

Service-Bulletin

Washing machines

599 521 210 EN

Toploader

Discoloration at the rubber bellow

Concerns: All ALENA appliances with carboran drum lid

Cause: Depending on water quality and kind of water lines to the washing machine it is possible that rust-brown deposits may arise ahead and rear at the rubber bellow. According to a material analysis by the Henkel company, this discoloration contains high parts of iron as well as copper and manganese.

Measure: Depending on fouling factor it is possible to clean the brown discoloration at the rubber bellow with a commercial household detergent. When a cleaning is no more possible, the rubber bellow can only be replaced.

