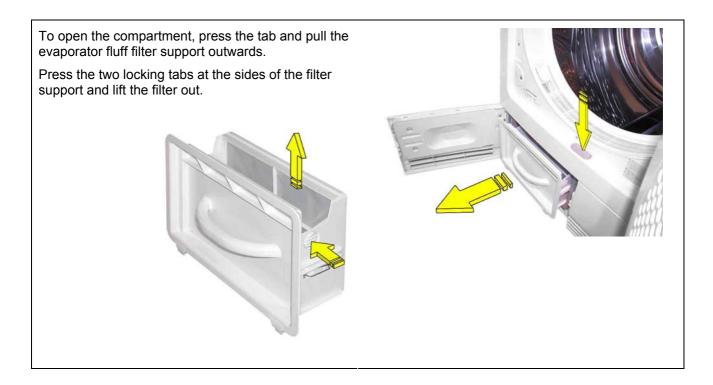
Press the tab on the filter support and push upwards to remove. The filter should be cleaned after every cycle.



#### 11.2.2 Lower fluff filter

Remove the filter from its seat by lifting it upwards. The filter should be cleaned at the end of each cycle.



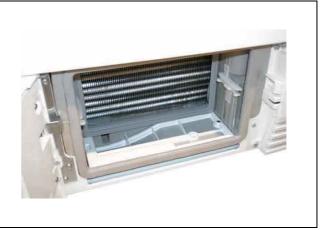


#### 11.2.4 Fluff filter for water from evaporator

An additional filter, positioned beneath the fluff filter support, serves to prevent water containing microfluff particles from reaching the pump and blocking its operation.

To remove this filter, remove the two screws from the sides and pull outwards.





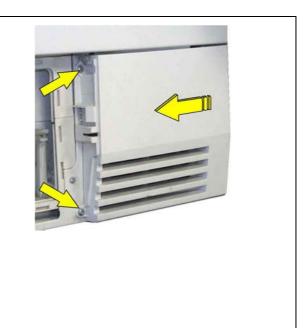
#### 11.3 Compressor for fan motor

The compressor cooling motor is located in the front section, behind the right-hand section of the plinth.

Remove the two screws, move the cover slightly to the left and remove the plinth.

Move the two motor retaining clips upwards and tilt the motor slightly downwards.

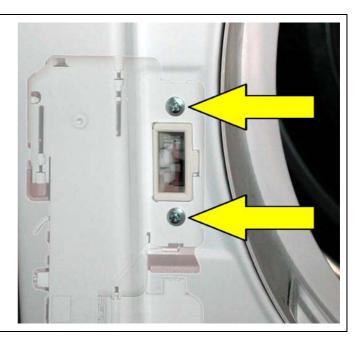




### 11.4 Door lock

Open the left side panel

Remove the screws which secure it, lower and extract paying attention not to tear the wiring.



#### 11.5 Door microswitch latch

To remove the door microswitch latch, use a screwdriver to press the anchor tab and turn it in the direction indicated by the arrow.



### 11.6 Drum light bulb

The bulb can be replaced from inside the drum.

Unscrew the lamp cover and replace the bulb with one having the same characteristics.

When replacing the cover, ensure that the sealing ring is correctly inserted.



#### 11.7 Canister

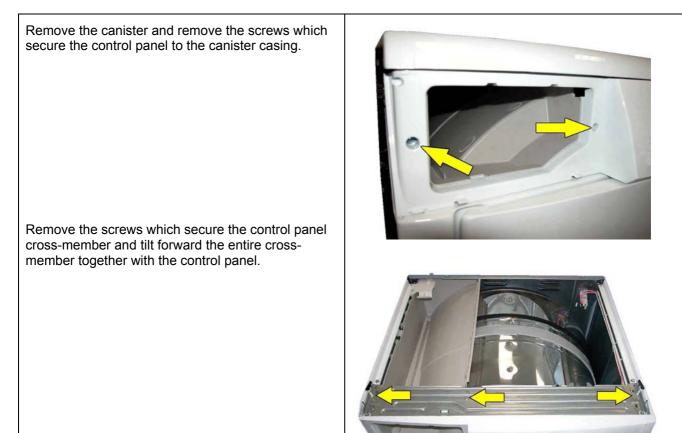
Pull the canister out completely, taking care to avoid spilling any residual water onto electrical components.



#### 11.8 Work top

To remove the work top, first remove the two screws which secure it to the rear section of the dryer. Then push towards the rear of the appliance and remove.

## **11.9 Control panel/support assembly**



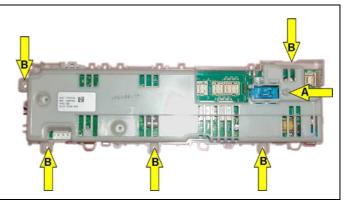
### 11.10 Main circuit board

#### 11.10.1 Removing the board

After removing the entire control panel assembly, remove the screw A, which secures the selector protection connector, detach all the wiring (remember to note the positions of each connector to facilitate re-connection).

Remove the main circuit board by removing the 5 screws B which secure it to the control panel.

Use a screwdriver to lever open the anchor tabs (do not use excessive pressure) and remove the board.



### 11.10.2 Removing the selector knob spindle

After removing the main circuit board, the selector knob spindle can be detached.

Turn the spindle to the **OFF** position and pull outwards.

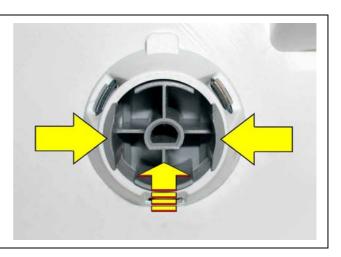
#### IMPORTANT

If the spindle proves difficult to remove, check that it is in the correct position.

### 11.10.3 Removing the selector knob

After removing the main circuit board it is possible to remove the programme selector knob.

Press the two lateral tabs inwards and simultaneously push them outwards.



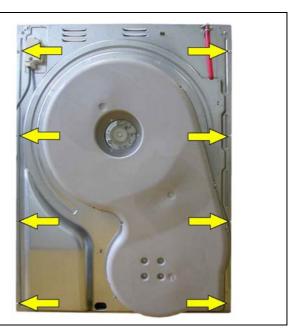
## 11.10.4 Key spring strip

The key spring strip is attached to the main circuit board support by lateral clips.

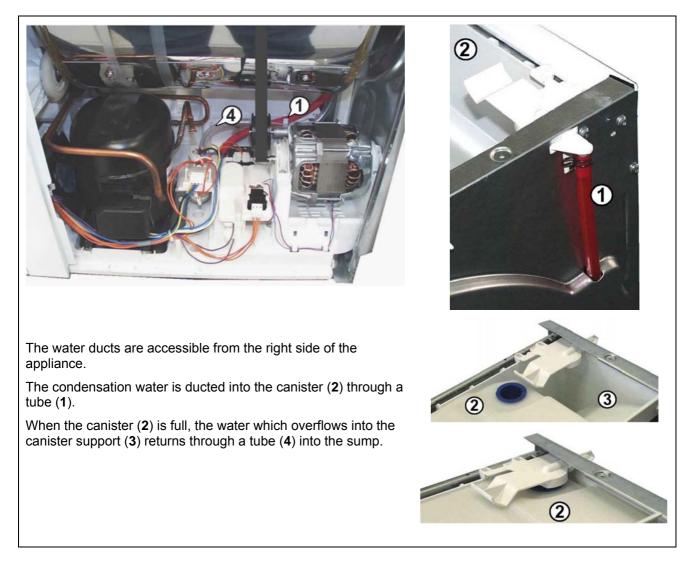
First remove the screws which secure the side panels to the rear panel, then remove the screws which secure the side panels to the upper crossmembers.

Lift the side panels slightly and remove.





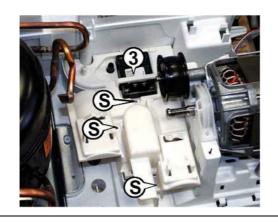
### 11.12 Water ducts

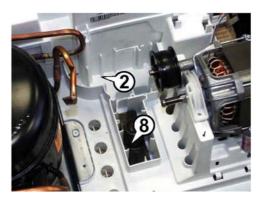


### 11.13 Condensation pump / float-actioned switch

The water which condenses during the drying cycle is collected in a tray (2) communicating with the float chamber (8).

The pump (3) is fitted inside the cover (1), which is anchored to the base of the appliance using three screws (S).





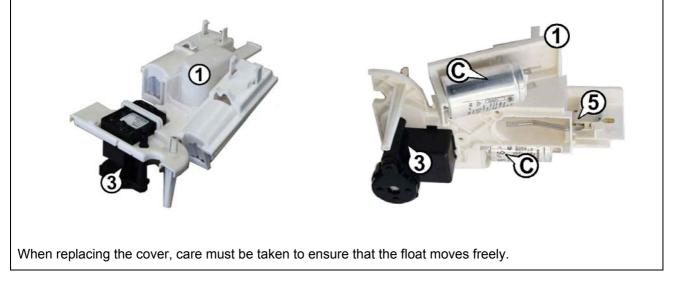
As well as the pump (3), the cover (1) also contains the run capacitor for the compressor motor (C) and the capacitor for the drum rotation motor, as well as the floating microswitch (5).

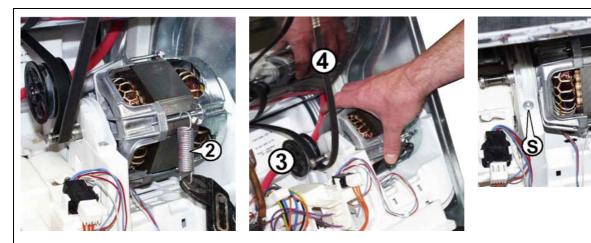
#### Pump

To remove the pump (3), remove the assembly (1), detach the wiring from the pump and use a screwdriver to release the pump, which is pressure-fitted.

#### **Floating microswitch**

The floating microswitch is fitted beneath the cover by screws.





Detach the belt tensioner spring (2). This loosens the belt tensioner pulley (3), which is attached to the motor.

Turn the motor towards the interior of the dryer. This loosens the drive belt (4) which can now be removed.

Loosen the screws (S) which secure the front and rear motor brackets (5), rotate  $90^{\circ}$  and remove the brackets.

#### IMPORTANT

In some models, a plastic spacer is inserted between the rear bushing and the motor. Ensure that this spacer is correctly inserted when reassembling.

## 11.15 NTC heat pump circuit



The NTC (1) is housed in a special pocket fitted to the side of the dehydration filter (3) in the heat pump circuit, between the condenser and the evaporator. The NTC is secured by a spring (2).

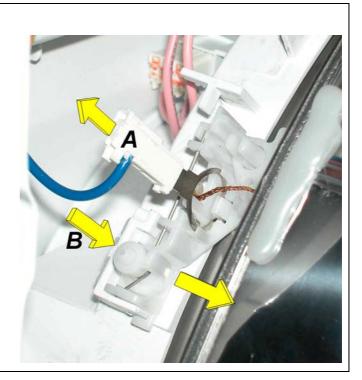
To remove the NTC, press the spring to release the lower extremity and remove the NTC.





The carbon drum brush is located between the main board and the drum.

To remove the brush, detach the electrical connector  $(\mathbf{A})$ , lower the clip  $(\mathbf{B})$  and pull the brush support unit outwards.



## 11.17 Rear brush

Remove the screws which secure the drum spindle cover. Turn the cover until the lower anchor clip is released. The brush is housed inside the drum spindle cover.







Detach the connector from the fan (2).

Remove the 18 screws which secure the air duct to the rear panel. Do NOT remove the four screws (1) which secure the fan.

List the air duct slightly and remove from the rear panel.

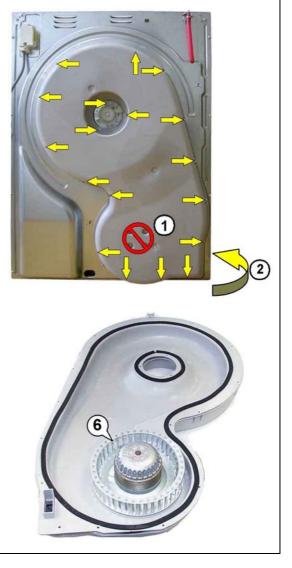
After removing the air duct assembly, remove the four screws (1) and remove the fan (6). Separate the three components which form the air duct assembly.

External cover (3).

Insulating layer (4).

Internal air duct (5).



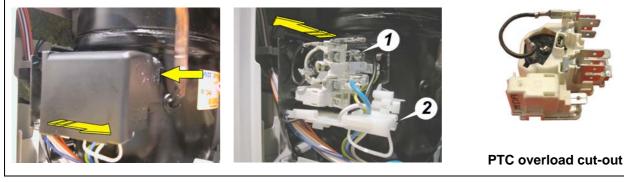


### 11.19 PTC and motor overload cut-out

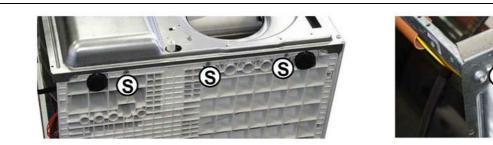
To access the overload cut-out PTC, insert a screwdriver into the slot and move the cover to the right.

To remove the overload cut-out PTC, remove the screw (1) which secures it to the compressor, and remove the cable clamp (2).

Pull the entire overload cut-out PTC assembly outwards.



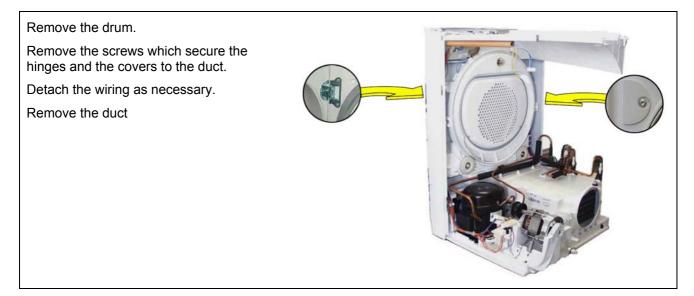
#### 11.20 Dismantling the chassis for servicing



- Remove the side panels.
- Detach all the wiring.
- Remove the belt tensioner spring and loosen the drive belt.
- Remove the three screws (S) which secure the rear panel to the base.
- Remove the two screws (S) which secure the rear panel to the upper supports.
- Remove the red condensation tube.

After removing the rear panel together with the drum, the service engineer can easily access all the electrical components housed in the base of the appliance.





#### 11.22 Front air seal

After removing the drum, the front air seal can be removed simply by pulling it out of its groove.

#### 11.23 Idle pulleys

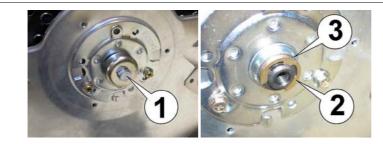
The idle pulleys can be removed after removing the drum.

Remove the screws which secure them in position and remove the pulleys.

#### IMPORTANT

Do NOT attempt to remove the pulleys before removing the drum! This might cause irreparable damage to the air duct.

### 11.24 Rear air seal



Remove the drum spindle cover.

Remove the screw (1) which secures the bushing.

Remove the elastic ring (2) and the spacing washer (3).

Detach the connectors from the main terminal block.

Detach the belt tensioner spring.

Remove the screws which secure the rear panel to the cross-members and the base, and remove the rear panel.

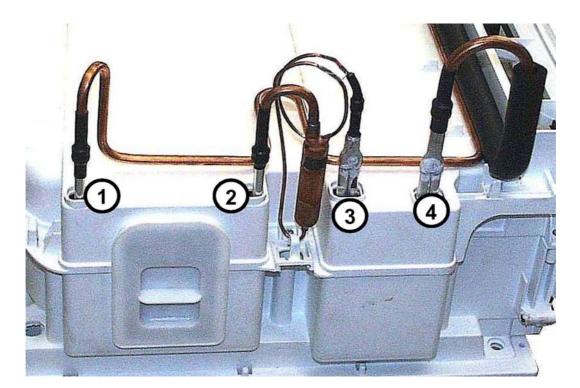
Remove the sealing strip from the groove.





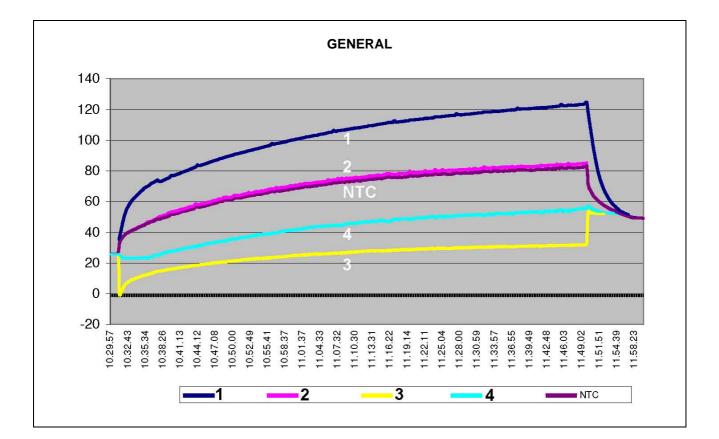
# 12 Checking the efficiency of the heat pump

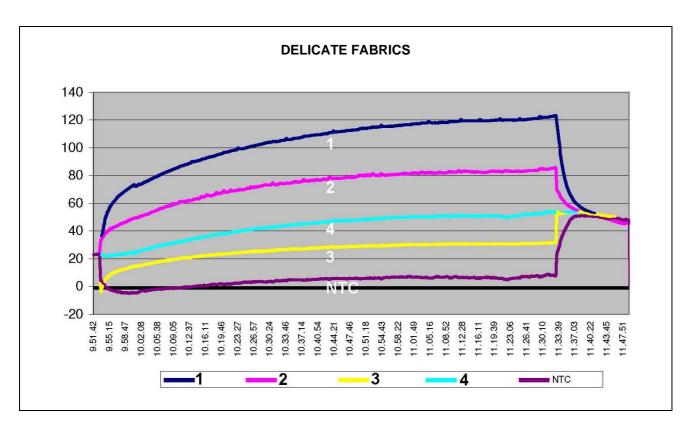
To check the efficiency of the heat pump, place the sensors in the positions indicated in the figure and compare the resulting graphs with those shown below.

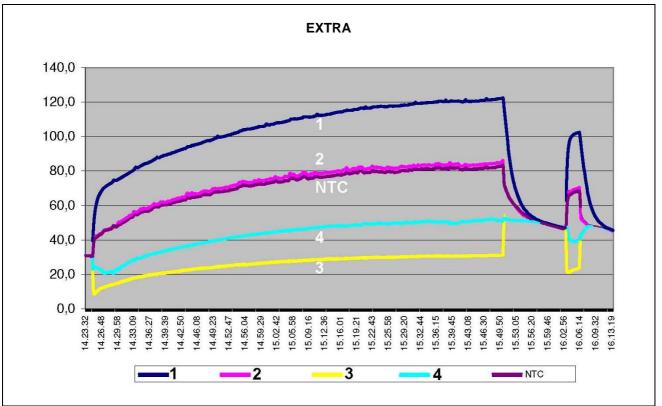


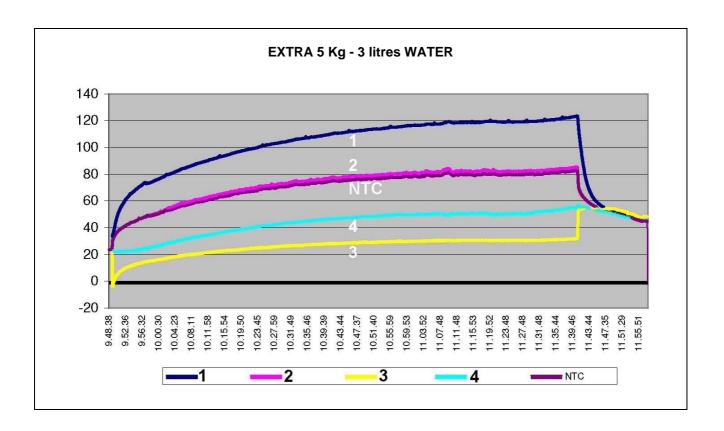
- 1 Condenser inlet
- 2 Condenser outlet

- 3 Evaporator inlet
- 4 Evaporator outlet









#### 12.1 Servicing the heat pump circuit

#### **12.1.1 Replacing the compressor**

Disconnect the appliance from the power supply.

Use the special needle valve (1) to evacuate the gas.

Dispose of the R134a liquid coolant in the appropriate manner.

Loosen the compressor anchor elements to facilitate access.

Use a pipe-cutter to cut the intake pipe (2) and the delivery pipe (3).

The compressor can now be replaced.

Connect the intake and delivery pipes to the circuit using LOCKRING couplings.

A Schrader valve (4) may be fitted to the intake pipe for filling and draining the circuit of the heat pump.

Alternatively, it is possible to connect a separate filling coupling with a valve (6) to the existing fill pipe (5).



### 12.1.2 Evacuation

The duration of the evacuation cycle must be at least 15 minutes. Evacuation should be performed on the intake side only.

This operation removes most of the extraneous gas and humidity from the cooling circuit.

The evacuation of the circuit must take place with the compressor switched off. During evacuation the compressor should be shaken at least once in order to release as much extraneous gas as possible from within the oil.

### 12.1.3 Filling

The liquid coolant may be topped up directly from the canister using a special balance.

R134a liquid coolant is sold in disposable canisters.

When filling with coolant, the compressors must be switched off and the service engineer must wear the appropriate protective clothing.

### R134a 270g

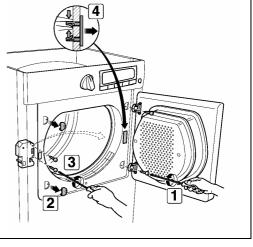




# 13 Reversibility of the door

Proceed as follows:

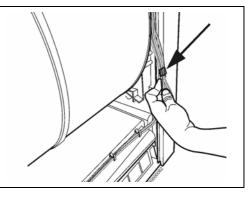
- 1. Remove the screws which secure the hinges to the cabinet (1). Remove the door.
- 2. Remove the screws which secure the hinge hole masking plates (2) and fit the plates to the holes to which the hinges were previously fitted (1).
- 3. Remove the canister.
- Remove the work top.
   Remove the left- and right-hand panels.
- 6. Remove the front panel hole cap (4). To do so, squeeze together the anchor tabs which secure it to the cabinet.
- 7. Remove the screws which secure the door interlock (3) to the cabinet and remove the lock.

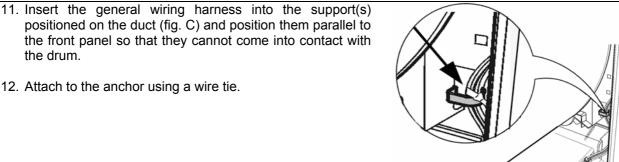


- 8. Detach the connector from the door lock.
- 9. Remove the tapes from the wiring (fig. B) and separate the wires for the door lock from the remaining wires.
- 10. Re-tape the remaining wiring.

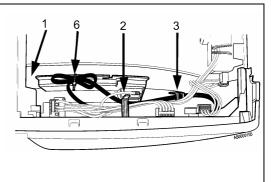
12. Attach to the anchor using a wire tie.

the drum.





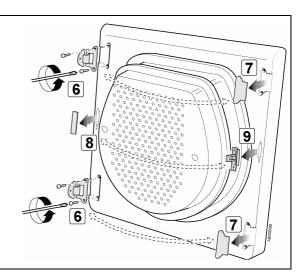
- 13. Insert the door lock connector between the drum and the canister container, then remove it from the position shown by the arrow (1).
- 14. Insert it beneath the front brush cover (2), secure to the anchors on the duct (3), and remove the wiring from the other side of the cabinet.
- 15. The excess section of the door lock wiring should be secured using a wire tie to the wiring cover (6).



- 16. Insert the door lock connector and secure with screws to the front panel (5). Ensure that the wiring is not trapped between the door lock and the front panel.
- 17. Check that the wiring is routed through all the anchors released when removing the door lock wiring.
- 18. Fit the masking cap into the hole from which the door lock was removed (4).

19. Remove the hinges by removing the hinge screws (6).

- 20. Remove the hinge hole masking caps (7).
- 21. Remove the masking cap from door latch hole (8).
- 22. Remove the door latch (9).

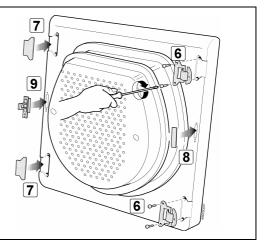


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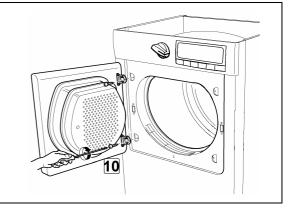
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- 23. Press the hinge hole masking caps into position (7).
- 24. Insert the latch hole masking cap (8).
- 25. Fit the door latch (9).
- 26. Screw the hinges into position 6).



- 27. Position the door on the opposite side of the appliance and screw the hinges into position (10).
- 28. Replace the left- and right-hand side panels (replacing the screws in their original positions, otherwise the continuity of the earth circuit will be broken).
- 29. Replace the work top.
- 30. Re-position the "Push-Push" adhesive label.



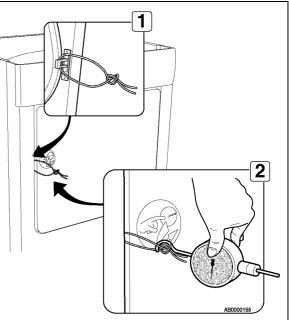
# 14 Final testing of door closure

In order to check that the door closes correctly (i.e. in compliance with safety standards) after reversing, proceed as follows:

a. Make a loop using string, wire etc. (1).b. Loop the string around the door latch and close the door.

Check the door aperture safety system as follows:

- c. Connect the dynamometer (2) to the loop.
- d. Pull the instrument in a direction perpendicular to the plane of the door. The dynamometer should indicate a value of between a maximum of 51 NEWTON (equivalent to 5.1 Kg) and a minimum of 38.2 NEWTON (equivalent to 3.8 Kg).



*N.B.:* The door locking system is designed to ensure that, if a child should inadvertently remain inside the appliance, the door can be opened by simple pressure from the inside. This appliance is in full compliance with current safety legislation.